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| <p>© ELECTROLUX-ZANUSSI S.p.A. SPARE & SERVICE DOCUMENTATION Corso Lino Zanussi,30 I - 33080 PORCIA /PN ITALY</p> <p>Fax +39 0434 394096</p> <p>Edition: 2001.05.31</p> | <p>Diagnostics Guide to EWM2000 Electronic Control</p> <p>WASHING MACHINES & WASHER DRYERS</p> <p>Production: ZP Porcia (Italy)</p> | |
| <p>Publication no. 599 34 71-47</p> | <p>EN/eb</p> | |

CONTENTS

| | | |
|---|-------|------------|
| Aim of this manual | page | IV |
| OPERATING PROCEDURE | page | IV |
| SUMMARY OF EWM2000 ELECTRONIC CONTROLS | page | V |
| Table 1: FULL SMD VERSION with on/off button | pages | 1.1-1.2 |
| Table 2: FULL SMD VERSION with on/off switch on the programme selector..... | pages | 2.1-2.2 |
| Table 3: DELTA3 & NEAT VERSION..... | pages | 3.1-3.2 |
| Table 4: INPUT VERSION..... | pages | 4.1-4.2 |
| Table 5: AEG VERSION (with on/off switch on the programme selector)..... | pages | 5.1-5.2 |
| DIAGNOSTIC CYCLES Phases..... | page | 6.1 |
| NO ACCESS TO DIAGNOSTICS PROGRAMME | page | 7.1 |
| ALARM CODES..... | pages | 8.1-8.35 |
| HOW TO CHECK COMMUTATOR MOTORS | page | 9.1 |
| CONFIGURATION CODE | page | 10.1 |
| BASIC CIRCUIT DIAGRAM | pages | 11.1-11.3 |
| MAIN ELECTRONIC BOARD CONNECTORS..... | pages | 12.1-12.3 |
| BURNING MARKS ON MAIN ELECTRONIC BOARDS. | pages | 13.1-13.2 |
| PICTURES LINKED TO FAULT FINDING | pages | 14.1-14.10 |

INTRODUCTION

Aim of this manual

This manual aims to explain in a clear and simple way the phases a Service Engineer should follow to solve problems highlighted by the different alarm codes in EWM2000 electronic appliances with electronic control.

Operating procedure

1. Find the type of control involved by checking the summary at [page V](#).
2. Every user interface is connected with a summary table of the operations necessary to read the possible alarms, to access the diagnostic cycle and to configure the main electronic board (see column "Diagnostic Table").
3. Read the memorized alarm and consult the relative information (see "alarm codes", from [page 8.1](#)).
4. Delete memorized alarm.
5. If you cannot access the diagnostic cycle, consult chapter "No access to diagnostic cycle" ([page 7.1](#)).
6. In case of replacement of main PCB check if there are burn marks ([see page 13.1-13.2](#)).
7. After every replacing of the main electronic board, you need to configure the module. You can find further information about the configuration code at [page 10.1](#) ("configuration code").
8. After every operation, check the functioning of the appliance through the diagnostic cycle. For further information [see page 6.1 \(diagnostic cycle phases\)](#)
9. (Delete memorized alarm).

SUMMARY OF EWM2000 ELECTRONIC CONTROLS (ZP)

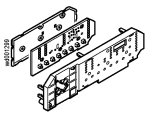
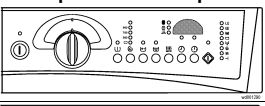
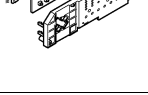
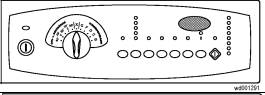
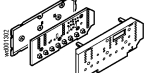
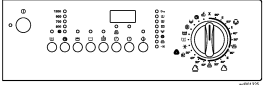
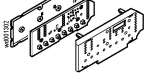
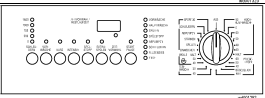
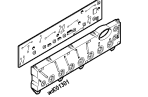
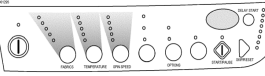
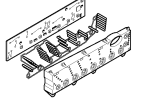
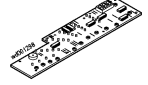
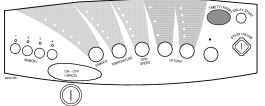
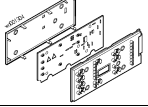
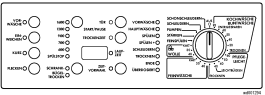
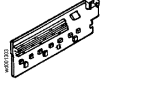
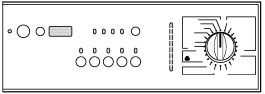
| Type | Styling | Marks | User interface | Manuals (actual) | Note | Diagnostics table | Examples of control panels |
|--------------------------|--|---|---|--|--------------------------|---|---|
| FULL SMD | Alpha 2 | Electrolux A.Martin- Electrolux |  | 599 34 00-75; 599 33 70-05 599 34 05-08 | Alarm Led | 1 |  |
| | | | | 599 34 20-83 | Obstructed filter Led | 1 | |
| | Ellipse | Privileg, Zoppas Husqvarna, Rosenlew, AEG, Marynen, Hansa |  | 599 34 00-75; 599 33 70-05 599 34 05-08 | Alarm Led | 1 |  |
| | | | | 599 34 20-83 | Obstructed filter Led | 1 | |
| Multipanel (Built-in) | Electrolux Zanussi, AEG Privileg |  | 599 34 55-61 | With ON/OFF button | 1 |  | |
| Sigma | Zanker |  | 599 34 37-91 | Selector with ON/OFF | 2 |  | |
| DELTA 3 | Delta 3 | Zanussi, Rex |  | 599 34 27-56 | | 3 |  |
| | Neat (Jetsy- IZ) | Zanussi, Rex, Aeg Privileg, Electrolux, Elektro-Helios |  | 599 34 22-16 | | 3 | |
| INPUT | Input | Rex Zanussi Privileg |  | 599 34 22-87 | | 4 |  |
| AEG | Aeg | Aeg Privileg |  | 599 34 15-14 | Standard | 5 |  |
| | | | | 599 34 39-45 | Far East | 5 | |
| BIG SIZE | Multipanel (first version) | Zanker Elektro-Helios |  | 599 33 52-03 | | 1 |  |

Table 1: FULL SMD with on/off button version
 (the programme selector can be on the right or on the left of the module)

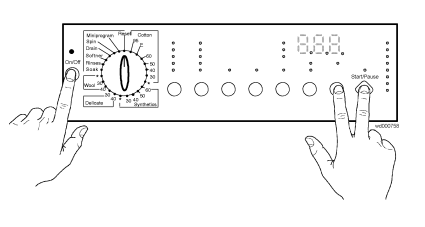
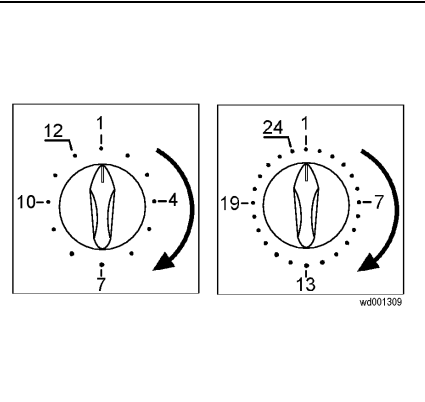
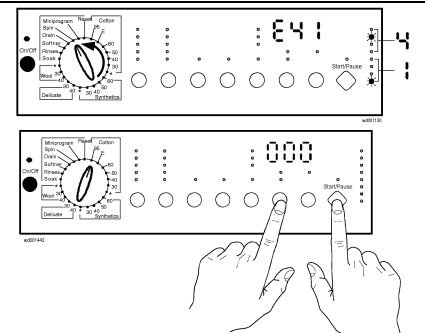
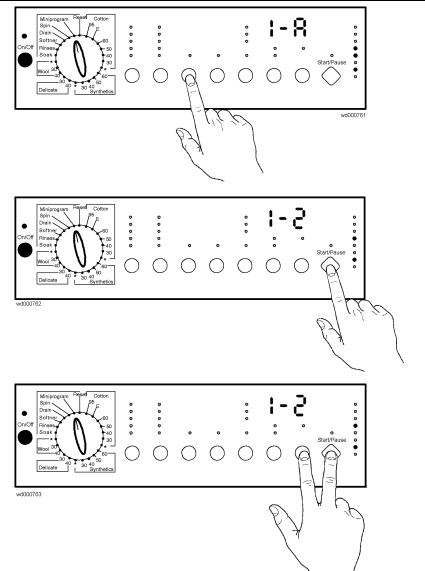
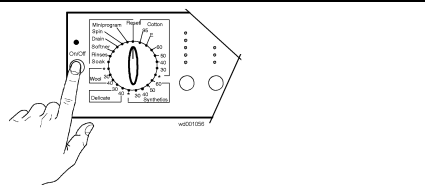
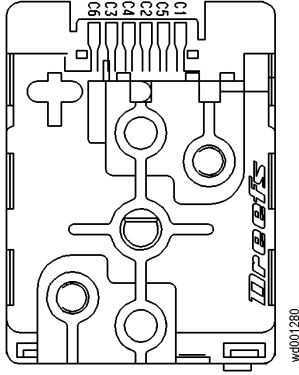
| | | |
|---|---|---|
| <p>ACCESS TO THE DIAGNOSTICS</p> | <p>To access the diagnostics system:</p> <ul style="list-style-type: none"> → switch off the appliance and turn the programme selector knob to RESET → press the START/PAUSE button together with one of the other buttons and then, holding down both buttons, press the ON/OFF button to switch on the appliance. → hold both buttons down until the buzzer (if featured) sounds and the LEDs begin to flash (about 4 seconds) |  |
| <p>DIAGNOSTIC CYCLE</p> | <ul style="list-style-type: none"> → Correct operation of all the components in the appliance can be checked by turning the programme selector knob clockwise. 1. Operation of the user interface (step 0, page 6.1) 2. Water fill to wash compartment (step 1, page 6.1) 3. Water fill to pre-wash compartment (step 2, page 6.1) 4. Water fill to conditioner compartment (step 3, page 6.1) 5. Hot water fill or fill to bleach compartment (certain models only) (step 4, page 6.1) 6. Heating and, in Jetsystem models, recirculation (step 5, page 6.1) 7. Check for leaks from tub (step 6, page 6.1) 8. Drain and spin, check for pressure switch congruency (step 7, page 6.1) 9. Drying (washer/dryers only) (step 8, page 6.1) |  |
| <p>ALARMS</p> | <p>To read the last alarm condition, after accessing the diagnostics system:</p> <ul style="list-style-type: none"> → turn the programme selector knob two positions counter-clockwise from the RESET position (23 o 11). <p>Cancelling the last alarm condition</p> <ul style="list-style-type: none"> → press START/PAUSE button and no. 6 button at the same time during the course of the diagnostic cycle (2÷9). → The alarm is cancelled also when a new configuration is given to the main PCB. |  |
| <p>CONFIGURATION OF THE MAIN PCB</p> | <p>To access the machine configuration procedure, first enter the diagnostics system, and then:</p> <ul style="list-style-type: none"> → turn the programme selector one position counter-clockwise; the display window shows the code relative to the position of the programme selector and, after two seconds, the code relative to the first of the 16 digits of the configuration code (position 0). → when one of the option buttons is pressed (with the exception of the START/PAUSE button), all the digits which make up the configuration code are displayed in sequence. → press the START/PAUSE button to modify the configuration code (digit by digit). → when all 16 digits have been entered, check that the code is correct, then memorize the code by pressing the START/PAUSE button and one of the option buttons at the same time; these buttons should be held down until the buzzer (if featured) sounds. |  |
| <p>EXITING THE DIAGNOSTIC</p> | <ul style="list-style-type: none"> → To exit the diagnostic cycle, switch the appliance off, on, and then off again. |  |

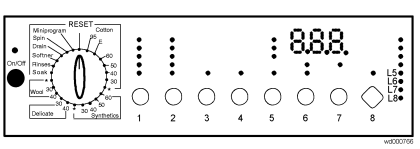
Table 1: FULL SMD with on/off button version
(the programme selector can be on the right or on the left of the module)

| PROGRAMME SELECTOR | 24-position selector knob | 12-position selector knob (C1 not present) | Closure of selector contacts (C6 = common) | | | | | Display code |
|---|---------------------------|--|--|----|----|----|----|--------------|
| | | | C1 | C2 | C3 | C4 | C5 | |
|  | 1 - Reset | 1 - Reset | | ● | ● | ● | ● | 1 E |
| | 2 | 2 | | ● | | | ● | 0 6 |
| | 3 | - | | ● | ● | | | 1 4 |
| | 4 | 3 | | ● | | ● | | 0 C |
| | 5 | - | | ● | ● | ● | | 1 C |
| | 6 | 4 | | | | ● | ● | 0 A |
| | 7 | - | ● | | | | | 0 1 |
| | 8 | - | ● | | | | ● | 0 3 |
| | 9 | - | ● | | | ● | | 0 9 |
| | 10 | 5 | | ● | | ● | ● | 0 E |
| | 11 | - | | | ● | | ● | 1 2 |
| | 12 | - | ● | | | ● | ● | 0 b |
| | 13 | - | ● | | ● | | | 1 1 |
| | 14 | - | | | ● | ● | | 1 8 |
| | 15 | 6 | ● | | ● | | ● | 1 3 |
| | 16 | - | | | ● | ● | ● | 1 A |
| | 17 | 7 | ● | | ● | ● | | 1 9 |
| | 18 | 8 | ● | | ● | ● | ● | 1 b |
| | 19 | - | ● | ● | | | | 0 5 |
| | 20 | 9 | | ● | ● | | ● | 1 6 |
| | 21 | - | | | | | ● | 0 2 |
| | 22 | 10 | | ● | | | | 0 4 |
| | 23 | 11 | | | | ● | | 0 8 |
| | 24 | 12 | | | ● | | | 1 0 |

● closed contact

Table of button codes

| BUTTON No. | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|------------|---|---|---|---|---|---|---|---|---|
| L5 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● |
| L6 | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ |
| L7 | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ |
| L8 | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ |



○ LED off
● LED lit

BINARY CODES

The table below can be used to convert the binary code shown by the LEDs into the corresponding letter or decimal number

| value | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|-------|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|
| | | | | | | | | | | | A | b | C | d | E | F |
| 8 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ● | ● | ● | ● |
| 4 | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ | ○ | ○ | ○ | ● | ● | ● | ● |
| 2 | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● |
| 1 | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● |

○ LED off
● LED lit

Table 2: FULL SMD version with on/off switch on the programme selector
(the programme selector can be on the right or on the left of the module)

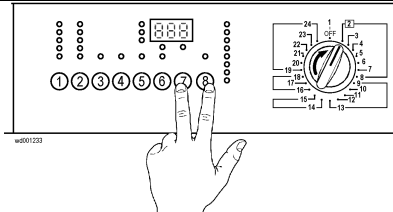
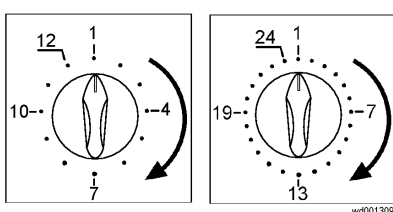
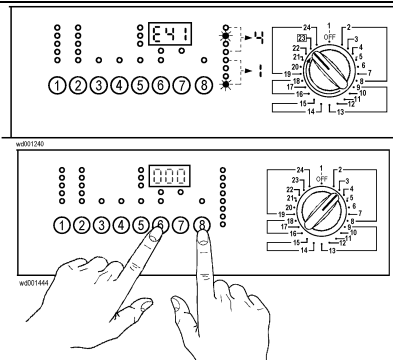
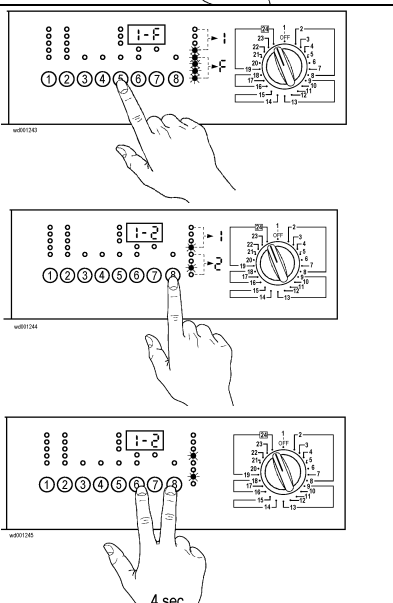
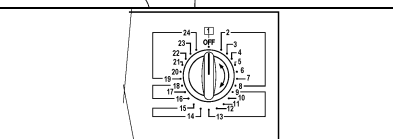
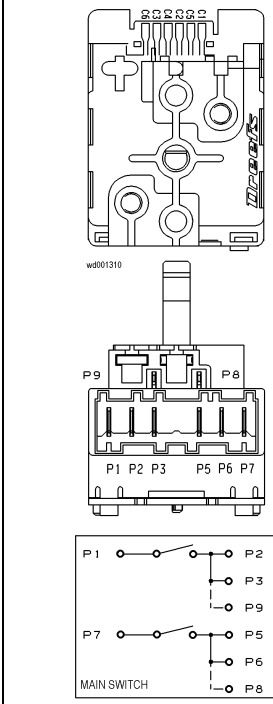
| | | |
|---|---|--|
| <p>ACCESS TO THE DIAGNOSTICS</p> | <p>To access the diagnostics system:</p> <ul style="list-style-type: none"> → switch off the appliance → press the START/PAUSE button (8) together with one of the other buttons and then, holding down both buttons, switch on the appliance by turning the programme selector one position clockwise. → hold both buttons down until the buzzer (if featured) sounds and the LEDs begin to flash (about 4 seconds). |  <p>w001223</p> |
| <p>DIAGNOSTIC CYCLE</p> | <ul style="list-style-type: none"> → Correct operation of all the components in the appliance can be checked by turning the programme selector knob clockwise. 2. Operation of the user interface (step 0, page 6.1) 3. Water fill to wash compartment (step 1, page 6.1) 4. Water fill to pre-wash compartment (step 2, page 6.1) 5. Water fill to conditioner compartment (step 3, page 6.1) 6. Hot water fill or fill to bleach compartment (certain models only) (step 4, page 6.1) 7. Heating and, in Jetsystem models, recirculation (step 5, page 6.1) 8. Check for leaks from tub (step 6, page 6.1) 9. Drain and spin, check for pressure switch congruency (step 7, page 6.1) 10. Drying (washer/dryers only) (step 8, page 6.1) |  <p>w001309</p> |
| <p>ALARMS</p> | <p>To read the last alarm condition, after accessing the diagnostics system:</p> <ul style="list-style-type: none"> → turn the programme selector knob to the last position but one (23 or 11). <p>To cancel the last memorised alarm condition:</p> <ul style="list-style-type: none"> → press START/PAUSE button (8) and no. 4 button at the same time during one of the 8 phases of the diagnostic cycle and not in the alarm or configuration reading positions. → The alarm is cancelled also when a new configuration is given to the main PCB. |  <p>w001240 w001444</p> |
| <p>CONFIGURATION OF THE MAIN PCB</p> | <p>To access the machine configuration procedure, first enter the diagnostics system, and then:</p> <ul style="list-style-type: none"> → turn the programme selector clockwise to the last position (24 or 12); the code relative to the programme selector is displayed and after 2 seconds the code relative to the first of the 16 digits of the configuration code (position 0) is displayed → when one of the option buttons is pressed (with the exception of the START/PAUSE button), all the digits, which make up the configuration code, are displayed in sequence. → press the START/PAUSE button (8) to modify the configuration code (digit by digit). → when all 16 digits have been entered, check that the code is correct, then memorize the code by pressing the START/PAUSE button and one of the option buttons at the same time; these buttons should be held down for at least 4 seconds (i.e. the buzzer sounds). |  <p>w001301 w001244 w001245</p> <p>4 sec.</p> |
| <p>EXITING</p> | <ul style="list-style-type: none"> → To exit the diagnostic cycle, switch the appliance off, on, and then off again. |  <p>w001347</p> |

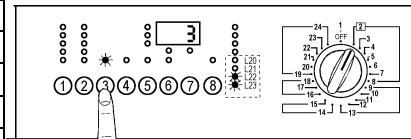
Table 2: FULL SMD version with on/off button on the programme selector
(the programme selector can be on the right or on the left of the module)

| PROGRAMME SELECTOR | 24-position selector knob | 12-position selector knob (C1 not present) | Closure of selector contacts (C6 = common) | | | | | Display code |
|---|---------------------------|--|--|----|----|----|----|--------------|
| | | | C1 | C2 | C3 | C4 | C5 | |
|  | 1 - Reset | 1 - Reset | | ● | ● | ● | ● | 1 E |
| | 2 | 2 | | ● | | | ● | 0 6 |
| | 3 | - | | ● | ● | | | 1 4 |
| | 4 | 3 | | ● | | ● | | 0 C |
| | 5 | - | | ● | ● | ● | | 1 C |
| | 6 | 4 | | | | ● | ● | 0 A |
| | 7 | - | ● | | | | | 0 1 |
| | 8 | - | ● | | | | ● | 0 3 |
| | 9 | - | ● | | | | | 0 9 |
| | 10 | 5 | | ● | | ● | ● | 0 E |
| | 11 | - | | | ● | | ● | 1 2 |
| | 12 | - | ● | | | ● | ● | 0 b |
| | 13 | - | ● | | ● | | | 1 1 |
| | 14 | - | | | ● | ● | | 1 8 |
| | 15 | 6 | ● | | ● | | ● | 1 3 |
| | 16 | - | | | ● | ● | ● | 1 A |
| | 17 | 7 | ● | | ● | ● | | 1 9 |
| | 18 | 8 | ● | | ● | ● | ● | 1 b |
| | 19 | - | ● | ● | | | | 0 5 |
| | 20 | 9 | | ● | ● | | ● | 1 6 |
| | 21 | - | | | | | ● | 0 2 |
| | 22 | 10 | | ● | | | | 0 4 |
| | 23 | 11 | | | | ● | | 0 8 |
| | 24 | 12 | | | ● | | | 1 0 |

● closed contact

Table of button codes

| BUTTON No. | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|------------|---|---|---|---|---|---|---|---|---|
| L20 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● |
| L21 | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ |
| L22 | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ |
| L23 | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ |



○ LED off
● LED lit

BINARY CODES

The table below can be used to convert the binary code shown by the LEDs into the corresponding letter or decimal number

| Value | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|-------|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|
| | | | | | | | | | | | A | b | C | d | E | F |
| 8 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ● | ● | ● | ● |
| 4 | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ | ○ | ○ | ○ | ● | ● | ● | ● |
| 2 | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● |
| 1 | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● |

○ LED off
● LED lit

Table 3: DELTA3 - NEAT version

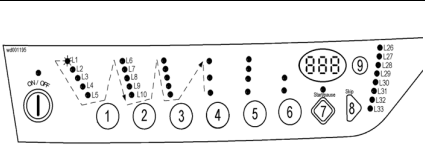
| | | |
|---|--|--|
| <p>ACCESS TO THE DIAGNOSTICS</p> | <p>To access the system: → press the SKIP/RESET button to cancel the programme previously selected and switch off the appliance. → press the START/PAUSE (7) button together with the SKIP/RESET (8) button and then, holding down both buttons, press the ON/OFF button to switch on the appliance. → hold both buttons (START/PAUSE and SKIP/RESET) down until the buzzer sounds and the LEDs begin to flash (about 4 seconds)</p> | |
| <p>DIAGNOSTIC CYCLE</p> | <p>After accessing the diagnostics routine, the display board is checked for correct operation. All the LEDs (and, if featured, the display) light in sequence. → Press the FABRICS button (1) to pass to the subsequent phase of the test (LED L1 lights). Press the FABRICS button again to increment the number of the phase controlled. After the last phase, the display returns to its normal condition. The LED corresponding to the phase being tested lights (L1 .L10). → Press the TEMPERATURE button (2) to decrement the number of the phase controlled. After the last phase, the display returns to its normal condition(L10 .L1).(see page 3.2)</p> | |
| <p>ALARMS</p> | <p>To read the last alarm condition, after accessing the diagnostics system: → press the FABRICS or TEMPERATURE buttons until LED L9 lights. To cancel the last memorized alarm condition: → press button no. 2 (TEMPERATURES) and no. 4 at the same time during one of the 8 phases of the diagnostic cycle and not in the alarm or configuration reading positions. → the alarm is cancelled also when a new configuration is given to the main PCB.</p> | |
| <p>CONFIGURATION OF THE MAIN PCB</p> | <p>To access the machine configuration procedure, first enter the diagnostics system, and then: → press the FABRICS (1) or TEMPERATURE (2) buttons until LED L10 lights; the code relative to the first of the 16 digits of the configuration code (position 0) is displayed. → when the SKIP/RESET button (8) is pressed, all the digits which make up the configuration code are displayed in sequence. → press the START/PAUSE button (7) to modify the configuration code (digit by digit). → when all 16 digits have been entered, check that the code is correct, then memorize the code by pressing the START/PAUSE (7) and SKIP/RESET (8) buttons at the same time; these buttons should be held down for at least 4 seconds (i.e. until the buzzer sounds).</p> | |
| <p>EXITING</p> | <p>→ To exit the diagnostic cycle, switch the appliance off, then on, then off again.</p> | |

Table 3: DELTA3 - NEAT version

| DIAGNOSTIC CONTROL SYSTEM | | |
|---------------------------|-------------------|--|
| Step | LED lit | Function tested |
| 0 | All (in sequence) | Tests the user interface (step 0, page 6.1) |
| 1 | L1 | Water fill to wash compartment in the dispenser (step 1, page 6.1) |
| 2 | L2 | Water fill to pre-wash compartment in the dispenser (step 2, page 6.1) |
| 3 | L3 | Water fill to conditioner compartment in the dispenser (step 3, page 6.1) |
| 4 | L4 | Hot water fill or cold water fill to bleach compartment (certain models only) (step 4, page 6.1) |
| 5 | L5 | Heating and, in Jetsystem models, circulation pump (step 5, page 6.1) |
| 6 | L6 | Rotation of drum at 250 rpm with water in the tub (test for leaks from tub) (step 6, page 6.1) |
| 7 | L7 | Drain and spin at maximum speed; pressure switches. (step 7, page 6.1) |
| 8 | L8 | Drying (washer/dryers only) (step 8, page 6.1) |
| 9 | L9 | Displays the last alarm |
| 10 | L10 | Configuration of the main electronic board |

Table of button codes

| BUTTON No. | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|------------|-----|---|---|---|---|---|---|---|---|
| LED | L30 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● |
| | L31 | ○ | ○ | ○ | ○ | ● | ● | ● | ○ |
| | L32 | ○ | ○ | ● | ● | ○ | ○ | ● | ○ |
| | L33 | ○ | ● | ○ | ● | ○ | ● | ○ | ○ |



- LED off
- LED lit

BINARY CODES

The table below can be used to convert the binary code shown by the LEDs into the corresponding letter or decimal number

| Value | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|-------|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|
| | | | | | | | | | | | A | b | C | d | E | F |
| 8 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ● | ● | ● | ● |
| 4 | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ | ○ | ○ | ○ | ● | ● | ● | ● |
| 2 | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● |
| 1 | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● |

- LED off
- LED lit

Table 4: INPUT version

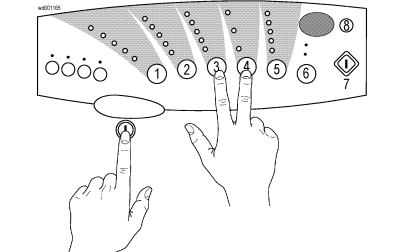
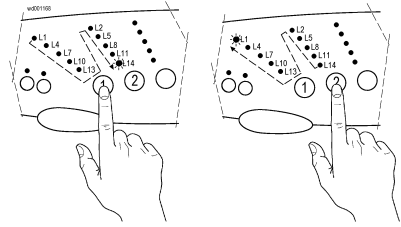
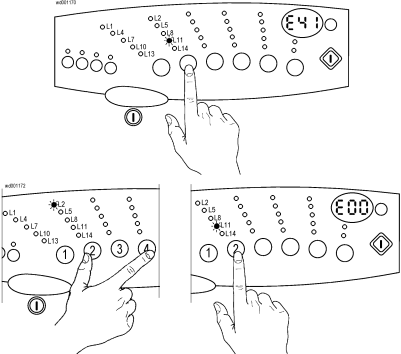
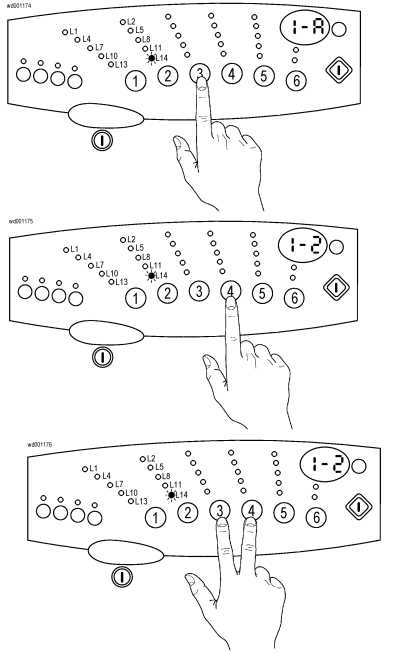
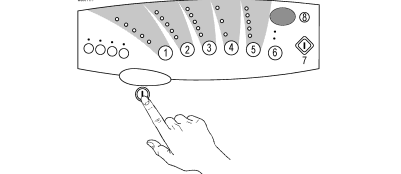
| | | |
|---|--|---|
| <p>ACCESS TO THE DIAGNOSTICS</p> | <p>To access the system:</p> <ul style="list-style-type: none"> → switch off the appliance. → press the SPIN button (3) together with the button n. 4 and then, holding down both buttons, press the ON/OFF button to switch on the appliance. → hold both buttons (3 and 4) down until the buzzer sounds and the LEDs begin to flash (about 4 seconds) |  |
| <p>DIAGNOSTIC CYCLE</p> | <p>After accessing the diagnostics routine, the display board is checked for correct operation. All the LEDs and the display light in sequence.</p> <ul style="list-style-type: none"> → Press the FABRICS button (1) to pass to the subsequent phase of the test (LED L1 lights). → Press the FABRICS button (1) again to increment the number of the phase controlled. After the last phase, the display returns to its normal condition. The LED corresponding to the phase being tested lights (L1 .L4 L14). → Press the TEMPERATURE button (2) to decrement the number of the phase controlled. After the last phase, the display returns to its normal condition (L14 .L11 L1). (see page 4.2) |  |
| <p>ALARMS</p> | <p>To read the last alarm condition, after accessing the diagnostics system:</p> <ul style="list-style-type: none"> → press the FABRICS (1) or TEMPERATURE (2) buttons until LED L11 lights. <p>To cancel the last memorized alarm condition:</p> <ul style="list-style-type: none"> → press button no. 2 (TEMPERATURES) and no. 4 at the same time during one of the 8 phases of the diagnostic cycle and not in the alarm or configuration reading positions. To check for correct operation, go back to the alarm reading position (the L11 LED is on); the display should show E00. → The alarm is cancelled also when a new configuration is given to the main PCB. |  |
| <p>CONFIGURATION OF THE MAIN PCB</p> | <p>To access the machine configuration procedure, first enter the diagnostics system, and then:</p> <ul style="list-style-type: none"> → press the FABRICS (1) or TEMPERATURE (2) buttons until LED L14 lights; the code relative to the first of the 16 digits of the configuration code (position 0) is displayed. → when the SPIN (3) button is pressed, all the digits which make up the configuration code are displayed in sequence. → to modify the configuration code (digit by digit) press button no. 4 → when all the 16 digits have been entered, check that the code is correct; then memorise the code by pressing the SPIN button (3) and the button no. 4 at the same time, holding them down for at least 4 seconds (i.e. the buzzer sounds). |  |
| <p>EXITING</p> | <ul style="list-style-type: none"> → To exit the diagnostic cycle, switch the appliance off, then on, then off again. |  |

Table 4: INPUT version

| DIAGNOSTIC CONTROL SYSTEM | | |
|---------------------------|-------------------|--|
| Step | LED lit | Function tested |
| 0 | All (in sequence) | Tests the user interface (step 0, page 6.1) |
| 1 | L1 | Water fill to wash compartment in the dispenser (step 1, page 6.1) |
| 2 | L4 | Water fill to pre-wash compartment in the dispenser (step 2, page 6.1) |
| 3 | L7 | Water fill to conditioner compartment in the dispenser (step 3, page 6.1) |
| 4 | L10 | Hot water fill or cold water fill to bleach compartment (certain models only) (step 4, page 6.1) |
| 5 | L13 | Heating and, in Jetsystem models, circulation pump (step 5, page 6.1) |
| 6 | L2 | Rotation of drum at 250 rpm with water in the tub (test for leaks from tub) (step 6, page 6.1) |
| 7 | L5 | Drain and spin at maximum speed; pressure switches. (step 7, page 6.1) |
| 8 | L8 | Drying (washer/dryers only) (step 8, page 6.1) |
| 9 | L11 | Displays the last alarm |
| 10 | L14 | Configuration of the main electronic board |

Table of button codes

| BUTTON No. | LEDs lit | Display code |
|------------|-------------------------|--------------|
| 1 | L1, L4, L7, L10, L13 | 1 |
| 2 | L2, L5, L8, L11, L14 | 2 |
| 3 | L3, L6, L9, L12, L15 | 3 |
| 4 | L25, L28, L31, L34, L37 | 4 |
| 5 | L26, L29, L32, L35, L38 | 5 |
| 6 | L16, L19 | 6 |
| 7 | -- | 12 |
| 8 | -- | 7 |
| M1 | L27 | 8 |
| M2 | L30 | 9 |
| M3 | L33 | 10 |
| M4 | L36 | 11 |

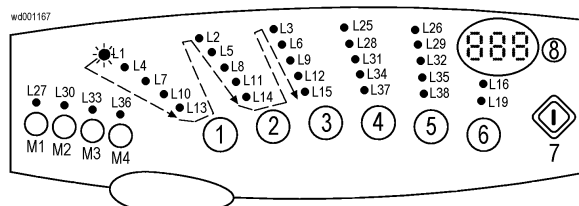


Table 5: AEG version (with on/off button on the programme selector)

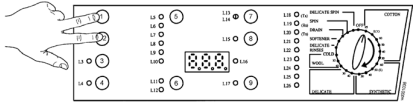
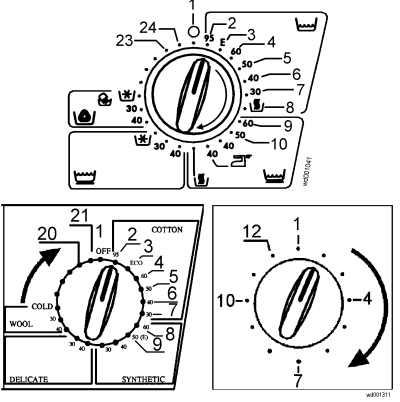
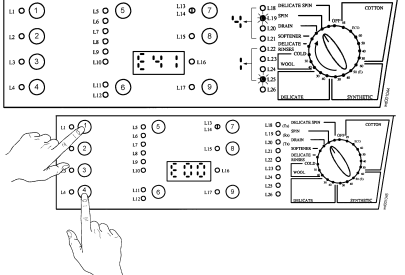
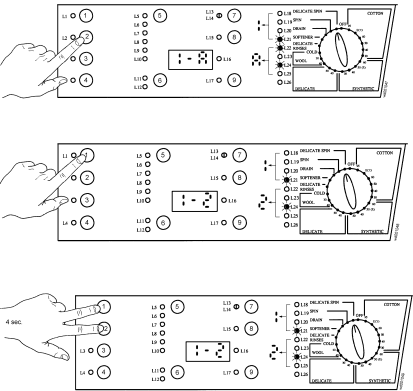
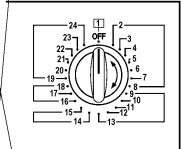
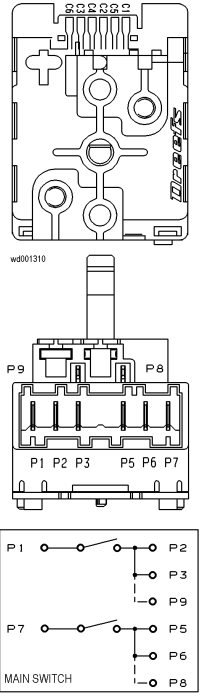
| | | |
|---|---|---|
| <p>ACCESS TO THE DIAGNOSTICS</p> | <p>To access the system: → switch off the appliance and turn the programme selector knob to OFF/RESET. → press button 1 and 2 at the same time and then, while holding them down, switch on the appliance by turning the programme selector one position clockwise. → hold both buttons down until the buzzer (if featured) sounds and the LEDs begin to flash (about 4 seconds)</p> |  |
| <p>DIAGNOSTIC CYCLE</p> | <p>→ Correct operation of all the components in the appliance can be checked by turning the programme selector knob clockwise.</p> <ol style="list-style-type: none"> 2. Operation of the user interface (step 0, page 6.1) 3. Water fill to wash compartment (step 1, page 6.1) 4. Water fill to pre-wash compartment (step 2, page 6.1) 5. Water fill to conditioner compartment (step 3, page 6.1) 6. Hot water fill or fill to bleach compartment (certain models only) (step 4, page 6.1) 7. Heating and, in Jetsystem models, recirculation (step 5, page 6.1) 8. Check for leaks from tub (step 6, page 6.1) 9. Drain and spin, check for pressure switch congruency (step 7, page 6.1) 10. Drying (washer/dryers only) (step 8, page 6.1) |  |
| <p>ALARMS</p> | <p>To read the last alarm condition, after accessing the diagnostics system: → turn the programme selector knob to the last position but one (11,20 or 23).</p> <p>To cancel the last memorized alarm condition: → press button no. 1 and no. 4 at the same time during the course of the diagnostic cycle(3-10) → The alarm is cancelled also when a new configuration is given to the main PCB.</p> |  |
| <p>CONFIGURATION OF THE MAIN PCB</p> | <p>To access the machine configuration procedure, first enter the diagnostics system, and then:</p> <ol style="list-style-type: none"> → turn the programme selector clockwise to the last position (24 or 21) → the code relative to the programme selector is displayed and after 2 seconds the code relative to the first of the 16 digits of the configuration code (position 0) is displayed. → when button 2 is pressed, all the digits, which make up the configuration code, are displayed in sequence. → to modify the configuration code (digit by digit) press button 1. When all the 16 digits have been entered, check that the code is correct; → then memorise the code by pressing button 1 and 2 at the same time, holding them down for at least 4 seconds (i.e. the buzzer sounds). |  |
| <p>EXITING</p> | <p>→ To exit the diagnostic cycle, switch the appliance off, then on, then off again.</p> |  |

Table 5: AEG version (with on/off button on the programme selector)

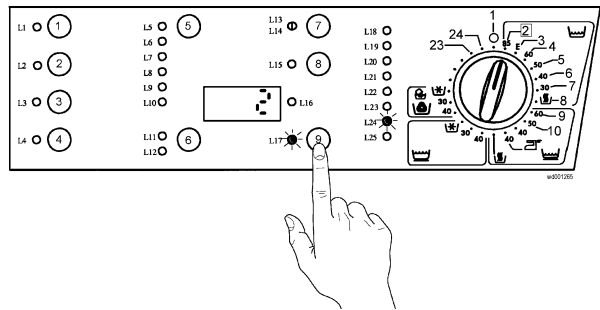


| Selector knob position | | | Closure of selector contacts (C6 - common) | | | | | Display Code |
|------------------------|---------|---------|--|----|----|----|----|--------------|
| 24 Pos. | 21 Pos. | 12 Pos. | C1 | C2 | C3 | C4 | C5 | |
| 1 | 1 | 1 | | ● | ● | ● | ● | OF |
| 2 | 2 | 2 | | ● | | | ● | OC |
| 3 | 3 | -- | | ● | ● | | | O5 |
| 4 | 4 | 3 | | ● | | ● | | O6 |
| 5 | 5 | -- | | ● | ● | ● | | O7 |
| 6 | 6 | 4 | | | | | ● | OA |
| 7 | 7 | -- | ● | | | | | 10 |
| 8 | -- | -- | ● | | | | ● | 18 |
| 9 | 8 | -- | ● | | | ● | | 12 |
| 10 | 9 | 5 | | ● | | ● | ● | OE |
| 11 | 10 | 6 | | | ● | | ● | O9 |
| 12 | 11 | -- | ● | | | ● | ● | 1A |
| 13 | -- | -- | ● | | ● | | | 11 |
| 14 | 12 | 7 | | | ● | ● | | O3 |
| 15 | 13 | -- | ● | | ● | | ● | 19 |
| 16 | -- | 8 | | | ● | ● | ● | OB |
| 17 | 14 | -- | ● | | ● | ● | | 13 |
| 18 | 15 | -- | ● | | ● | ● | ● | 1B |
| 19 | 16 | -- | ● | ● | | | | 14 |
| 20 | 17 | 9 | | ● | ● | | ● | OD |
| 21 | 18 | -- | | | | | ● | O8 |
| 22 | 19 | 10 | | ● | | | | O4 |
| 23 | 20 | 11 | | | | ● | | O2 |
| 24 | 21 | 12 | | | ● | | | O1 |

● closed contact

Table of button codes

| BUTTON No. | DISPLAY | LED | | | |
|------------|---------|-----|-----|-----|-----|
| | | L22 | L23 | L24 | L25 |
| 1 | 9 | ● | ○ | ○ | ● |
| 2 | 6 | ○ | ● | ● | ○ |
| 3 | 5 | ○ | ● | ○ | ● |
| 4 | 4 | ○ | ● | ○ | ○ |
| 5 | 3 | ○ | ○ | ● | ● |
| 6 | 1 | ○ | ○ | ○ | ● |
| 7 | 7 | ○ | ● | ● | ● |
| 8 | 8 | ● | ○ | ○ | ○ |
| 9 | 2 | ○ | ○ | ● | ○ |



○ LED off
● LED lit

BINARY CODES

The table below can be used to convert the binary code shown by the LEDs into the corresponding letter or decimal number

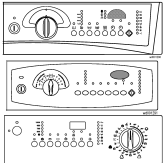
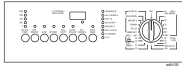
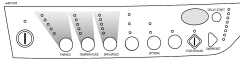
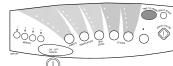
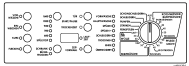
| Value | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|-------|---|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|
| | | | | | | | | | | | A | b | C | d | E | F |
| 8 | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ● | ● | ● | ● |
| 4 | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ | ○ | ○ | ○ | ● | ● | ● | ● |
| 2 | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● | ○ | ○ | ● | ● |
| 1 | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● | ○ | ● |

○ LED off
● LED lit

DIAGNOSTICS CYCLE PHASES

| Step | Components actioned | Operating conditions | Parameters displayed | Function tested |
|----------|--|--|--|--|
| 0 | All the LEDs light in sequence. When a button is pressed, the corresponding LED lights. | Always operative | Button code | Operation of the user interface |
| 1 | - door interlock - wash solenoid | Door closed, water fill to anti-overflow level for max. 10 min | Water level in mm | Water fill to wash compartment |
| 2 | - door interlock - pre-wash solenoid | Door closed, water fill to anti-overflow level for max. 10 min | Water level in mm | Water fill to prewash compartment |
| 3 | - door interlock - pre-wash solenoid - wash solenoid | Door closed, water fill to anti-overflow level for max. 10 min | Water level in mm | Water fill to softener compartment |
| 4 | - door interlock - hot water or bleach solenoid | Door closed, water fill to anti-overflow level for max. 10 min | Water level in mm | Hot water fill or fill to bleach compartment (certain models only) |
| 5 | - door interlock - (wash solenoid if level is lower than the anti-boiling) - recirculation pump - heating element | Door closed, water fill to above anti-boiling level if not yet reached, heating for max. 10 min or to 90°C | Water temperature in °C | Heating and recirculation (jetsystem) |
| 6 | - door interlock - (wash solenoid if level is <anti-boiling) - motor | Door closed, (water fill above anti-boiling level), drum movement at 50 rpm (cw), motor movement until the drum reaches 250 rpm (ccw) | Motor speed (rpm) | Check for leaks from tub |
| 7 | - door interlock - drain pump - motor | Door closed, water drain, motor movement (from lower level to anti-foam level), until maximum spin speed is reached | Motor speed (rpm ÷ 10) | Drain and spin, check for pressure switch congruency |
| 8 | - door interlock - drain pump - drying heater (full power) - fan motor - condensation solenoid | Door closed, water drain to a level lower than the anti-boiling device, drying heater for max. 10 min or until the drying temperature sensor (fitted to the duct) detects a temperature of 150°C | NTC drying temperature and condenser temperature (°C, displayed alternately for 2 sec) | Drying (washer/dryers only) |

Access the diagnostic cycle:

| Table 1: FULL SMD with on/off button | Table 2: FULL SMD with on/off switch on the selector | Table 3: DELTA3 - NEAT | Table 4: INPUT | Table 5: AEG |
|---|---|---|---|---|
|  |  |  |  |  |

NO ACCESS TO DIAGNOSTICS PROGRAMME

1. NO LEDs SWITCH ON IN THE USER INTERFACE?

| | | |
|---|------|---|
| Are the power supply and the connection functioning? | No → | Replace/set cable, check connection |
| Yes ↓ | | |
| Is the interference suppressor functioning? | No → | Replace interference suppressor |
| Yes ↓ | | |
| Is the general switch functioning? | No → | Replace general switch/programme selector |
| Yes ↓ | | |
| Is the wiring which connects the general junction block, the interference suppressor, the general switch functioning correctly? | No → | Replace/Reset wiring |
| Yes ↓ | | |
| Is the wiring between the general switch and the main PCB (W1 and J2.3 connectors) functioning correctly? | No → | Replace/Reset wiring |
| Yes ↓ | | |
| Is the wiring which connects the main PCB and the user interface functioning correctly? (plug in and out) | No → | Replace/Reset wiring |
| Yes ↓ | | |
| Replace main PCB, is the appliance functioning correctly? | No → | Replace user interface and carry out diagnostic cycle |
| Yes ↓ | | |
| Carry out diagnostic cycle | | |

2. SOME LEDs SWITCH ON IN THE USER INTERFACE?

| | | |
|--|------|---|
| The push buttons do not jam in the holes of the control panel and activate correctly the different functions? | No → | Check mechanical problems (control panel/push buttons) |
| Yes ↓ | | |
| Can you cancel the cycle? (if it is not canceled, selecting any button the display shows the signal Err or the phases LEDs blink) | No → | <p><u>Neat/Delta3washing machines:</u> check if the skip/reset button functions correctly</p> <p><u>Input washing machines:</u> see 1-2 closure contact start switch (when it switches off, it cancels the cycle) and relative connection wiring to the main PCB</p> <p><u>Washing machines with selector:</u> check selector contacts closure in position 1 (reset) and relative connection wiring to user interface</p> |
| Yes ↓ | | |
| Does the programme selector (where featured) close correctly in the first (and in the second) position? | No → | Replace programme selector |
| Yes ↓ | | |
| Is the wiring of the programme selector (where featured) efficient? | No → | Replace/reset wiring |
| Yes ↓ | | |
| Does the user interface carry out a self-diagnosis? | No → | Replace user interface |
| Yes ↓ | | |
| Does the appliance carry out correctly every step of the diagnostics test? | No → | Change main PCB and carry out diagnostic cycle |
| Yes ↓ | | |
| Carry out diagnostic cycle | | |

ALARM CODES

| Alarm code | Description of fault | User code | Effect | Page |
|------------|---|----------------|---|----------------|
| E11 | Problems with water fill in wash phase | E10 | Cycle PAUSED | 8.2 |
| E12 | Problems with water fill in drying | E10 | Cycle PAUSED | 8.3 |
| E21 | Problems with water drain in wash phase | E20 | Cycle PAUSED | 8.4 |
| E22 | Problems with water drain during drying or drying condenser blocked | E20 | Heating phase skipped | 8.5 |
| E31 | Analogic (electronic) pressure switch circuit faulty | --- | Cycle blocked with door closed | 8.6 |
| E32 | Incorrect calibration of analogic (electronic) pressure switch | --- | Cycle PAUSED | 8.7 |
| E33 | Incongruency between level of analogic (electronic) pressure switch and level of anti-boiling pressure switch 1 | --- | Cycle blocked with door closed | 8.8 |
| E34 | Incongruency between level of electronic pressure switch and level of anti-boiling pressure switch 2 | --- | Cycle blocked with door closed | 8.9 |
| E35 | Water level too high | --- | Cycle blocked with door closed and water drain | 8.10 |
| E36 | "Sensing" circuit of anti-boiling pressure switch 1 faulty | --- | Cycle blocked with door closed | 8.11 |
| E37 | "Sensing" circuit of anti-boiling pressure switch 2 faulty | --- | Cycle blocked with door closed | 8.11 |
| E38 | Pressure chamber blocked | --- | Heating phase skipped | 8.12 |
| E41 | Door open | E40 | Cycle PAUSED | 8.13-14 |
| E42 | Problems with door closure | E40 | Cycle PAUSED | 8.15-16 |
| E43 | TRIAC which powers the door interlock faulty | E40 | Cycle PAUSED | 8.17-18 |
| E44 | "Sensing" circuit of door delay interlock faulty | --- | Cycle blocked | 8.19 |
| E45 | "Sensing" circuit of door delay interlock triac faulty | --- | Cycle blocked with door closed | 8.19 |
| E51 | TRIAC which powers the motor short-circuited | --- | Cycle blocked with door closed (after 5 attempts) | 8.20 |
| E52 | No signal from tachometric generator | --- | Cycle blocked with door closed (after 5 attempts) | 8.21-22 |
| E53 | "Sensing" circuit of motor TRIAC faulty | --- | Cycle blocked with door closed | 8.23 |
| E54 | Relays (motor) contacts faulty | --- | Cycle blocked with door closed (after 5 attempts) | 8.23 |
| E61 | Insufficient heating during washing | --- | Heating phase skipped | 8.24 |
| E62 | Overheating during washing | --- | Drain, end of cycle | 8.25 |
| E63 | Insufficient heating during drying | --- | Heating phase skipped | 8.26 |
| E64 | Overheating during drying | --- | Heating phase skipped | 8.27 |
| E66 | Power relay to heating element faulty | --- | Drain, end of cycle | 8.28 |
| E71 | NTC wash sensor faulty | --- | Heating phase skipped | 8.29 |
| E72 | NTC sensor on drying condenser faulty | --- | Heating phase skipped | 8.30 |
| E73 | NTC sensor on drying duct faulty | --- | Heating phase skipped | 8.31 |
| E84 | "Sensing" circuit on circulation pump triac faulty | --- | Drain, end of cycle (door open) | 8.32 |
| E85 | Circulation pump faulty | --- | Drain, end of cycle (door open) | 8.33 |
| E91 | Communications error between main PCB and user interface | --- | --- | 8.34 |
| E93 | Configuration error | E90 | Cycle blocked | 8.34 |
| E94 | Incorrect configuration of washing cycle | E90 | Cycle blocked | 8.34 |
| EF1 | Drain filter blocked | LED-EF0 | --- | 8.35 |
| EF2 | Excessive detergent | LED-EF0 | --- | 8.35 |

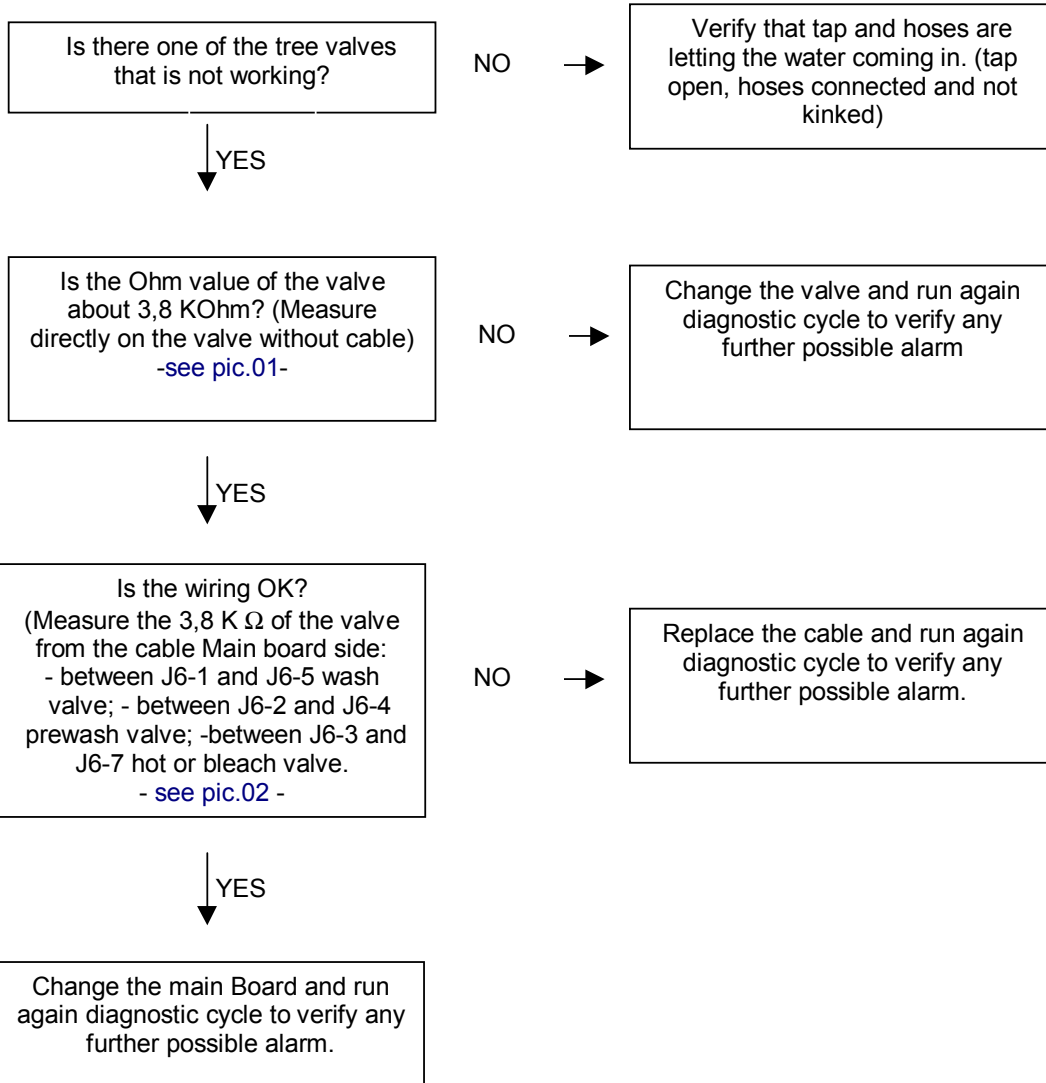
ALARM CODES

E11

Problems during water filling phase – washing (Machine tries to fill for 10 min without reaching the level)

Checks to do:

Inside the diagnostic cycle make the machine filling in each compartment (step 1,2,4)



If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

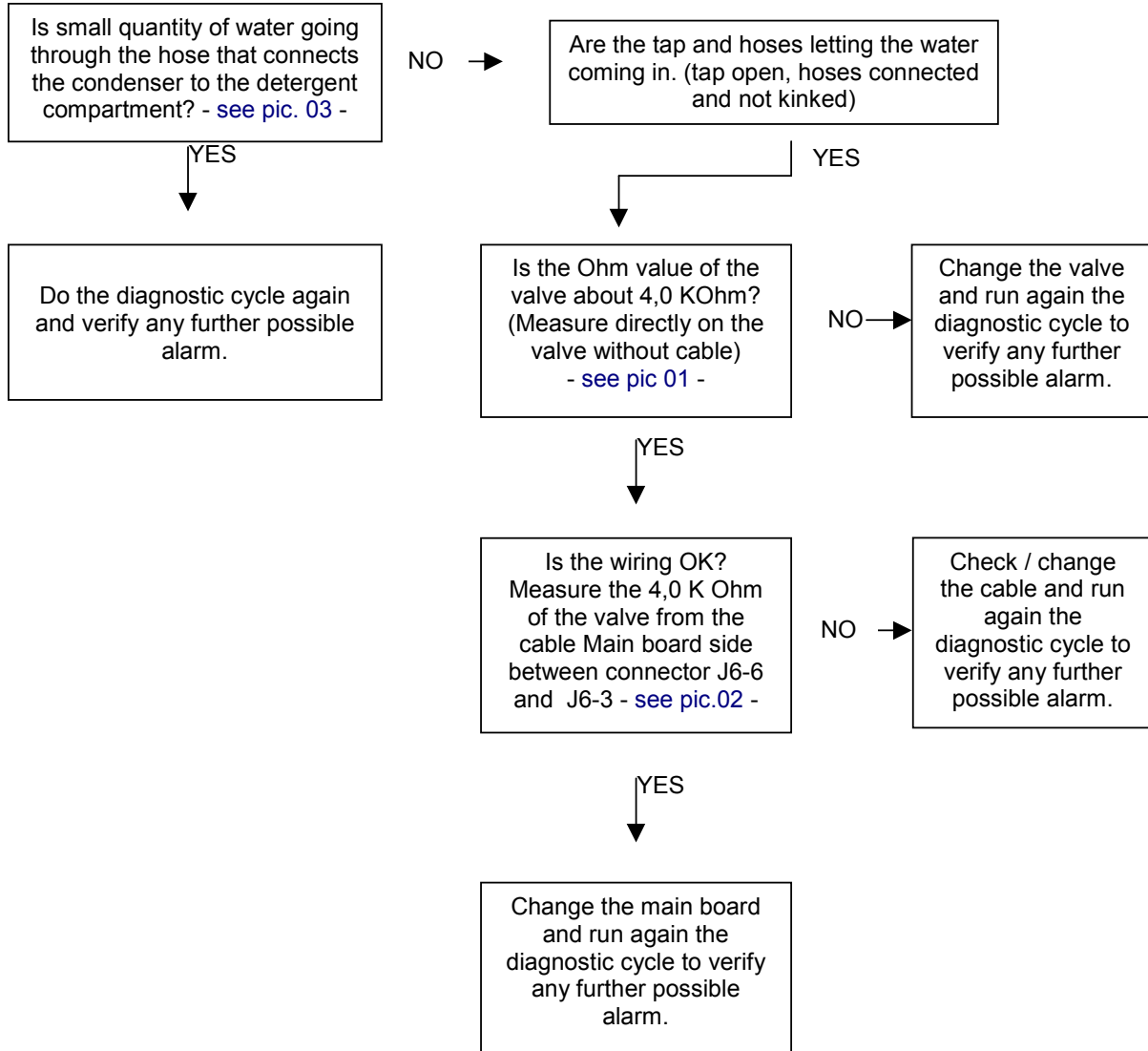
E12

Problems filling water during drying cycle phase

(To check if the drying inlet valve is working machine measure the increasing water level at the beginning of the drying phase. Alarm appear after 10 min of filling without reaching the level)

Checks to do:

Inside the diagnostic cycle make the machine starting the drying cycle (step 8)



If there are burn marks on electronic board, see page 13.1-2

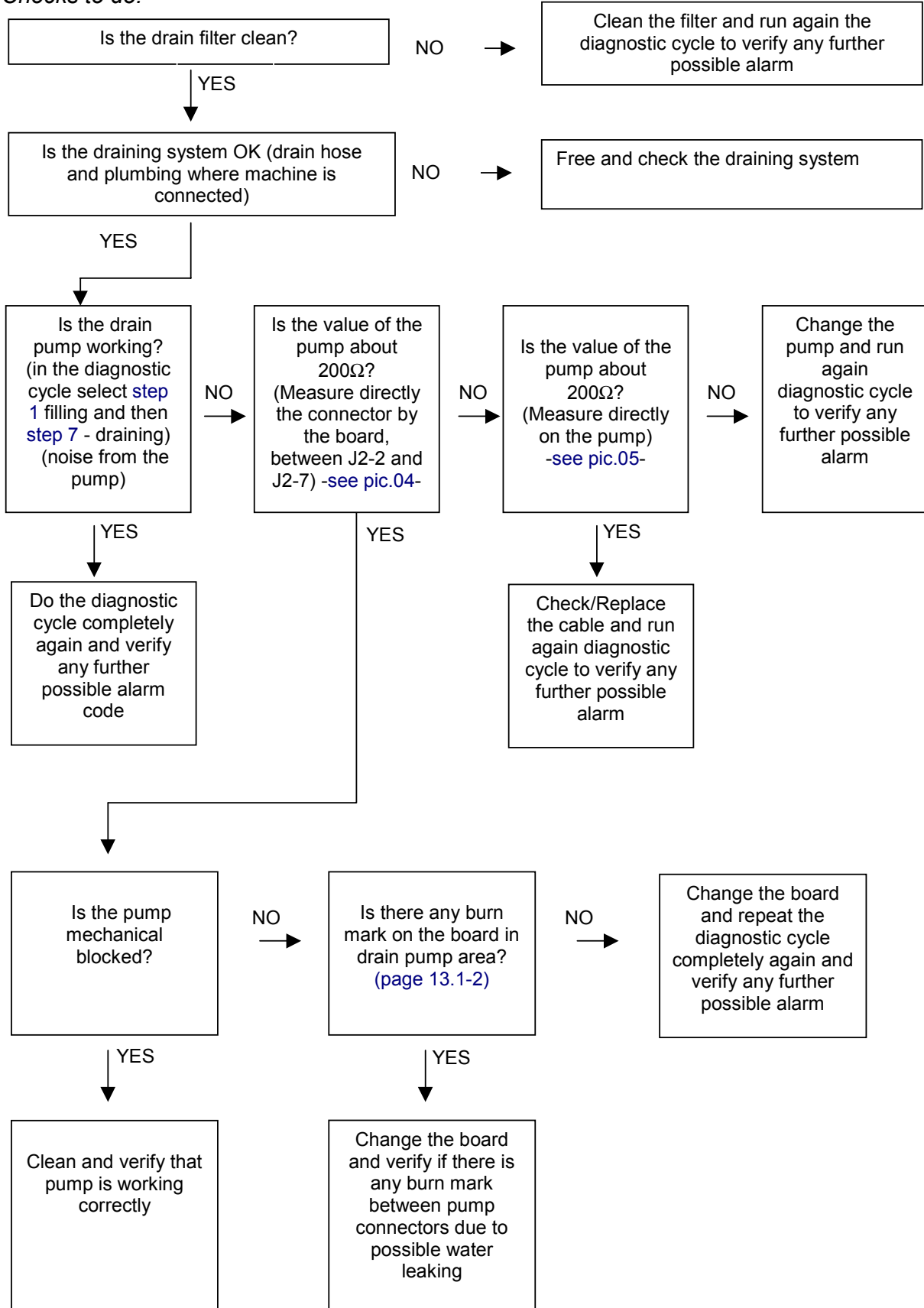
ALARM CODES

E21

Problems during draining phase

(Machine tries to drain for 10 min without emptying the tub)

Checks to do:

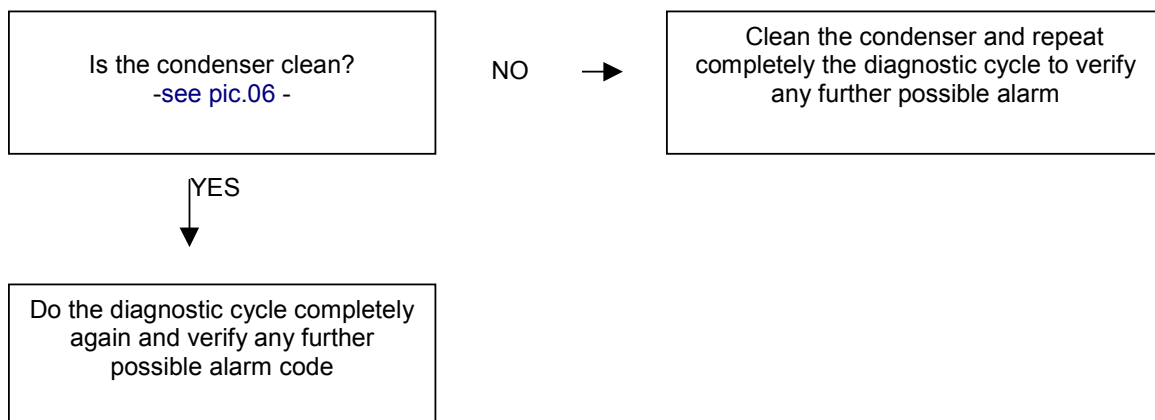


ALARM CODES

E22

Difficulties in draining water during drying phase

Checks to do:

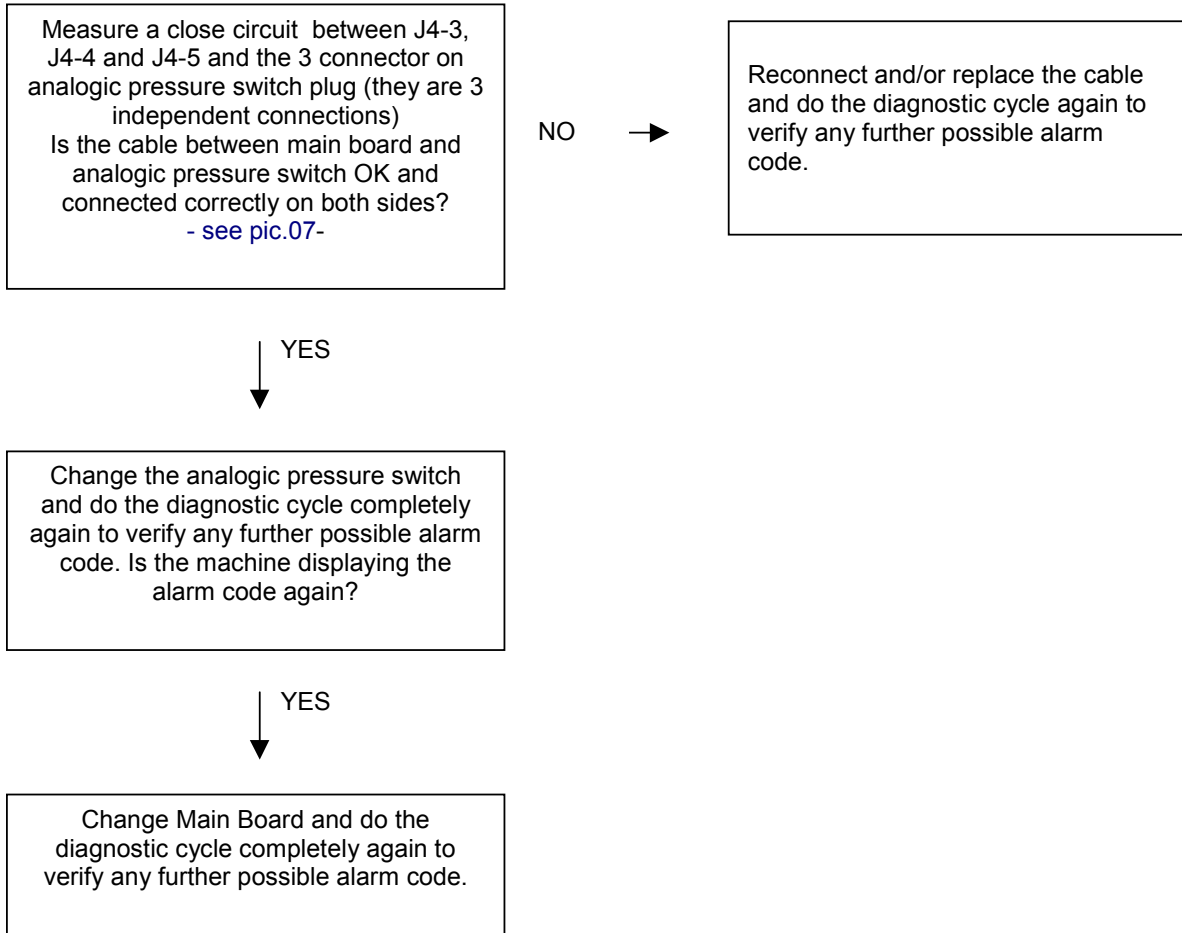


ALARM CODES

E31

The analogic pressure switch is giving to the main board a signal outside the range

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

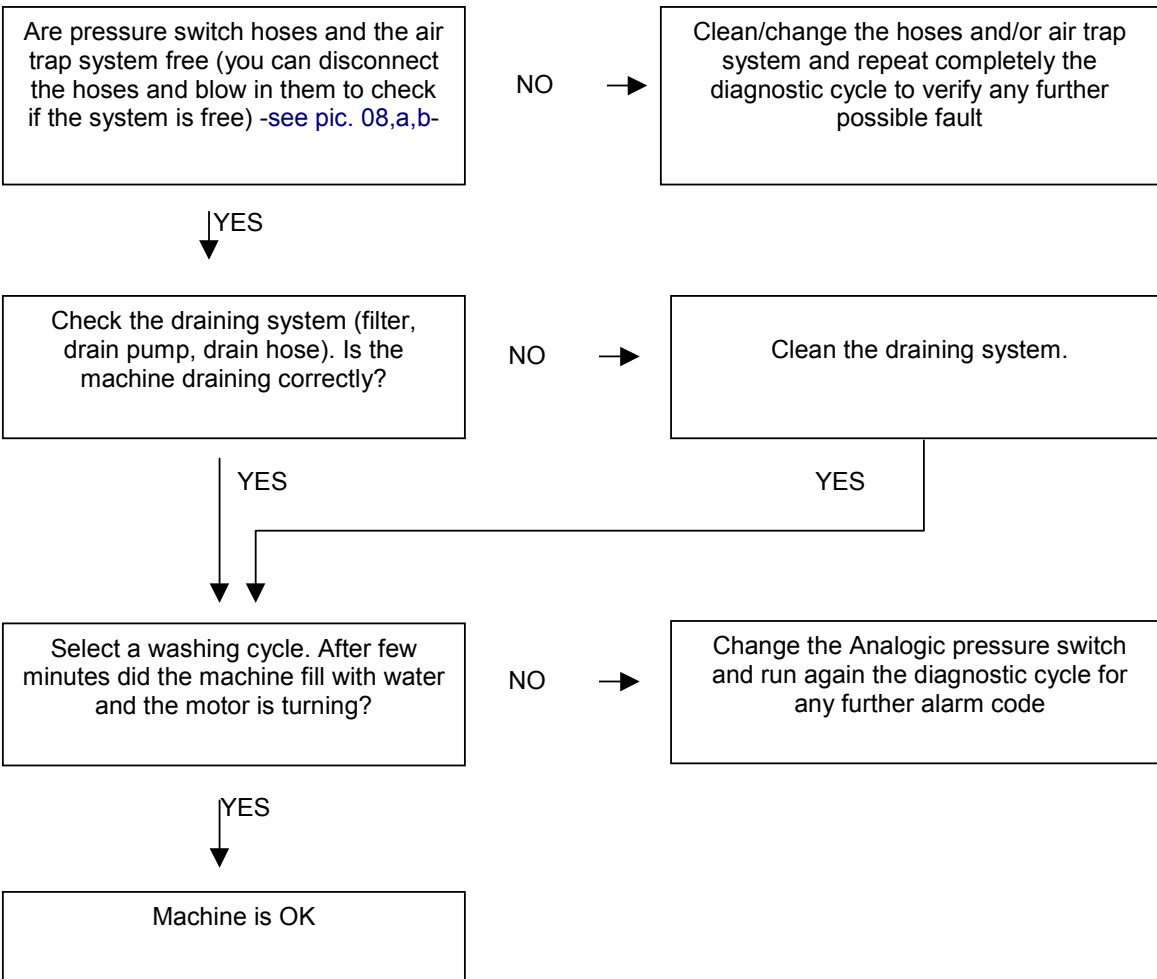
ALARM CODES

E32

The analogic pressure switch is giving an error during the calibration phase

(At the beginning of each cycle the appliance drain to empty the tub and create a 0 level to verify the calibration of the analogic pressure switch)

Checks to do:



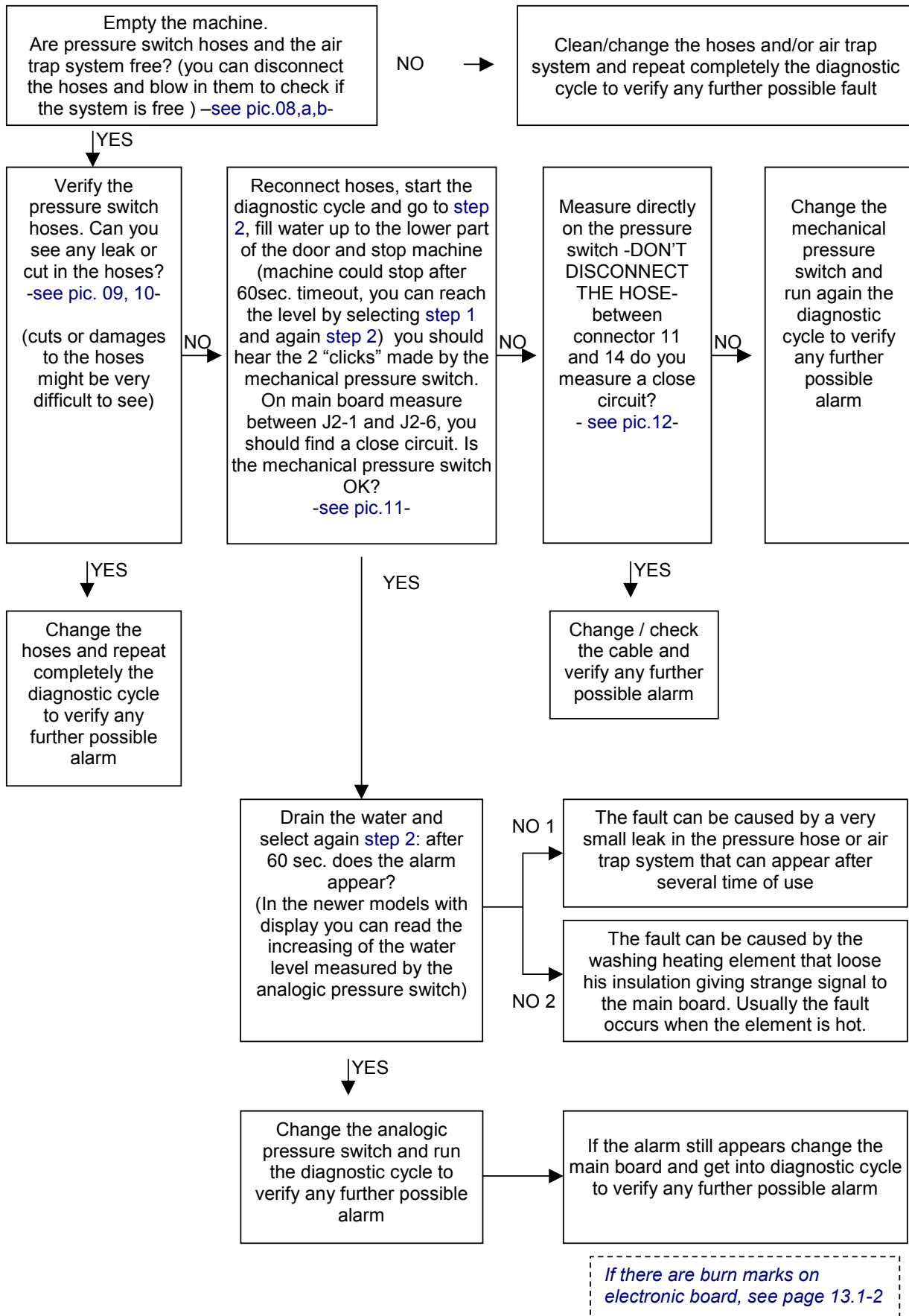
ALARM CODES

E33

There is an incongruity between the water level measured by the analogic pressure switch and the mechanical pressure switch “ anti-boil switch 1 “

Checks to do:

(incongruity for more then 60 sec)



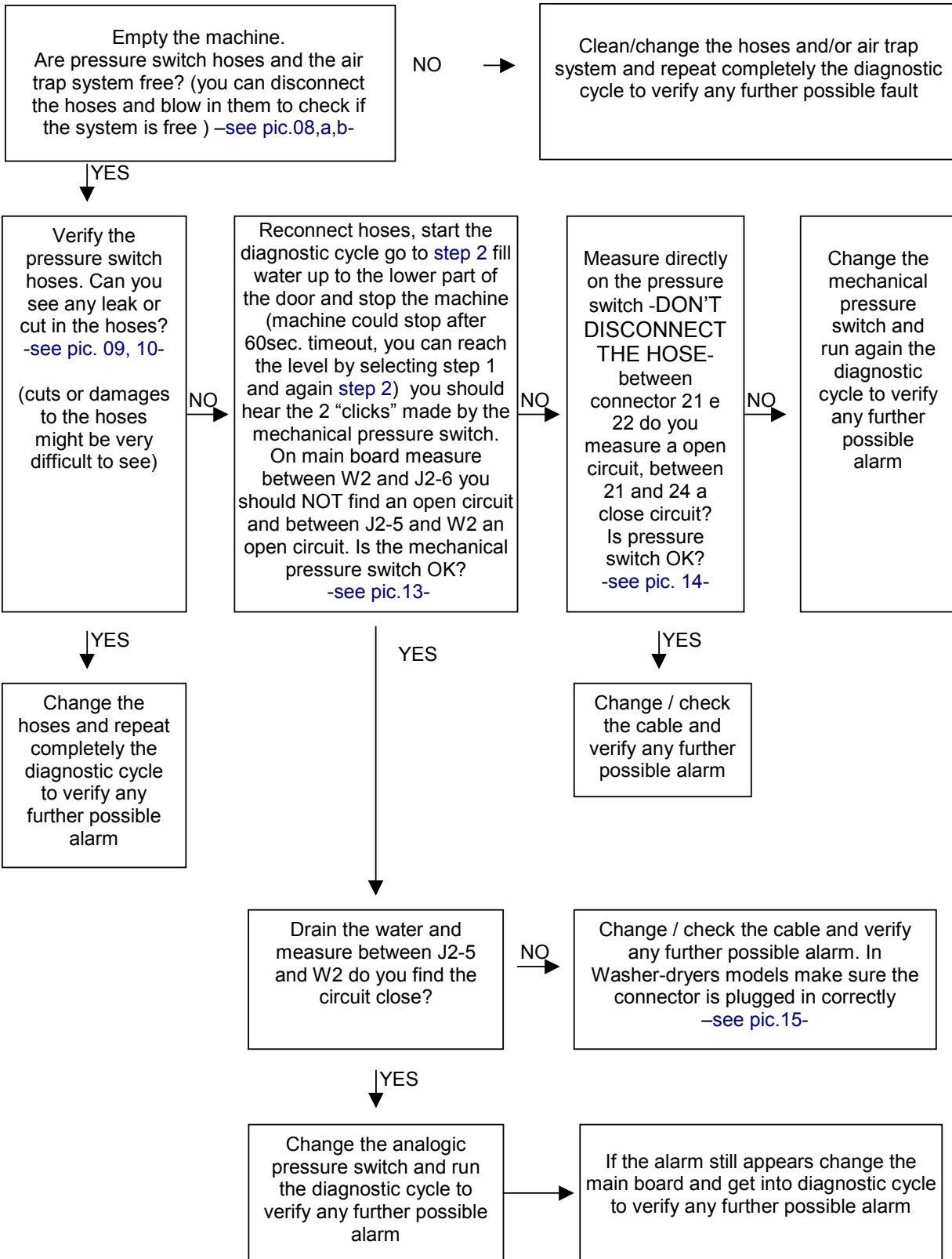
ALARM CODES

E34

There is an incongruity between the water level measured by the analogic pressure switch and the mechanical pressure switch “anti-boil switch 2”

(incongruity for more then 60 sec)

Checks to do:



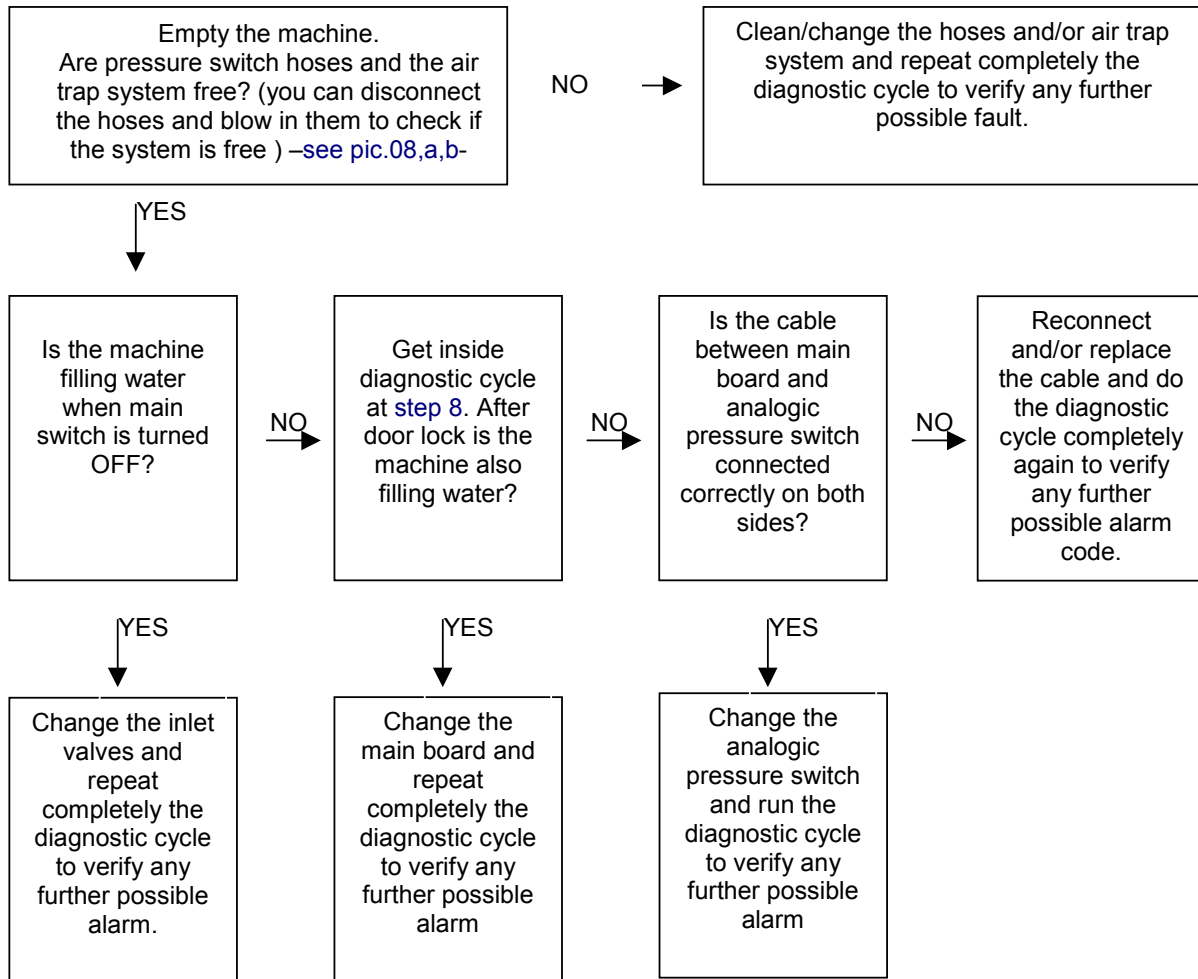
ALARM CODES

E35

Water level too high

The electronic board measures a water level from analogic pressure switch higher then 300 mm for more then 15 seconds.

Checks to do:



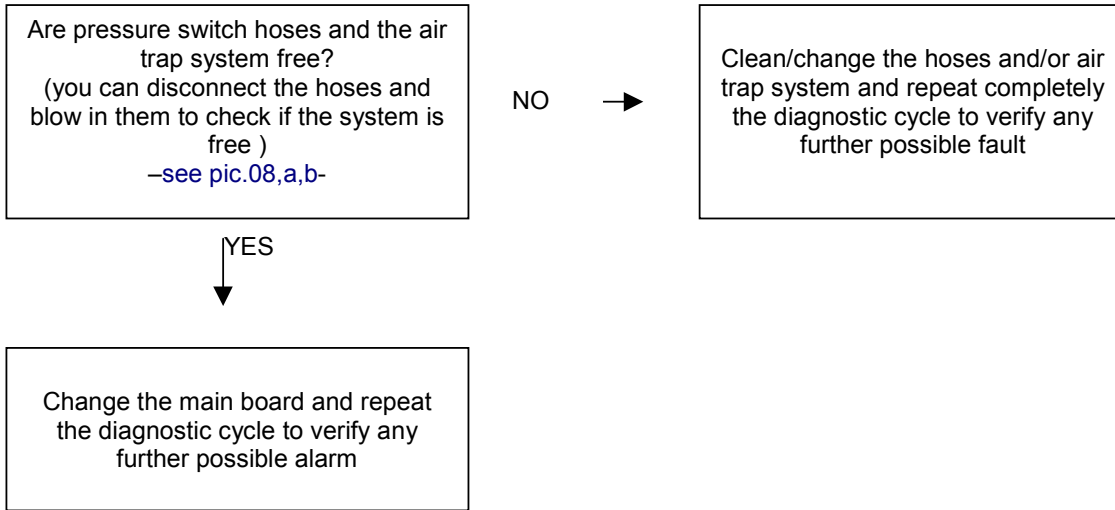
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E36

The sensing of the "anti-boil switch 1" on the electronic board is not working properly

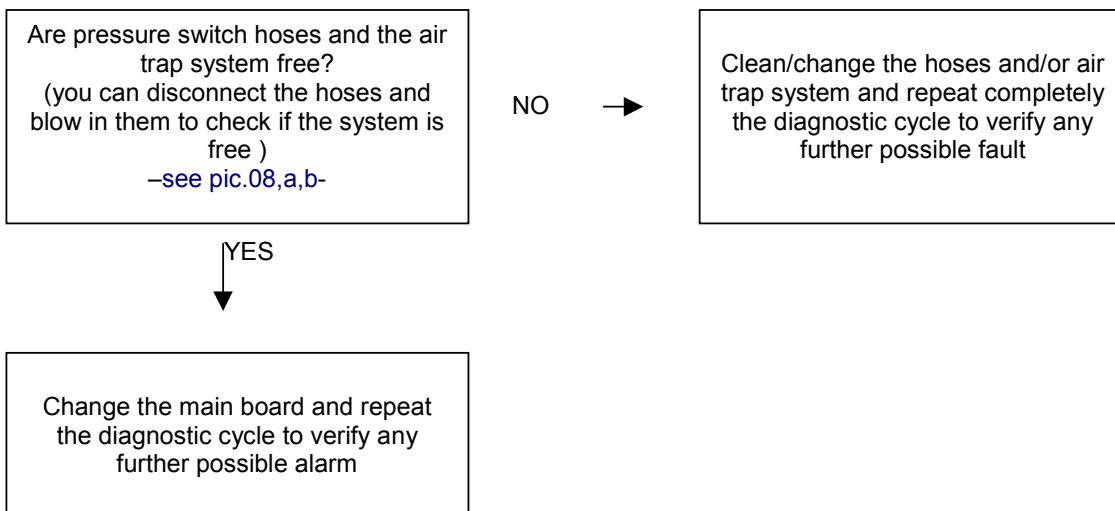
Checks to do:



E37

The sensing of the "anti-boil switch 2" on the electronic board is not working properly

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

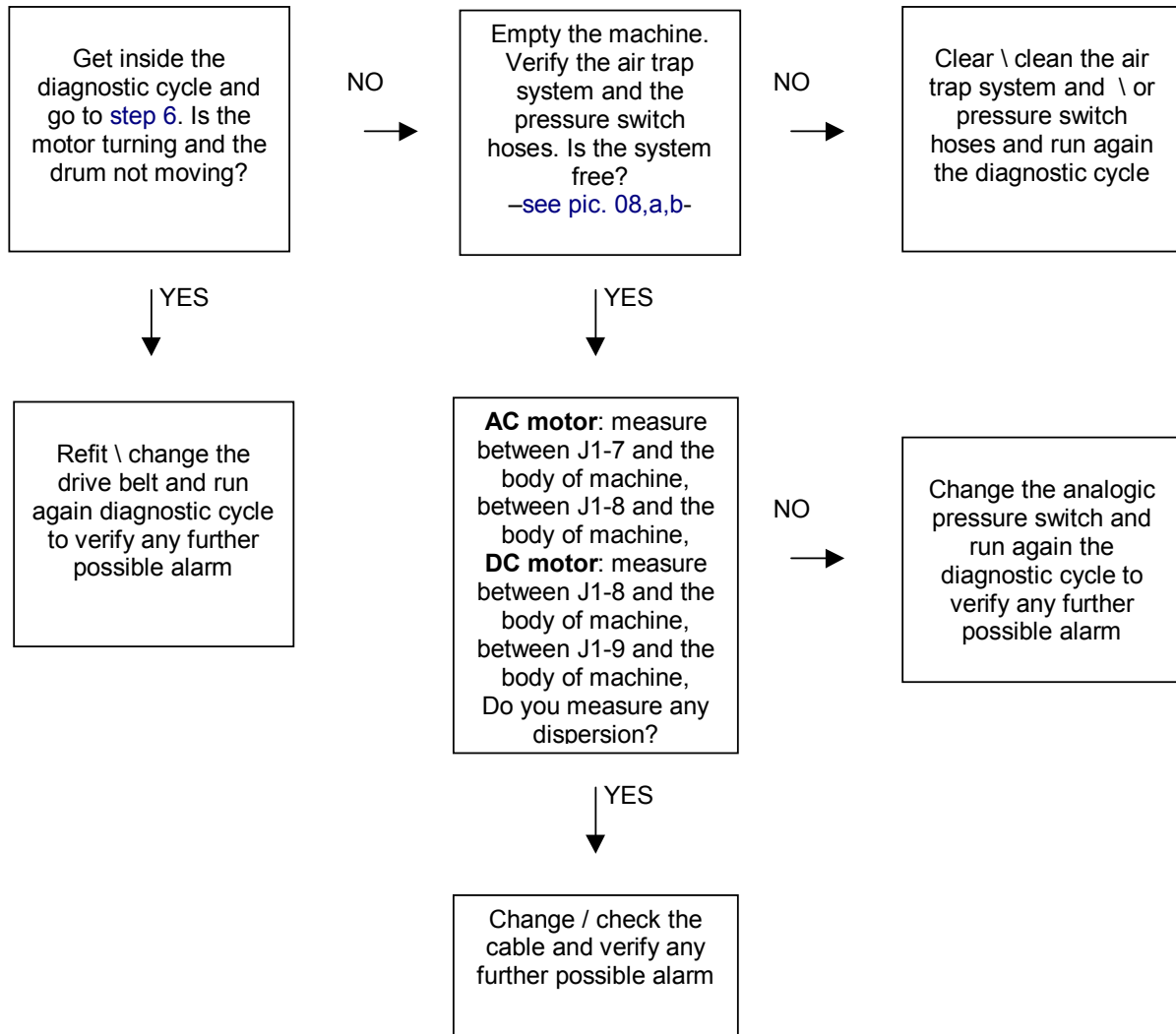
ALARM CODES

E38

Pressure chamber blocked

The analogic pressure switch is not able to measure any variation of the water level for at least 30-sec. during drum movement.

Checks to do:



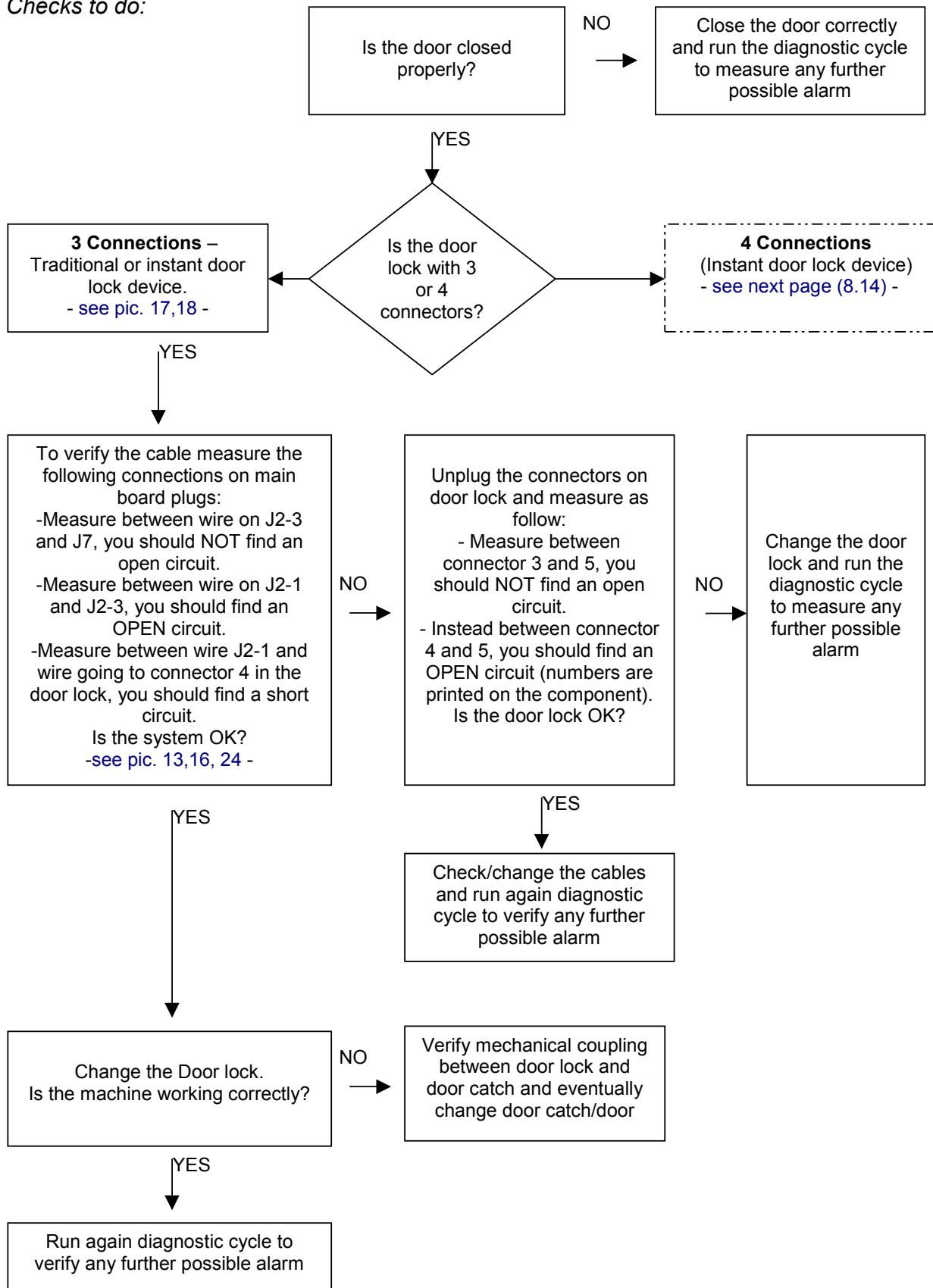
ALARM CODES

E41

The machine is not able to lock the door.

(1st page)

Checks to do:



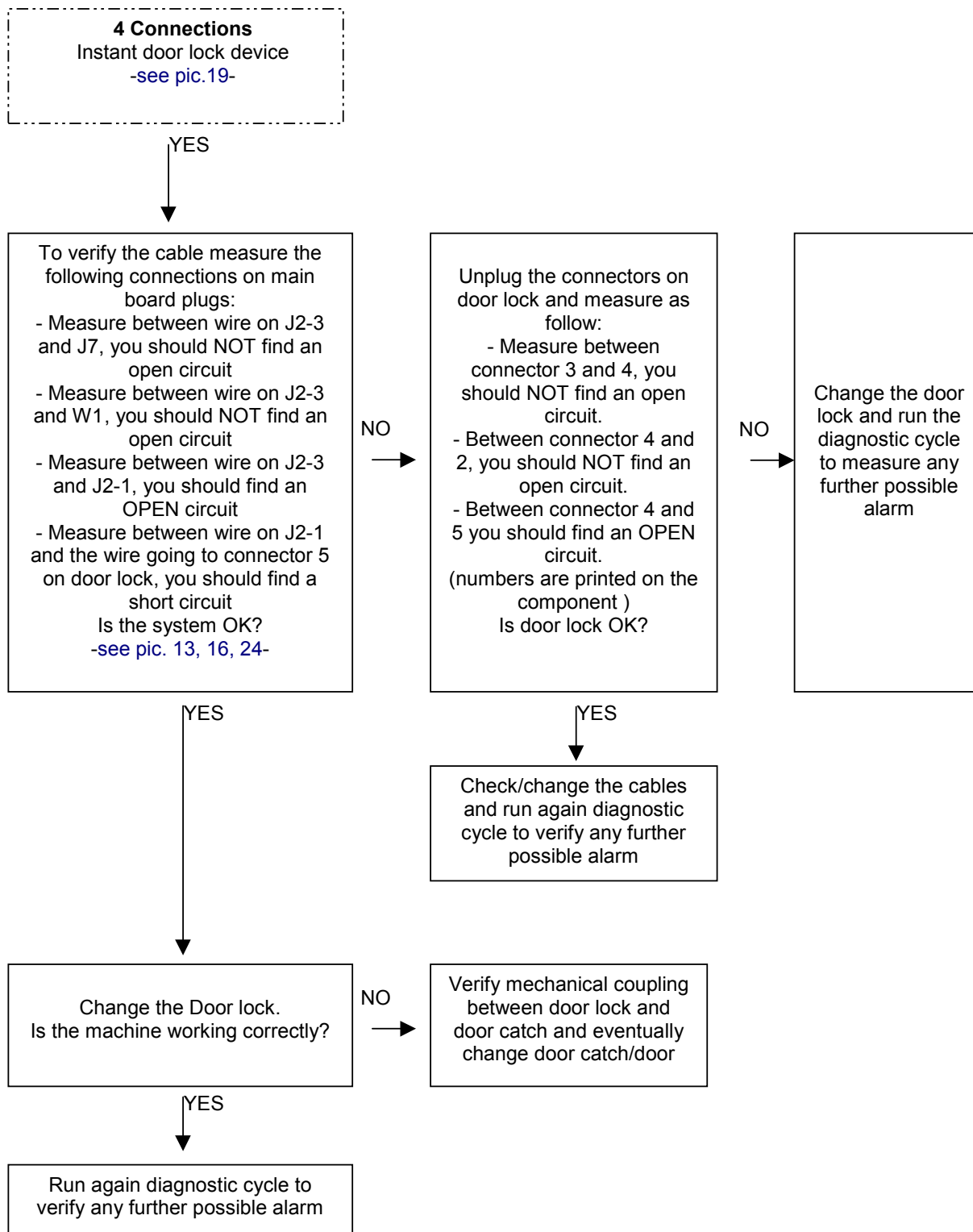
ALARM CODES

E41

The machine is not able to lock the door.

(2nd page)

Checks to do:



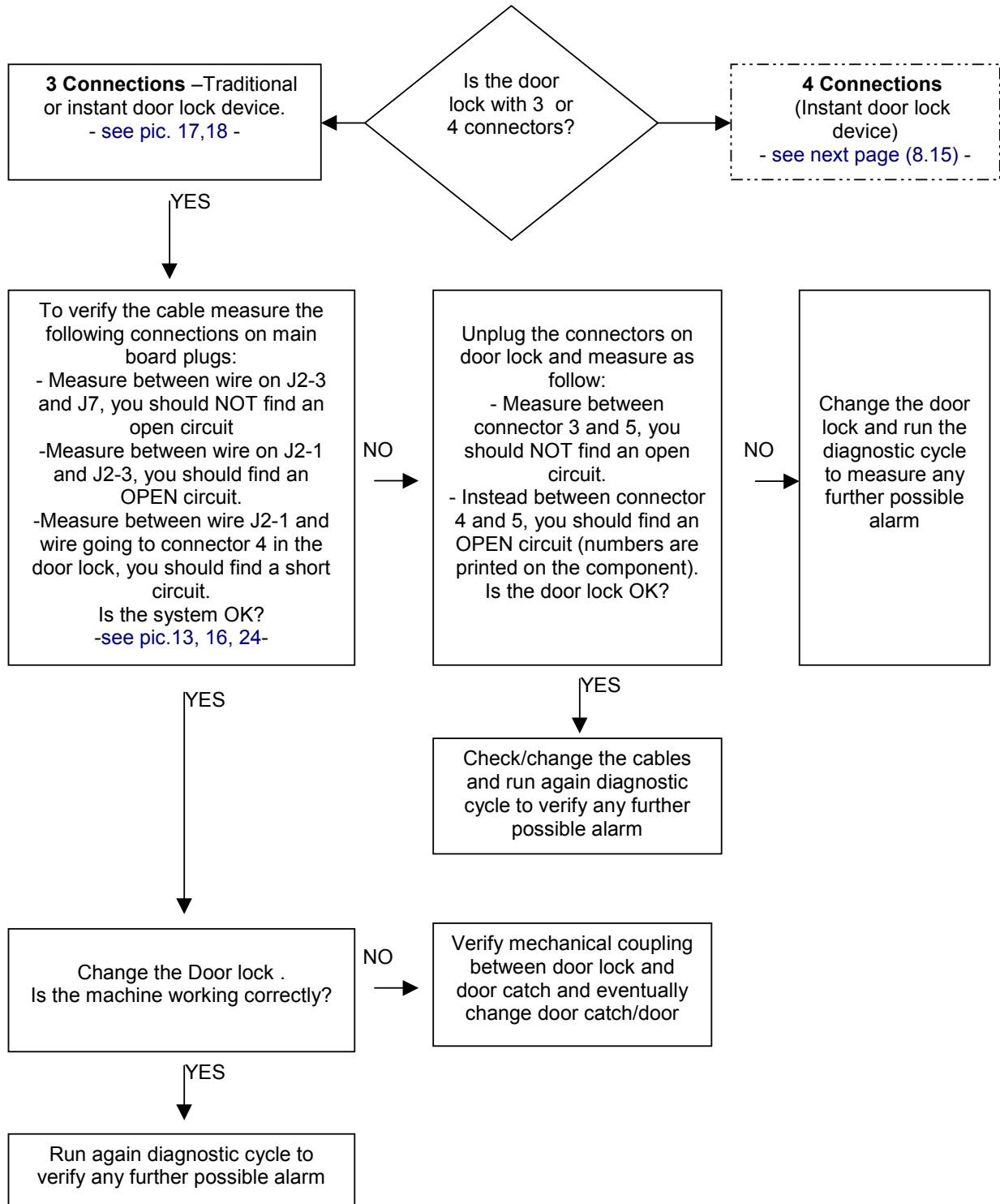
ALARM CODES

E42

The door is felt open during the cycle or remain close at the end of the cycle.

(1st page)

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

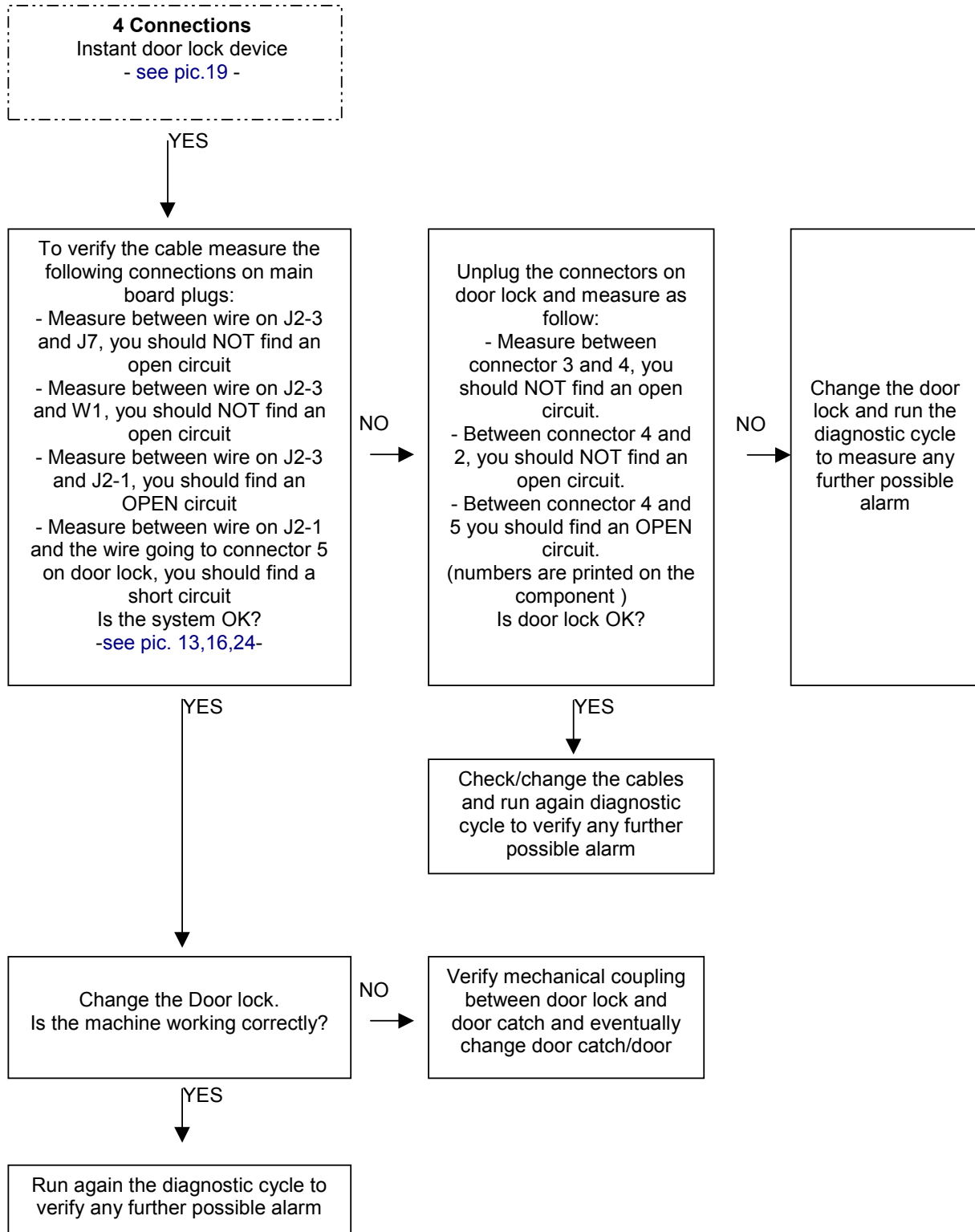
ALARM CODES

E42

The door is felt open during the cycle or remain close at the end of the cycle.

(2nd page)

Checks to do:



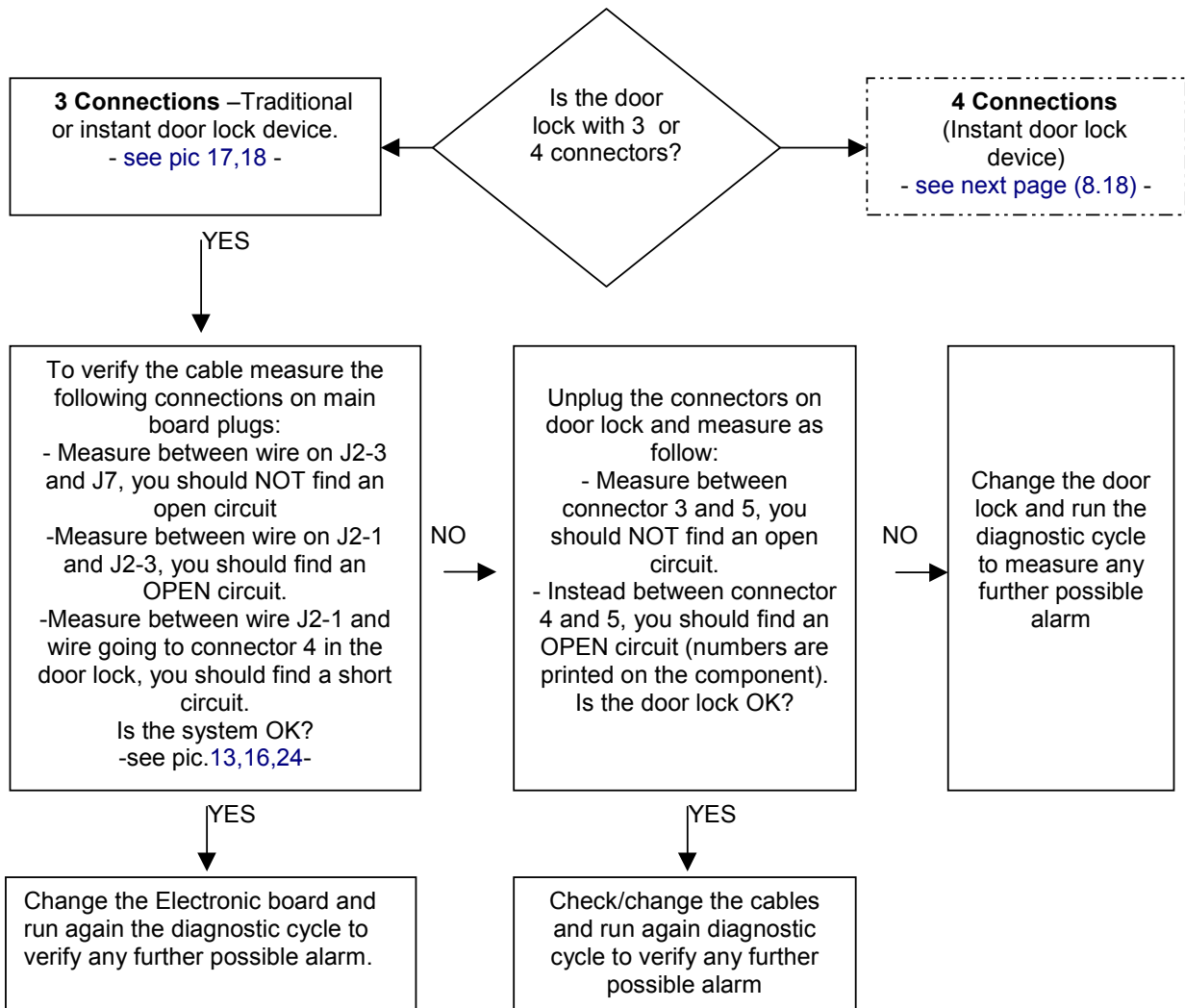
ALARM CODES

E43

There is an incongruity on the component (Triac) that commands the door lock device.

(1st page)

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

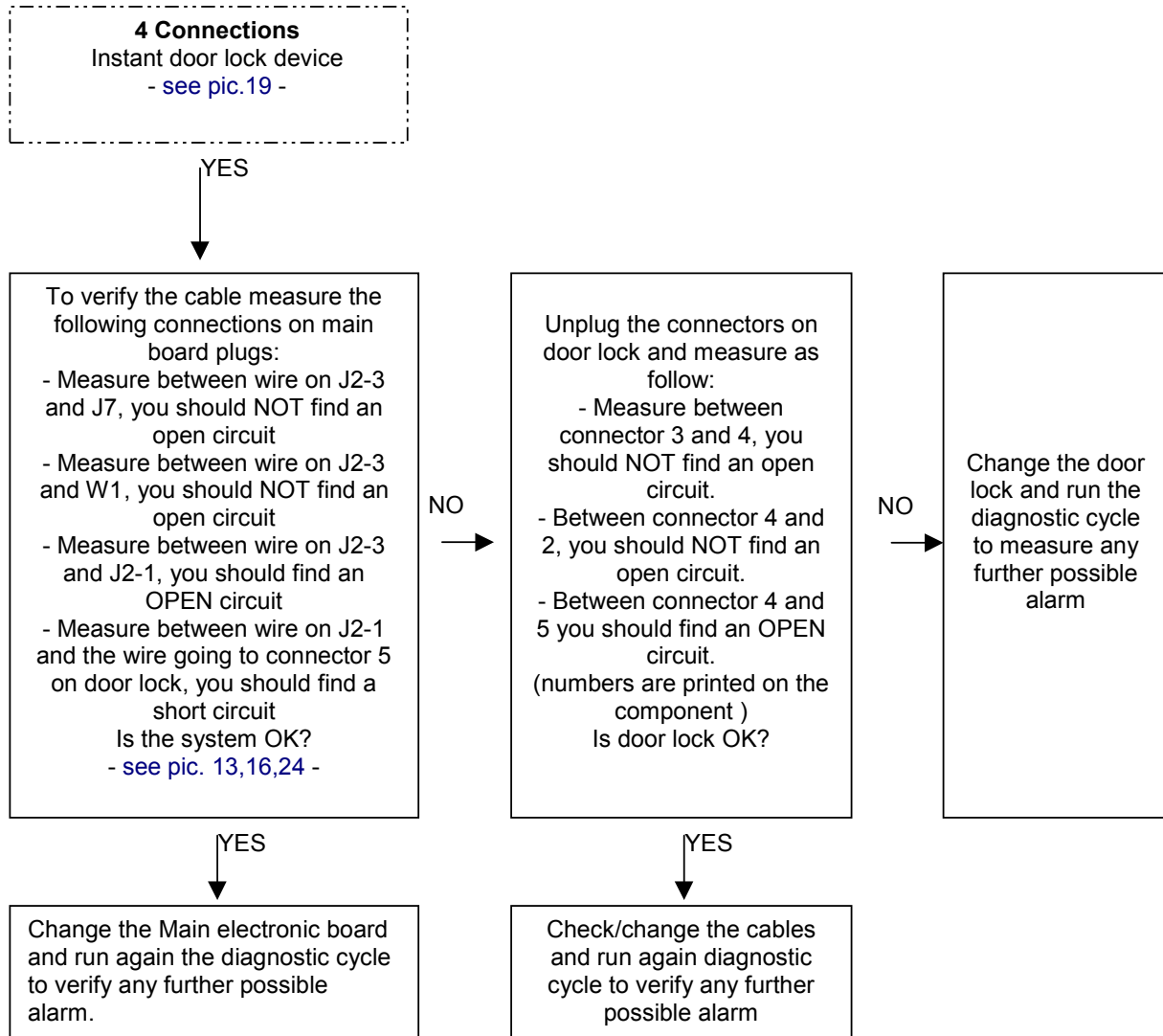
ALARM CODES

E43

**There is an incongruity on the component (Triac)
that commands the door lock device.**

(2nd page)

Checks to do:



*If there are burn marks on
electronic board, see page 13.1-2*

ALARM CODES

E44

The sensing of door lock device on the electronic board is not working properly.

Checks to do:

Change the Electronic board and run again the diagnostic cycle to verify any further possible alarm.

E45

The sensing of the component (triac) that commands the door lock device on the electronic board is not working properly.

Checks to do:

Change the Electronic board and run again the diagnostic cycle to verify any further possible alarm.

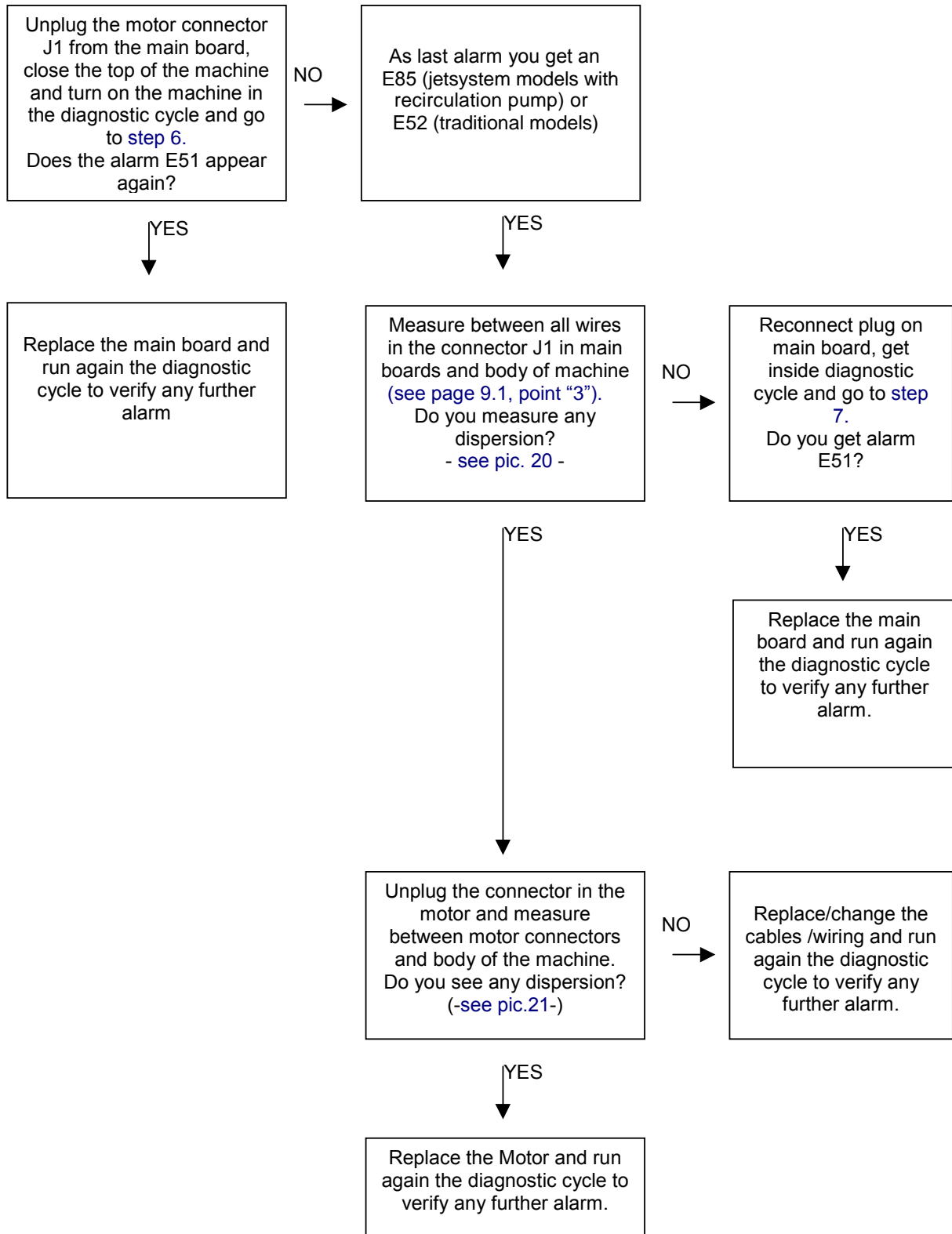
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E51

The component (Triac) that commands the motor is in short circuit or dispersion.

Checks to do:



If there are burn marks on electronic board, see [page 13.1-2](#)

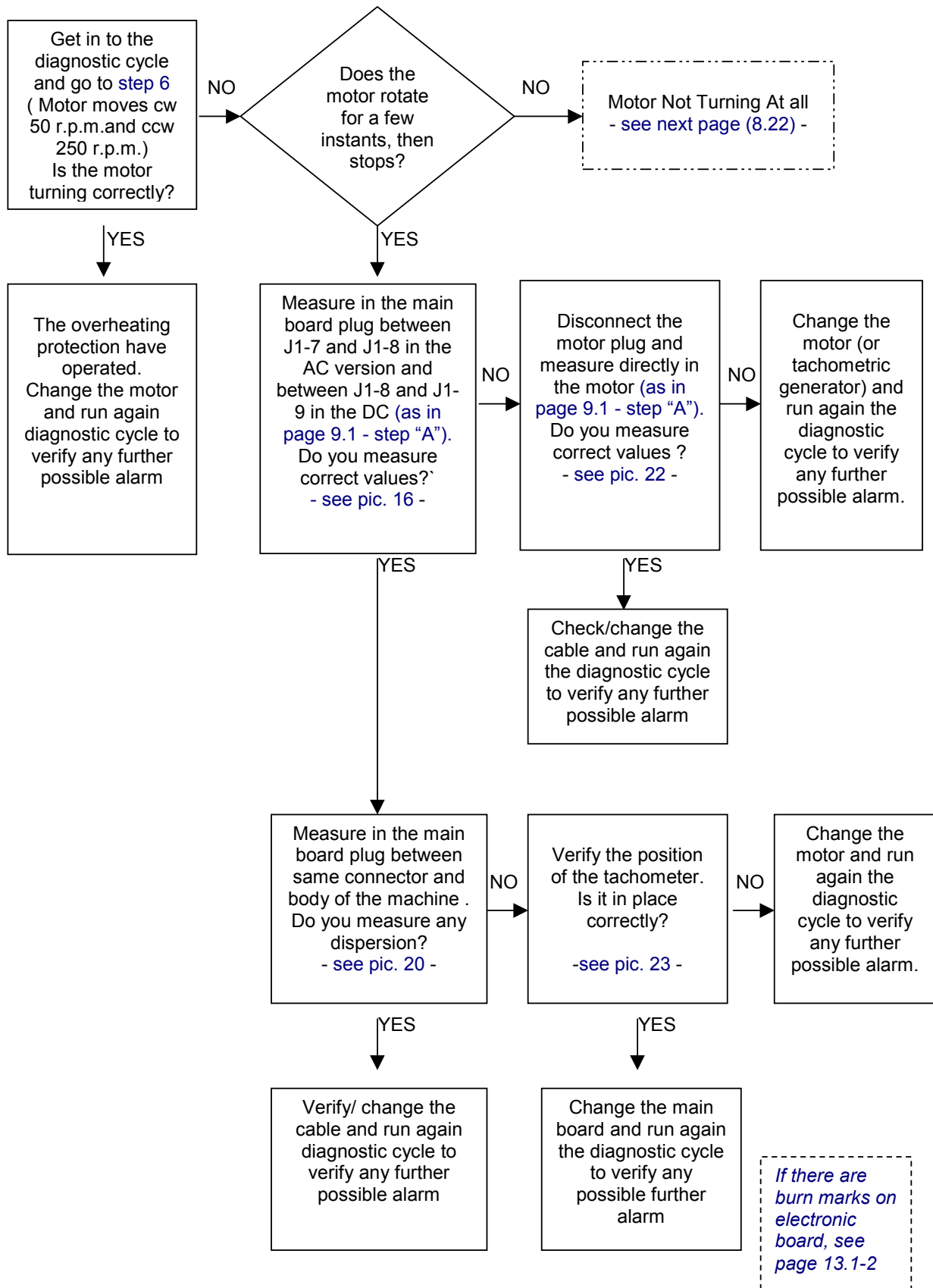
ALARM CODES

E52

No signal coming from the tachometric generator in the motor.

(Page 1)

Checks to do:

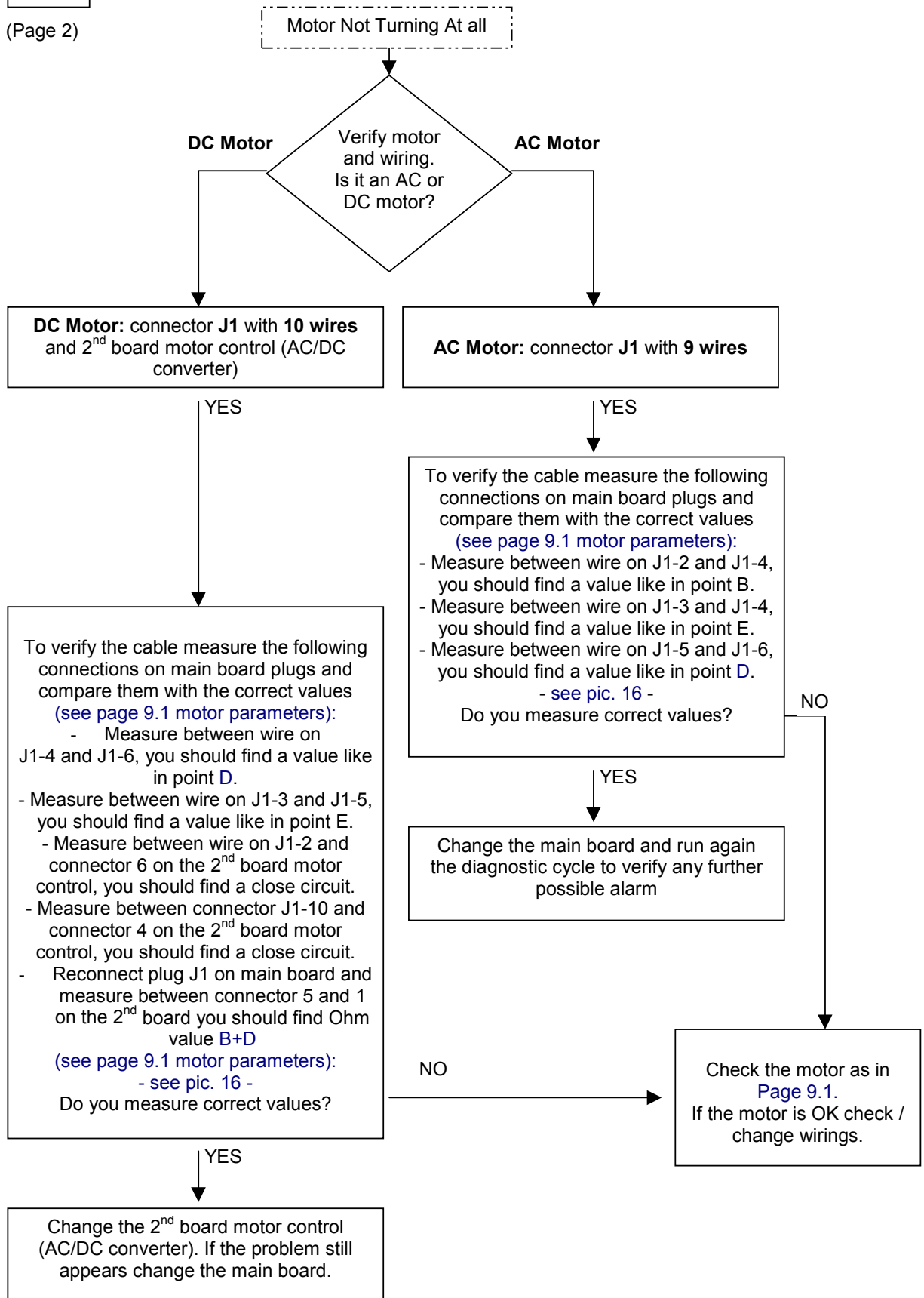


ALARM CODES

E52

No signal coming from the tachometric generator in the motor.

(Page 2)



If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E53

The sensing of the component (triac) that commands the Motor device on the electronic board is not working properly.

Checks to do:

Change the main board and run again the diagnostic cycle to verify any further possible alarm

E54

**One of the Relays of the main board is not working properly.
Does not exist in the DC version.**

Checks to do:

Measure between all wires in the connector J1 in main board and the body of the machine (see page 9.1, point "3").
Do you measure any dispersion?
- see pic. 20 -

NO
→

Change the main board and run again the diagnostic cycle to verify any further possible alarm

YES
↓

Unplug the connector in the motor and measure between motor connectors and body of the machine. Do you see any dispersion? (-see pic.21-)

NO
→

Replace/change the cables /wiring and run again the diagnostic cycle to verify any further alarm.

YES
↓

Replace the Motor and run again the diagnostic cycle to verify any further alarm.

If there are burn marks on electronic board, see page 13.1-2

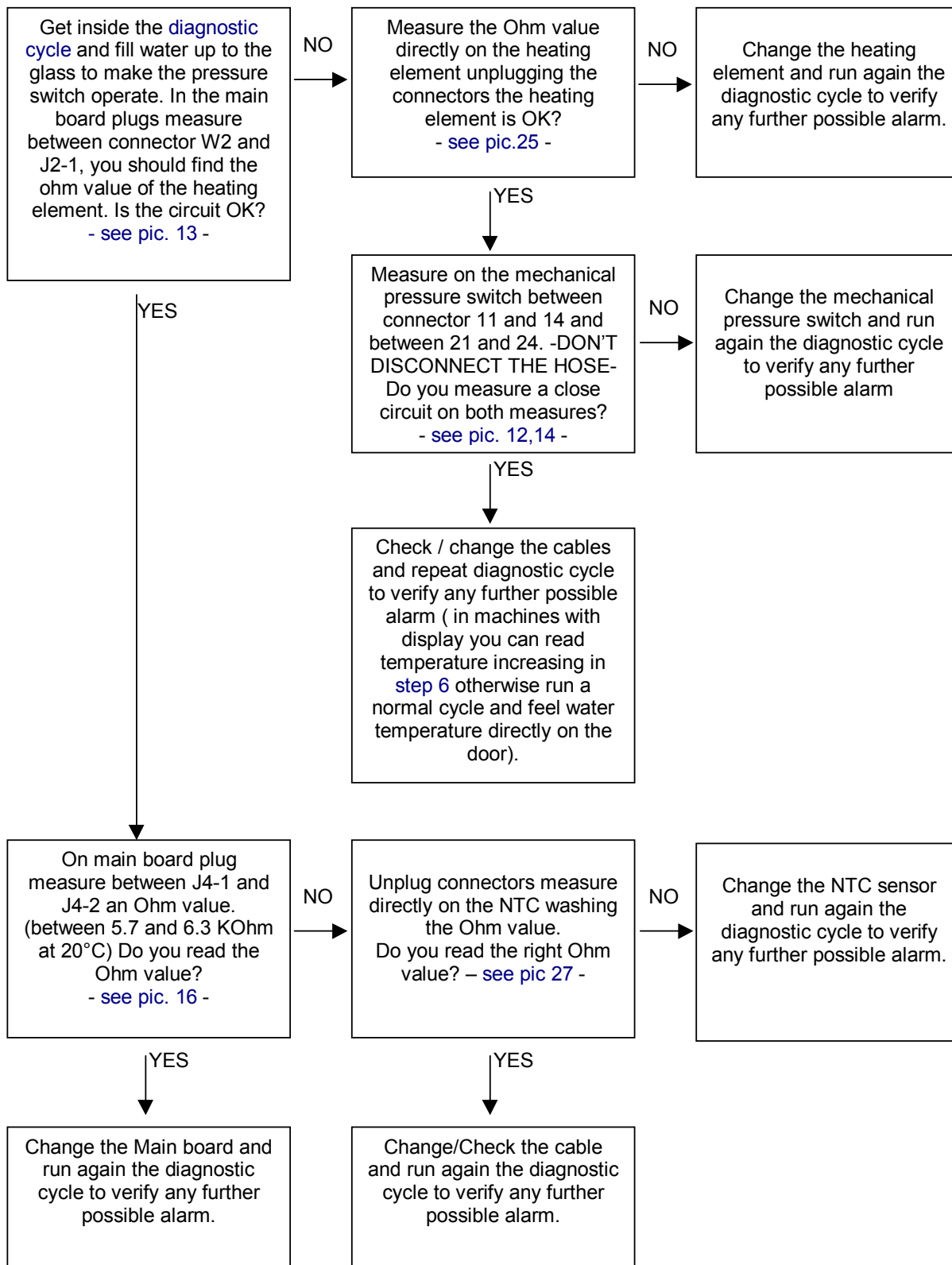
ALARM CODES

E61

Insufficient heating measured by the main board during washing cycle.

→ SOMETIME THE ALARM CAN BE CAUSED BY LOW SUPPLY VOLTAGE!

Checks to do:



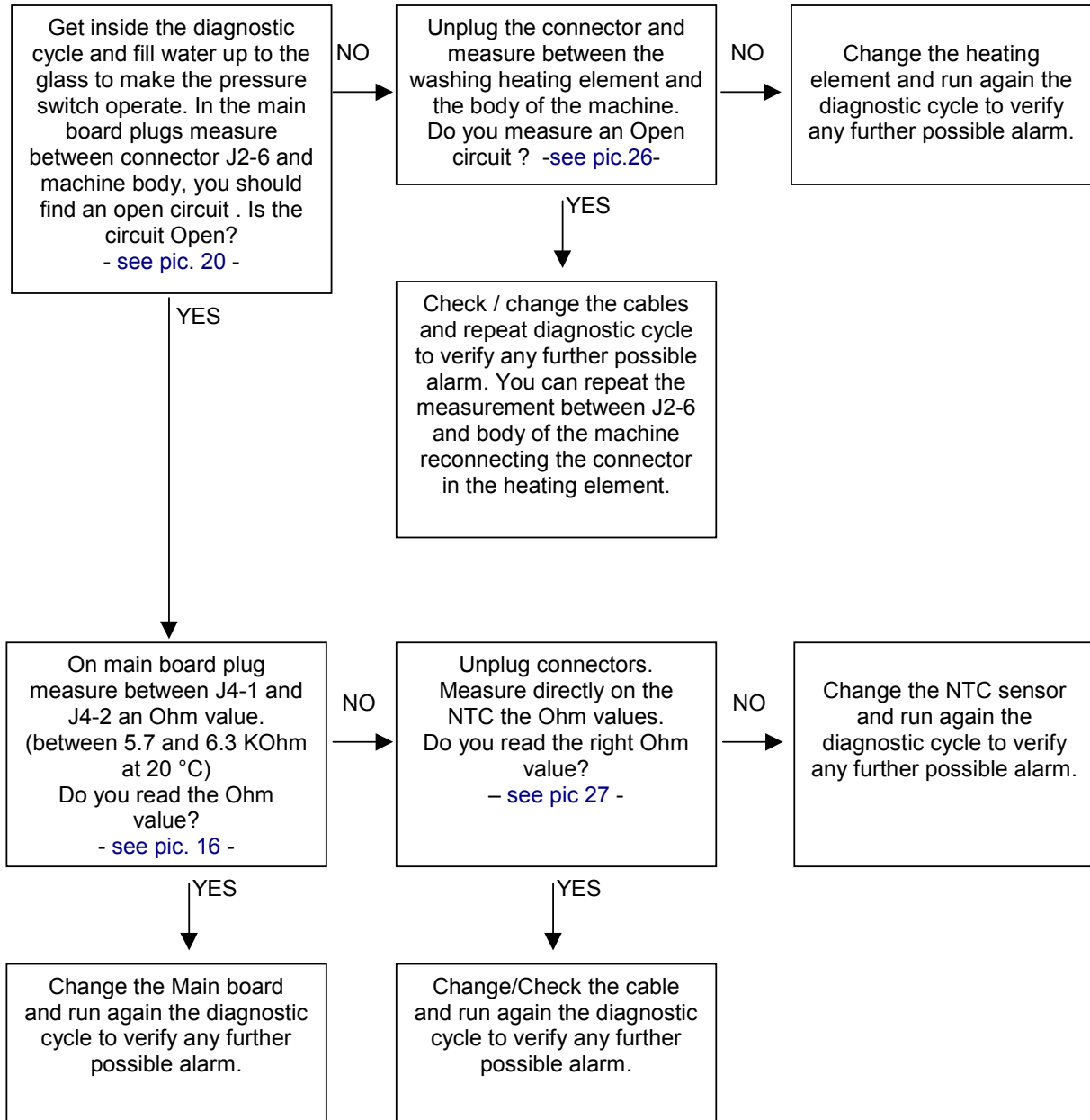
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E62

Overheating during washing cycle more than 88°C.

Checks to do:



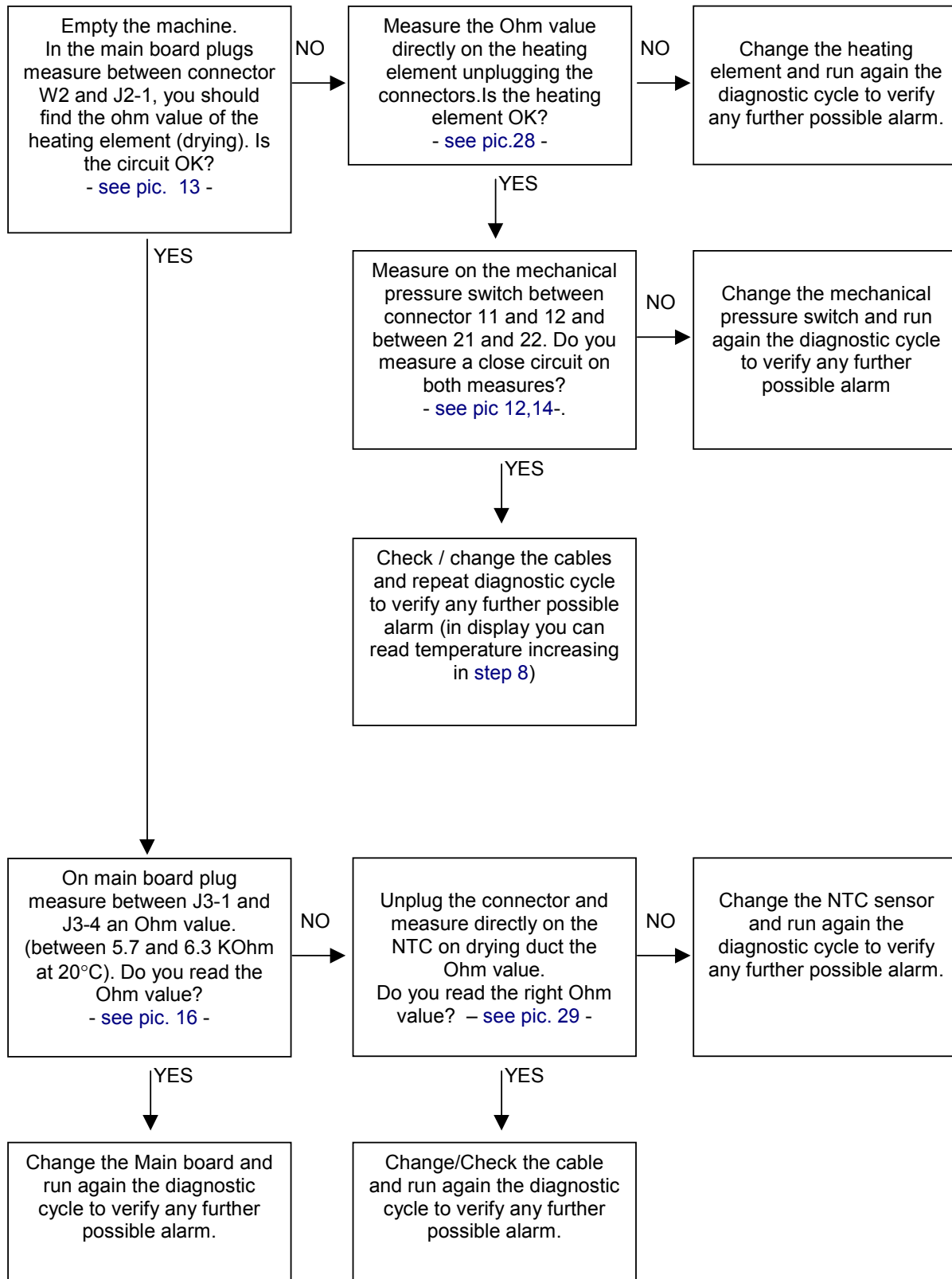
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E63

Insufficient heating measured by the main board during drying cycle.

Checks to do:



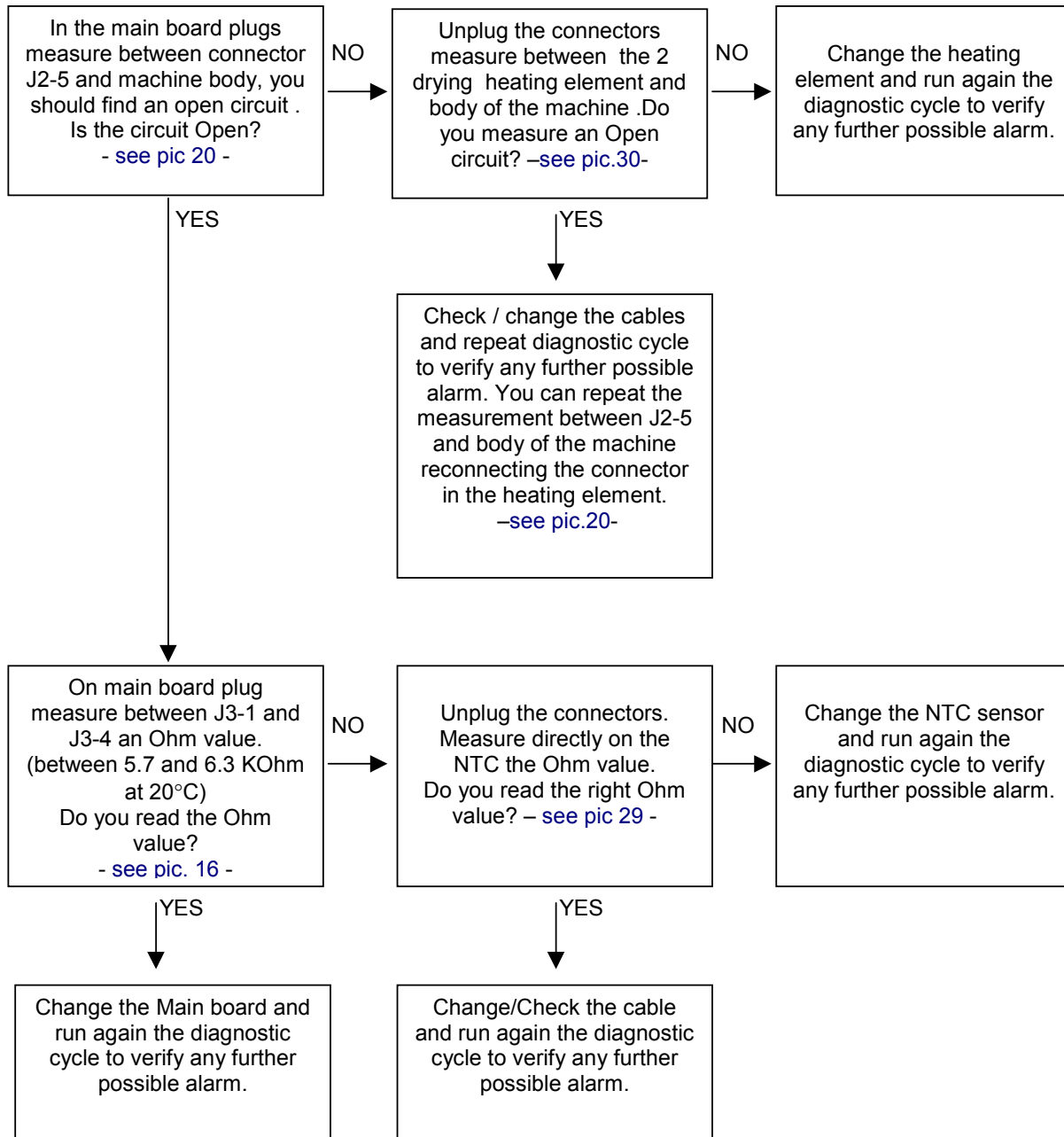
*If there are burn marks on
electronic board, see page 13.1-2*

ALARM CODES

E64

Overheating during drying cycle more then 180°C.

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

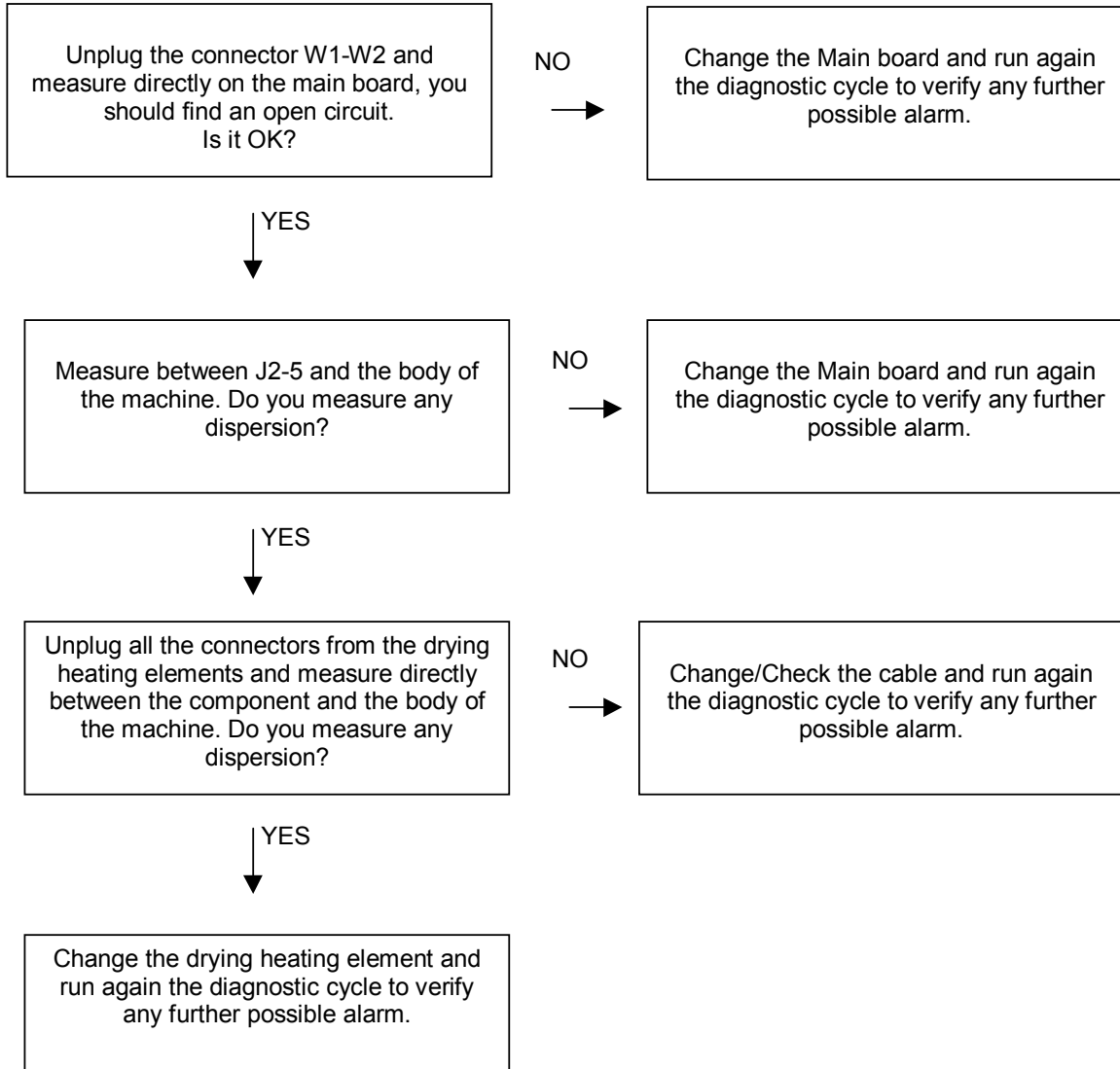
ALARM CODES

E66

Faulty Relay that gives power to the heating element.

Incongruity between anti-boil switch 2 and status of the relay.

Checks to do:



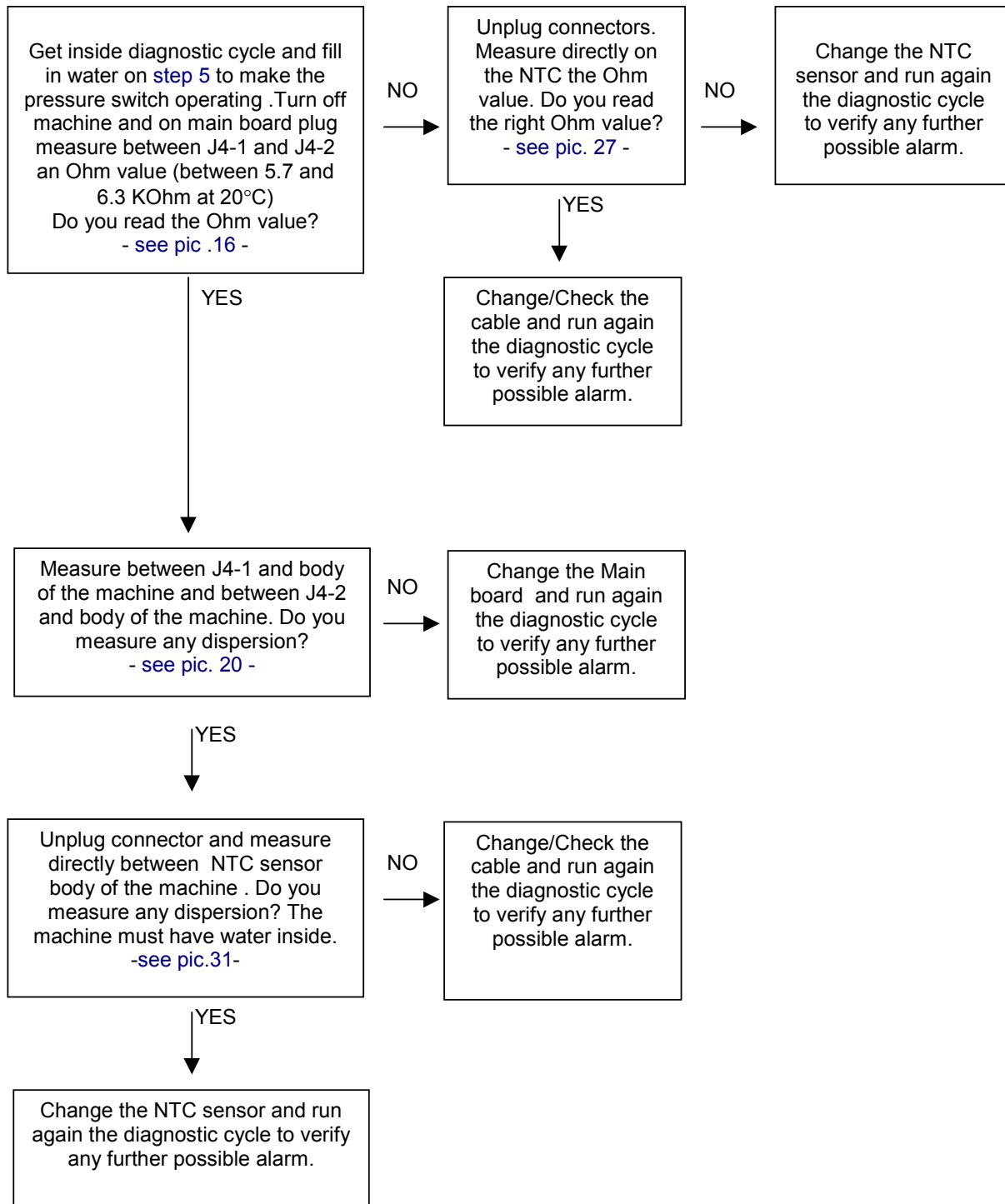
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E71

Washing NTC sensor failure. (ohm value of the NTC out of limits)

Checks to do:



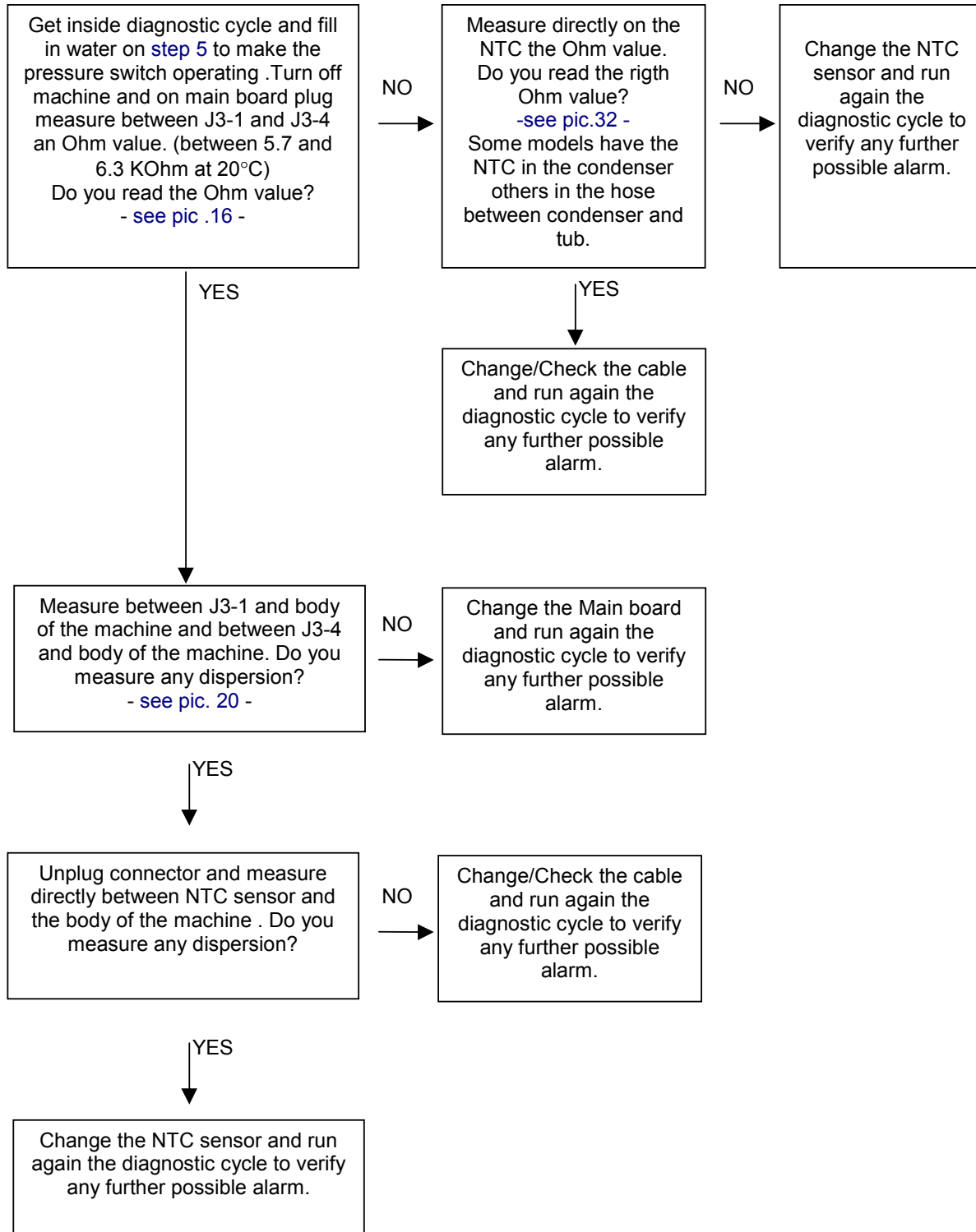
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E72

Drying NTC sensor on condenser failure. (ohm value of the NTC out of limits)

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

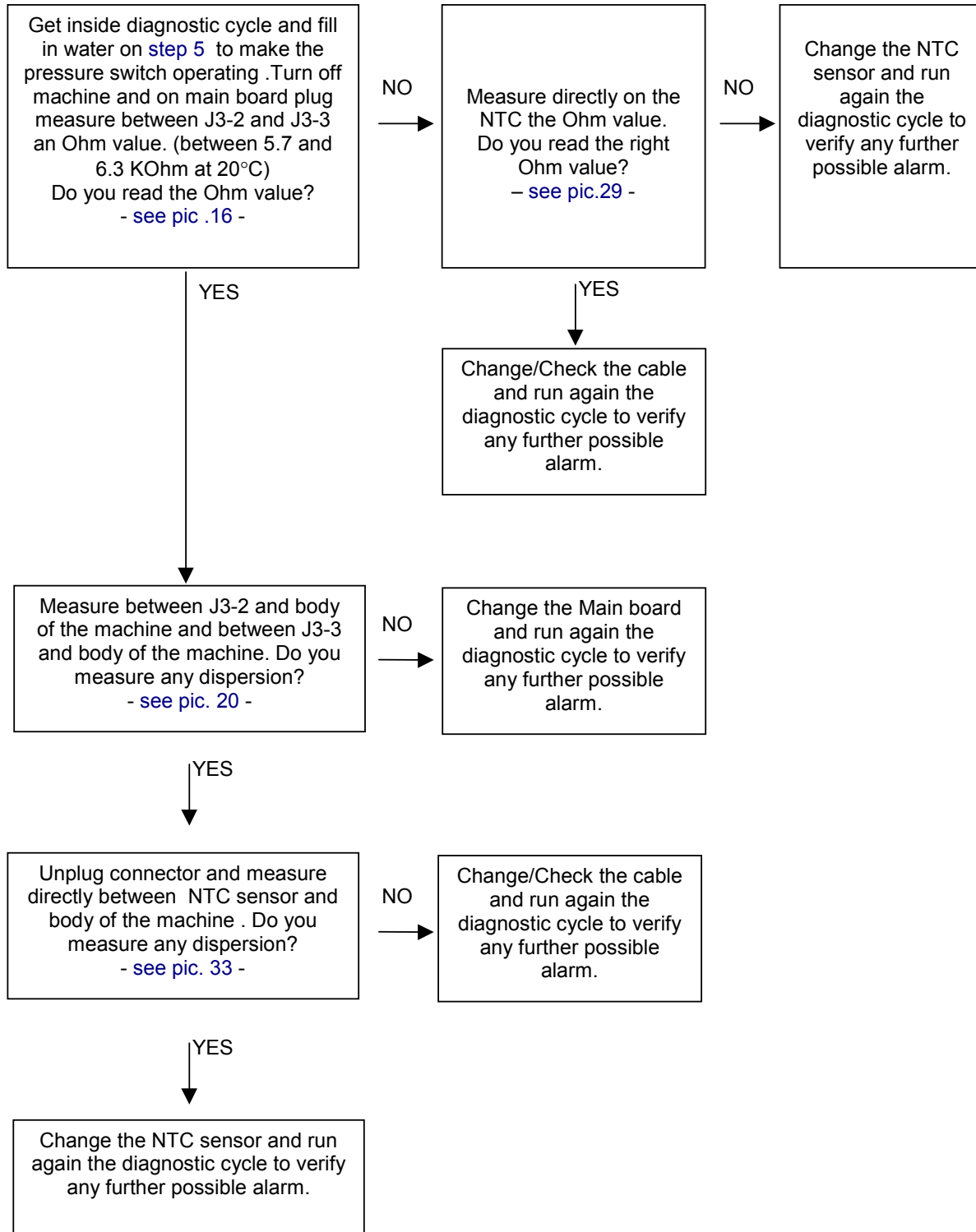
ALARM CODES

E73

Drying NTC sensor on duct near heating element failure.

(ohm value of the NTC out of limits)

Checks to do:



If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E84

The sensing of the component (triac) that commands the recirculation pump on the electronic board is not working properly.

Checks to do:

Change the Main board and run again the diagnostic cycle to verify any further possible alarm.

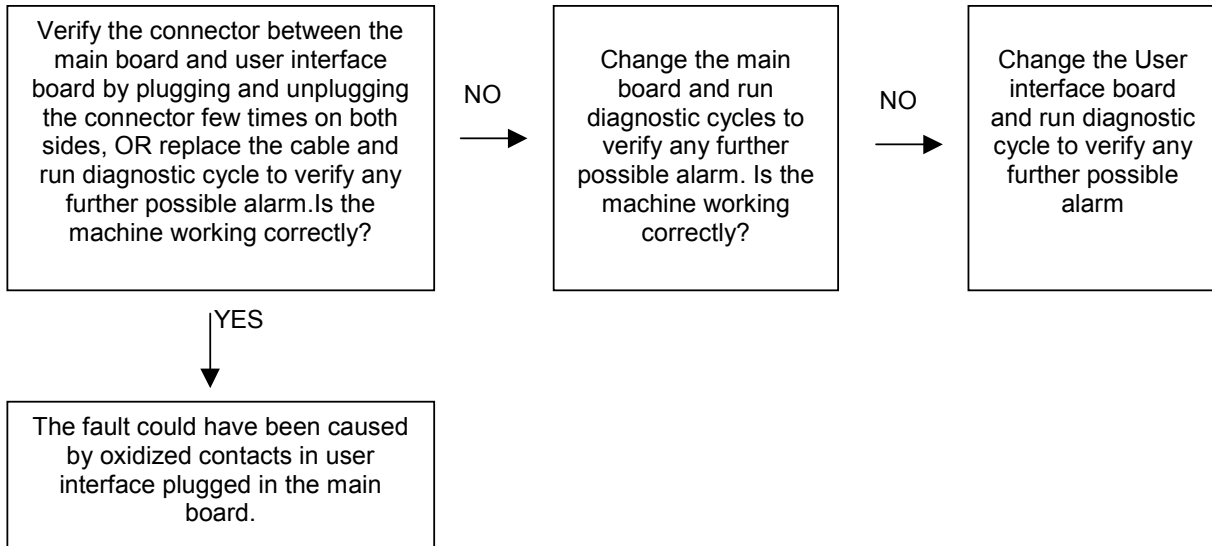
If there are burn marks on electronic board, see page 13.1-2

ALARM CODES

E91

Communication error between user interface and main board.

Checks to do:

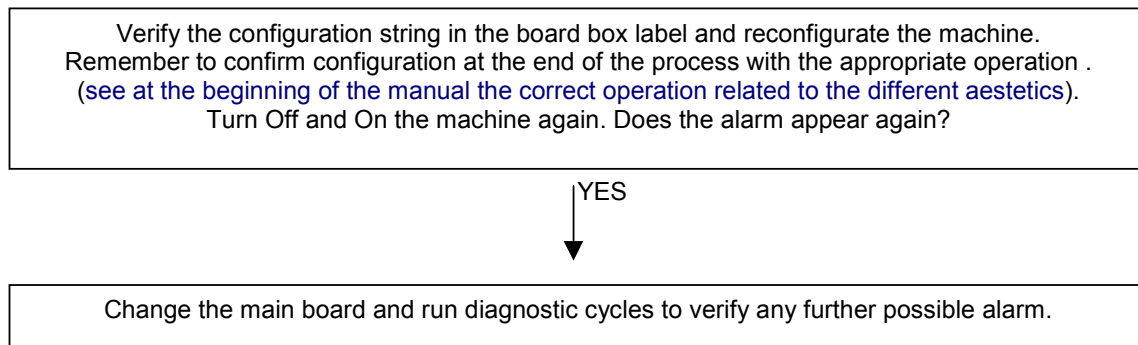


E93

Machine configuration error.

Wrong machine configuration string at power ON

Checks to do:

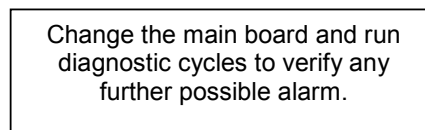


E94

Cycle configuration error.

Wrong Cycle configuration checksum at power ON

Checks to do:



ALARM CODES

EF1

Drain filter blocked.

Checks to do:

It is a warning that appears only at the end of the cycle. The machine has detected long draining phases during the cycle (Es. More than 20 seconds during draining after rinsing phase).
Verify that drain filter and all drain system is clean.

EF2

Overdosing of detergent.

Checks to do:

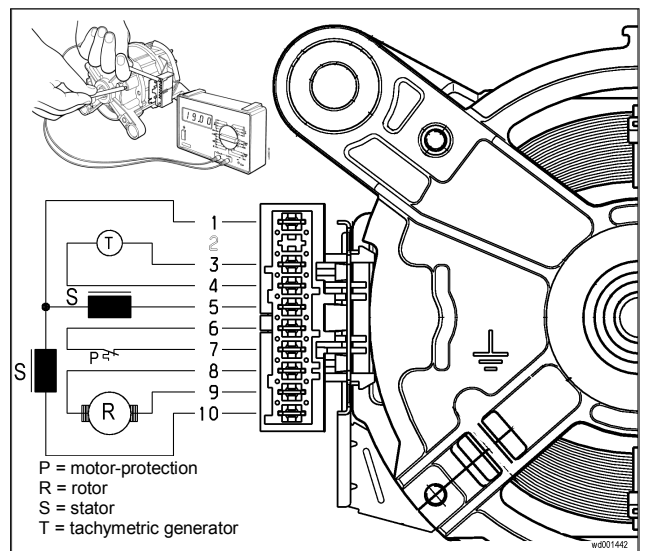
Overdosing of detergent. The system has detected an over foaming during draining phases.
Advice Customer to use the right quantity of detergent and verify that drain filter and all drain system are clean.

How to check commutator motors

How to check commutator motors

- 1) Check connecting blocks (wiring) and if there are any stuck out / folded terminals
- 2) Check if there are any water or detergent traces / remaining / deposits and where they come from
- 3) Control any windings / mass particulars or with a very low ground insulation by using a tester with minimum capacity of 40 Mohm between every single terminal and the housing (read ∞).
- 4) Check every single winding according to the following table

| | Motor junction box terminals | Check of: | SOLE Motor [Ohms] | F.H.P. Motor [Ohms] | CE.SE.T.Motor [Ohms] |
|----------|------------------------------|---|---------------------|-----------------------|------------------------|
| A | 3 - 4 | Tachymetric generator winding | 171 ÷ 196 | 126 ÷ 147 | 64 ÷ 73 |
| | | | 469 ÷ 540 | | |
| B | 5 - 10 | Stator winding (all field) | 1.0 ÷ 2.2 | 1.0 ÷ 3.0 | 1.0 ÷ 2.0 |
| C | 6 - 7 | Thermo-protection (cut - off) | 0 | 0 | 0 |
| D | 8 - 9 | Rotor winding | 1.5 ÷ 3.0 | 1.5 ÷ 3.0 | 1.5 ÷ 3.0 |
| E | 1 - 10 | Stator winding (half field, terminal 1) | 0.5 ÷ 1.0 | 0.5 ÷ 1.5 | 0.5 ÷ 1.0 |

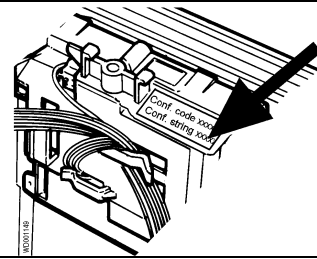


Note: while controlling rotor winding, you have to measure all the section by rotating the shaft very slowly and check if there are any short-circuits between the visible bars. Check also the wear state of brushes.

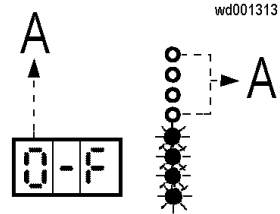
CONFIGURATION CODE

The configuration code (16 alphanumeric digits) is shown on a label affixed to the casing of the main PCB and in the Service Notes describing the various models.

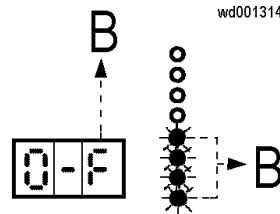
It is advisable to note the configuration code on the casing of the new PCB fitted to the washing machine.



A = The first digit shown on the display (if featured) indicates the **position** of the value to be entered. On models not fitted with a display window, the same information is displayed in binary format on the first four washing phase LEDs. (the first position displayed is "0").



B = The last digit on the display (if featured) indicates the **value** of the configuration character to be entered in a given position. On models not fitted with a display window, the same information is displayed in binary format on the second set of four washing phase LEDs.



EXAMPLES OF CONFIGURATION CODE

Configuration code: **A2A7808080E691F2**

| | | | | | | | | | | | | | | | | |
|------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| POSITION: | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| | | | | | | | | | | | (A) | (B) | (C) | (D) | (E) | (F) |
| | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ | ↓ |
| VALUE: | A | 2 | A | 7 | 8 | 0 | 8 | 0 | 8 | 0 | E | 6 | 9 | 1 | F | 2 |

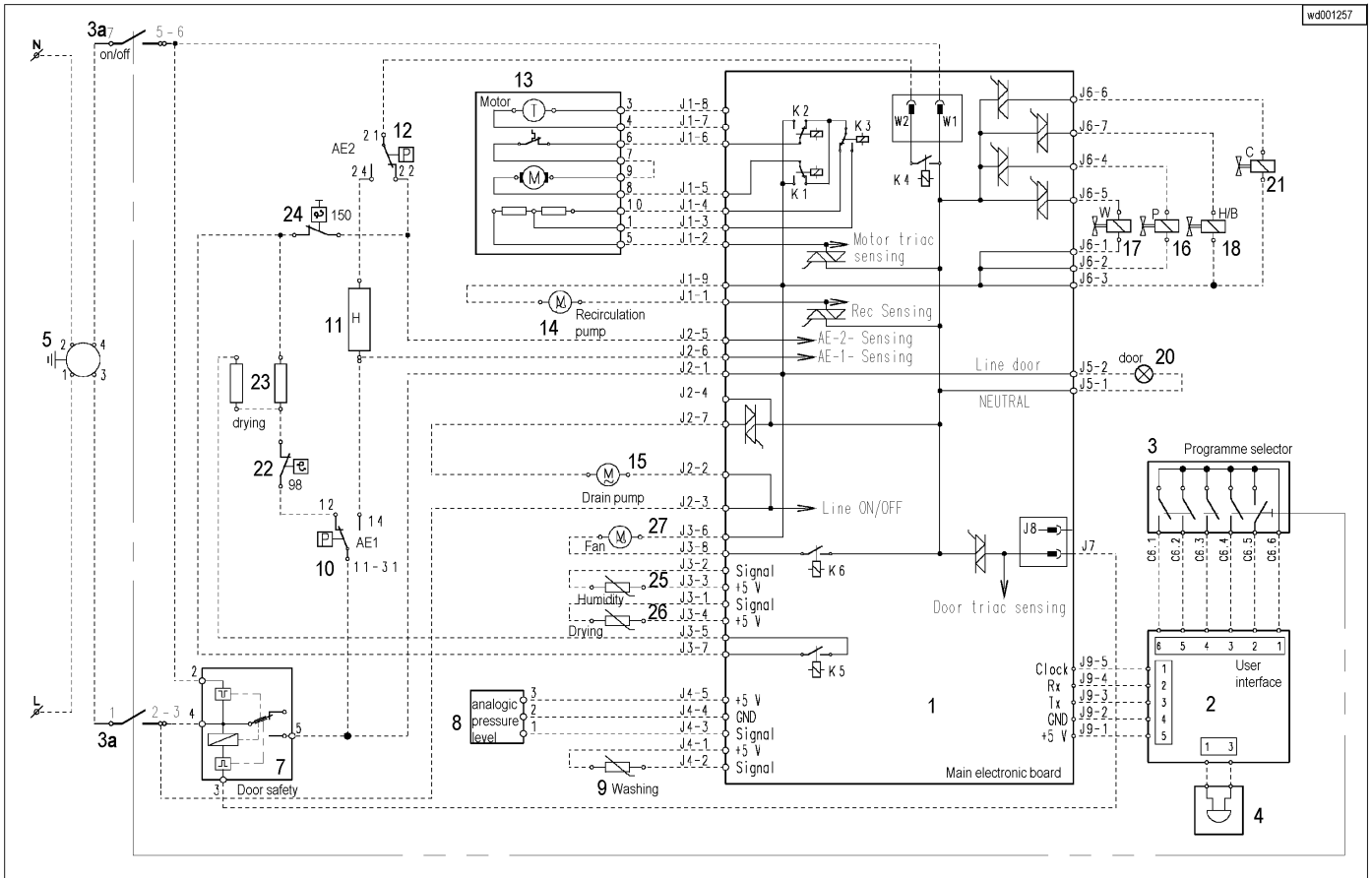
TABLE OF CYCLE PHASE LEDS

On models not featuring the display window, it is advisable, before beginning the configuration procedure, to convert the digits of the configuration code into binary format. To do this, prepare a table of the values to be entered, which will be displayed by the second group (B) of washing phase LEDs (the positions, indicated by the first group of 4 LEDs, are not modified).

| POSITION | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|----------|---|---|---|---|---|---|---|---|---|---|----|----------|----------|----------|----------|----------|
| | | | | | | | | | | | | A | b | C | d | E |
| ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ● | ● | ● | ● | ● | ● | ● | ● |
| ○ | ○ | ○ | ○ | ● | ● | ● | ● | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
| ○ | ○ | ● | ● | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
| ○ | ● | ○ | ● | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
| | | | | | | | | | | | | | | | | |
| VALUE | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
| | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
| | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
| | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ | ○ |
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BASIC CIRCUIT DIAGRAM

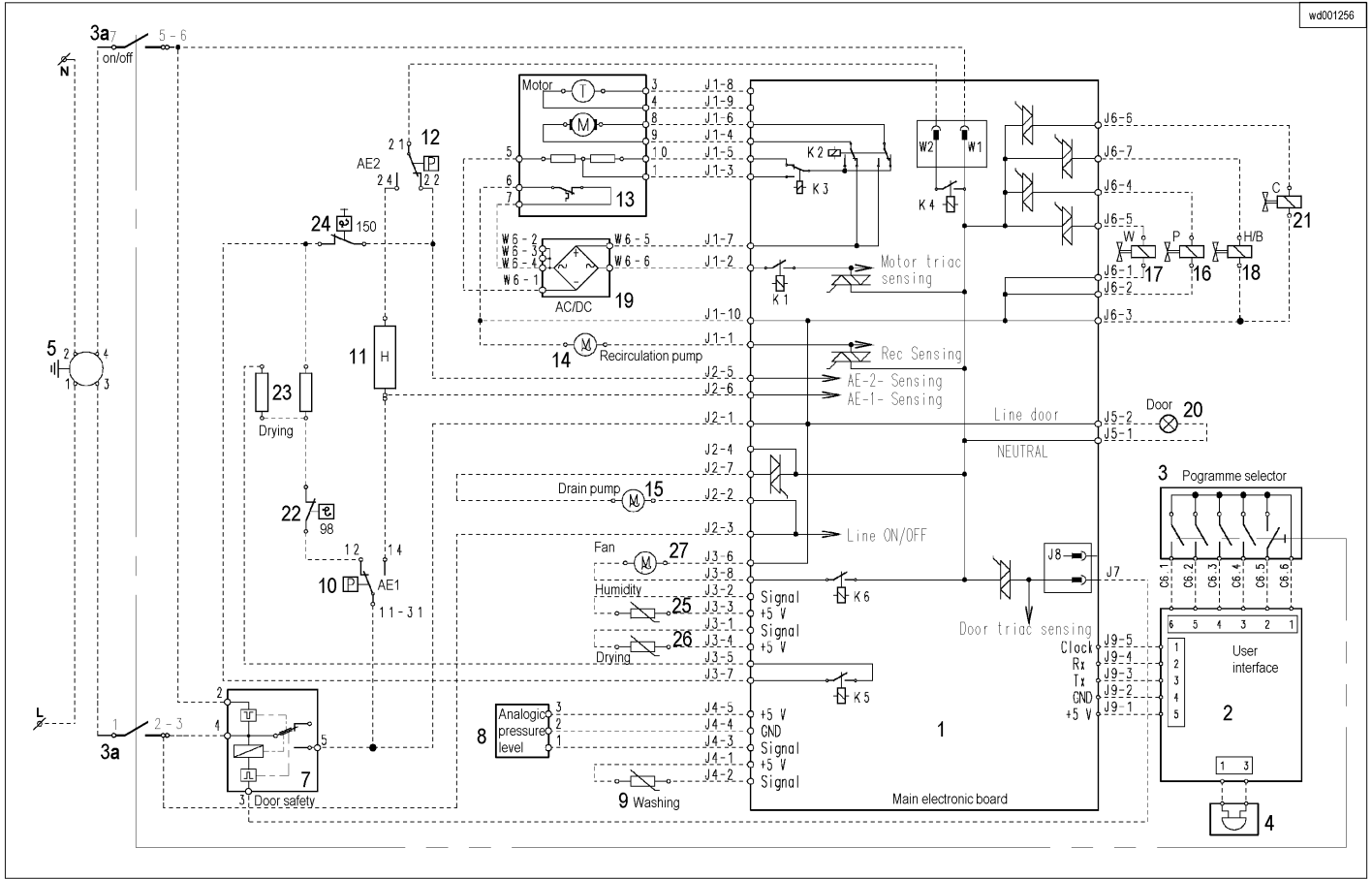
AC MOTOR



BASIC CIRCUIT DIAGRAM

DC MOTOR

wd001256



BASIC CIRCUIT DIAGRAM

Key to circuit diagram

1. Main PCB
2. User interface
3. Programme selector
- 3a. ON/OFF (programme selector)
4. Buzzer (certain models only)
5. Anti-interference filter
7. Door interlock
8. Electronic pressure switch
9. NTC temperature sensor (washing)
10. Anti-boiling pressure switch 1
11. Heating element (washing)
12. Anti-boiling pressure switch 2
13. Motor
14. Recirculation pump (Jetsystem models)
15. Drain pump
16. Pre-wash solenoid
17. Wash solenoid
18. Bleach solenoid or hot water solenoid (certain models only)
19. AC/DC converter (certain models only)
20. Door lamp

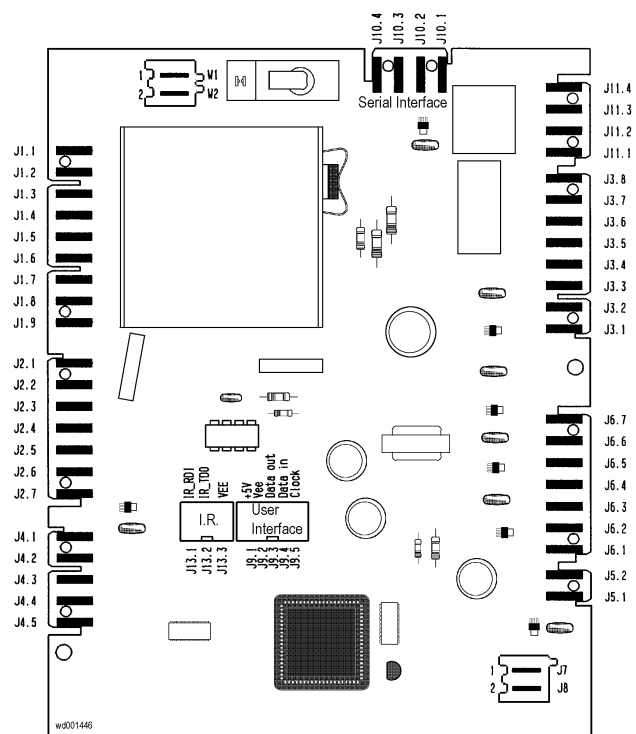
Washer/dryers only

21. Condensation solenoid
22. Safety thermostat
23. Heating element (drying)
24. Manual-reset safety thermostat
25. NTC temperature sensor (drying time control)
26. NTC temperature sensor (drying)
27. Fan motor

MAIN ELECTRONIC BOARD CONNECTORS

Washing machines and washer dryers with alternate current motor

| | |
|---|--|
| W1 ON/OFF (neutral) W2 Heating element (relays) | J10.4 Serial interface (GND) J10.3 Serial interface (+5V) J10.2 Serial interface (TX) J10.1 Serial interface (RX) |
| J1.1 Circulation pump (triac) J1.2 Motor (triac) J1.3 Motor (stator - 1/2) J1.4 Motor (stator - full) J1.5 Motor (rotor) J1.6 Motor (protection) J1.7 Motor (tachymetric generator) J1.8 Motor (tachymetric generator) J1.9 Circulation pump (line) | J11.4 DPS drum positioning (sensing) J11.3 DPS motor (sensing) J11.2 DPS motor (line) J11.1 DPS motor (triac) J3.8 Fan motor (relay) J3.7 Drying heater J3.6 Fan motor (line) J3.5 Drying heater J3.4 NTC drying sensor (+5V) J3.3 NTC drying time sensor (+5V) J3.2 NTC drying time sensor J3.1 NTC drying sensor |
| J2.1 Door safety device (line-sensing) J2.2 Drain pump (line) J2.3 ON/OFF (line) J2.4 (Anti-overflow pressure switch) J2.5 Safety pressure switch 2 (sensing) J2.6 Safety pressure switch 1 (sensing) J2.7 Drain pump (TRIAC) | J6.7 Bleach/hot water solenoid J6.6 Condensation solenoid J6.5 Washing solenoid J6.4 Pre-wash solenoid J6.3 Solenoid (line) J6.2 Solenoid (line) J6.1 Solenoid (line) |
| J4.1 NTC sensor (washing) J4.2 NTC sensor (washing) J4.3 Electronic pressure switch (output) J4.4 Electronic pressure switch (GND) J4.5 Electronic pressure switch (+5V) | J5.2 Door lamp J5.1 Door lamp |
| J13.1 (IR_RDI) J13.2 (IR_TDD) J13.1 (Vee) | J7 Door safety device J8 ON/OFF (sensing) |
| J9.1 User interface (+5 V) J9.2 User interface (GND) J9.3 User interface (Data Out) J9.4 User interface (Data In) J9.5 User interface (Clock) | |

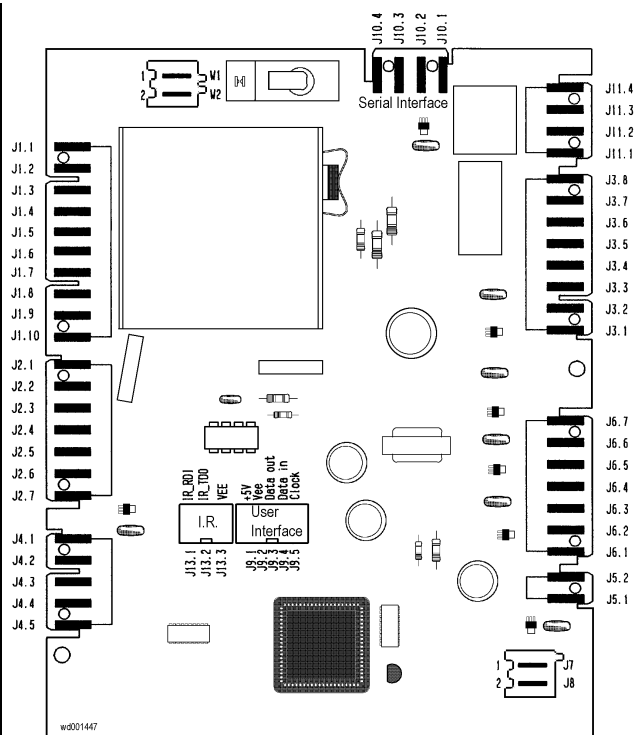


N.B. Modules for washing machines do not have J3 connector.

MAIN ELECTRONIC BOARD CONNECTORS

Washing machines and washer dryers with direct current motor (through AC/DC converter)

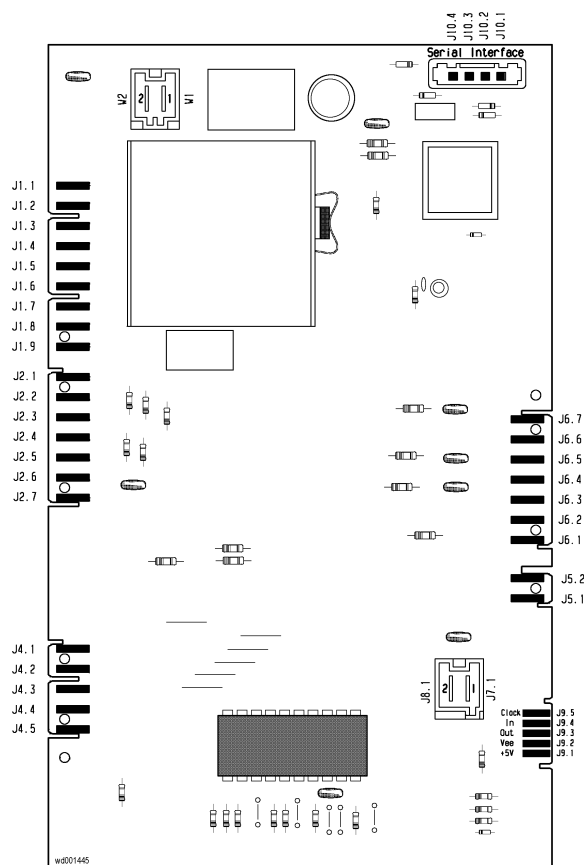
| | |
|---|---|
| W1 ON/OFF (neutral) W2 Heating element (relays) | J10.4 Serial interface (GND) J10.3 Serial interface (+5V) J10.2 Serial interface (TX) J10.1 Serial interface (RX) |
| J1.1 Circulation pump (triac) J1.2 Motor (triac) J1.3 Motor (stator - 1/2) J1.4 Motor (stator - full) J1.5 Motor (rotor) J1.6 Motor (protection) J1.7 Motor - AC/DC converter (line) J1.8 Motor (tachymetric generator) J1.9 Motor (tachymetric generator) J1.10 Circulation pump and door interlock | J11.4 DPS drum positioning (sensing) J11.3 DPS motor (sensing) J11.2 DPS motor (line) J11.1 DPS motor (triac) |
| J2.1 Door safety device (line-sensing) J2.2 Drain pump (line) J2.3 ON/OFF (line) J2.4 Anti-overflow pressure switch (neutral) J2.5 Safety pressure switch 2 (sensing) J2.6 Safety pressure switch 1 (sensing) J2.7 Drain pump (TRIAC) | J3.8 Fan motor (relay) J3.7 Drying heater J3.6 Fan motor (line) J3.5 Drying heater J3.4 NTC drying sensor (+5V) J3.3 NTC drying time sensor (+5V) J3.2 NTC drying time sensor J3.1 NTC drying sensor |
| J4.1 NTC sensor (washing) J4.2 NTC sensor (washing) J4.3 Electronic pressure switch (output) J4.4 Electronic pressure switch (GND) J4.5 Electronic pressure switch (+5V) | J6.7 Bleach/hot water solenoid J6.6 Condensation solenoid J6.5 Washing solenoid J6.4 Pre-wash solenoid J6.3 Solenoid (line) J6.2 Solenoid (line) J6.1 Solenoid (line) |
| J13.1 (IR_RDI) J13.2 (IR_TDD) J13.1 (Vee) | J5.2 "Door" lamp J5.1 "Door" lamp |
| J9.1 User interface (+5 V) J9.2 User interface (GND) J9.3 User interface (Data Out) J9.4 User interface (Data In) J9.5 User interface (Clock) | J7 Door safety device J8 ON/OFF (sensing) |



MAIN ELECTRONIC BOARD CONNECTORS

Washing machines with first version electronic board (bigger size than the current board)

| | |
|---|---|
| W1 ON/OFF (neutral) W2 Heating element (relays) | J10.4 Serial interface (GND) J10.3 Serial interface (+5V) J10.2 Serial interface (TX) J10.1 Serial interface (RX) |
| J1.1 Circulation pump (triac) J1.2 Motor (triac) J1.3 Motor (stator - 1/2) J1.4 Motor (stator - full) J1.5 Motor (rotor) J1.6 Motor (protection) J1.7 Motor (tachymetric generator) J1.8 Motor (tachymetric generator) J1.9 Circulation pump (line) | |
| J2.1 Door safety device (line-sensing) J2.2 Drain pump (line) J2.3 ON/OFF (line) J2.4 Anti-overflow pressure switch J2.5 Safety pressure switch 2 (sensing) J2.6 Safety pressure switch 1 (sensing) J2.7 Drain pump (TRIAC) | J6.7 Bleach/hot water solenoid J6.6 (Condensation solenoid) J6.5 Washing solenoid J6.4 Pre-wash solenoid J6.3 Solenoid (line) J6.2 Solenoid (line) J6.1 Solenoid (line) |
| J4.1 NTC sensor (washing) J4.2 NTC sensor (washing) J4.3 Electronic pressure switch (output) J4.4 Electronic pressure switch (GND) J4.5 Electronic pressure switch (+5V) | J5.2 "Door" lamp J5.1 "Door" lamp J7 Door safety device J8 ON/OFF (sensing) J9.5 User interface (Clock) J9.4 User interface (Data In) J9.3 User interface (Data Out) J9.2 User interface (GND) J9.1 User interface (+5 V) |



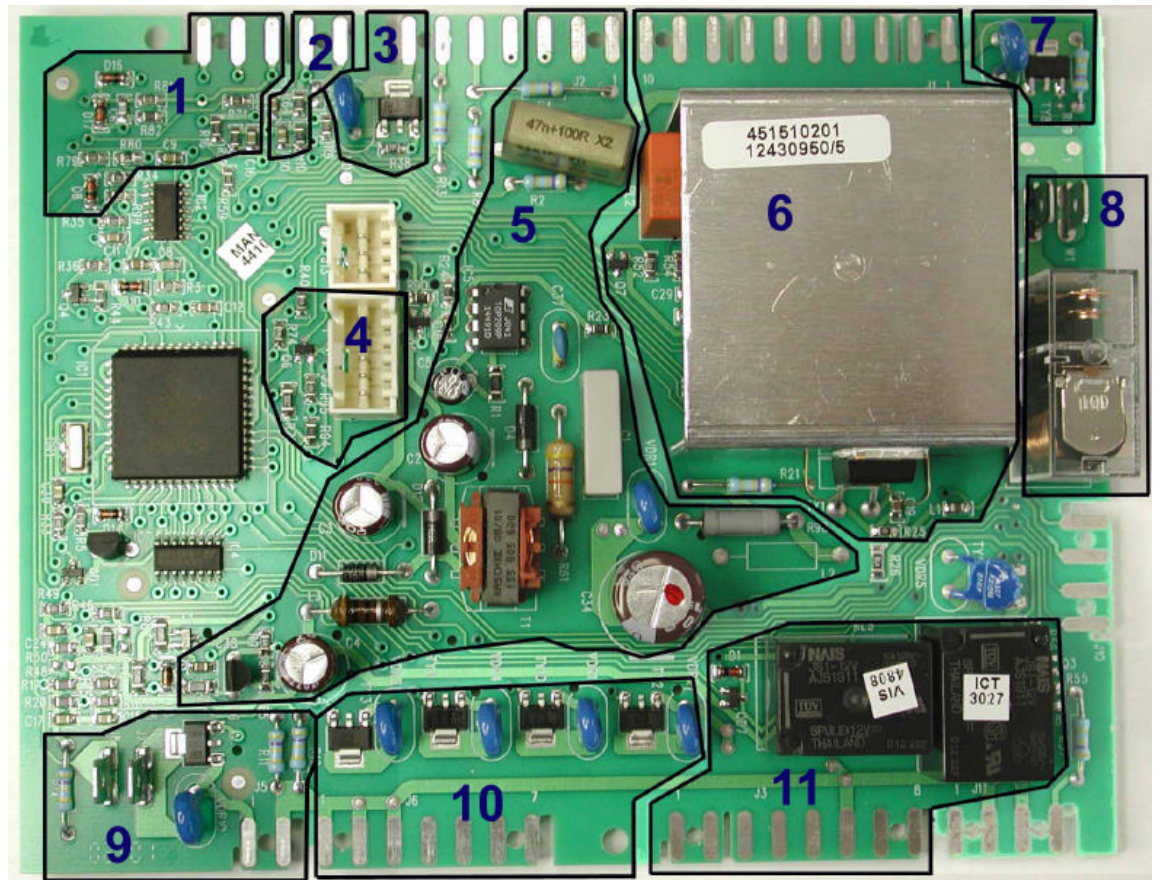
BURNING MARKS ON MAIN ELECTRONIC BOARD

In case of burning marks on main electronic board, check that the fault has not been caused by another electric component (short-circuits, poor insulation, water leakage). Use the following pictures to identify, on the basis of the burnt area, the component that could have caused the problem.

The type of board represented is the one with the most components (washer-dryers with DC motor); other boards are lacking in some components.

FRONT

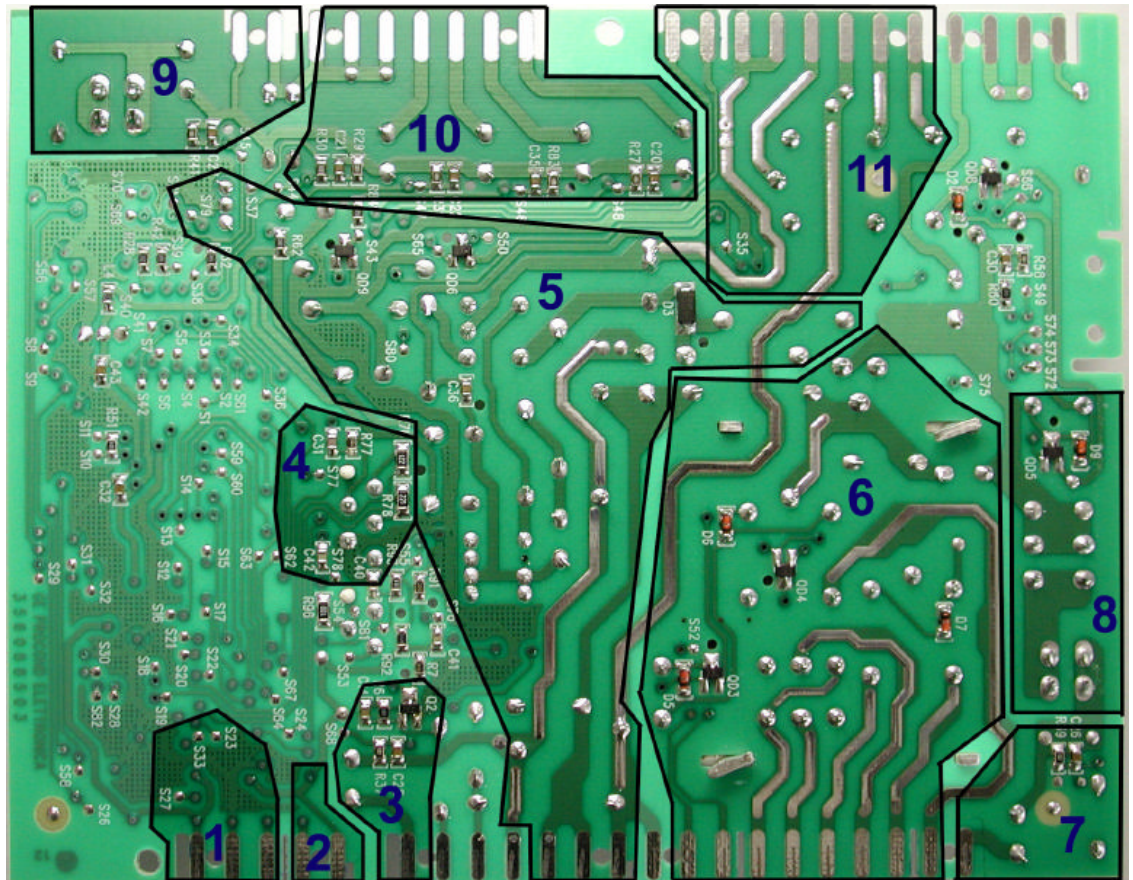
1. Analogic pressure switch area
2. NTC sensor (washing) area
3. Drain pump area
4. User interface area
5. Power supply area
6. Motor area
7. Recirculation pump area
8. Heating elements area
9. Door safety interlock area
10. Water inlet valves area
11. Drying area (for washer-dryers only)



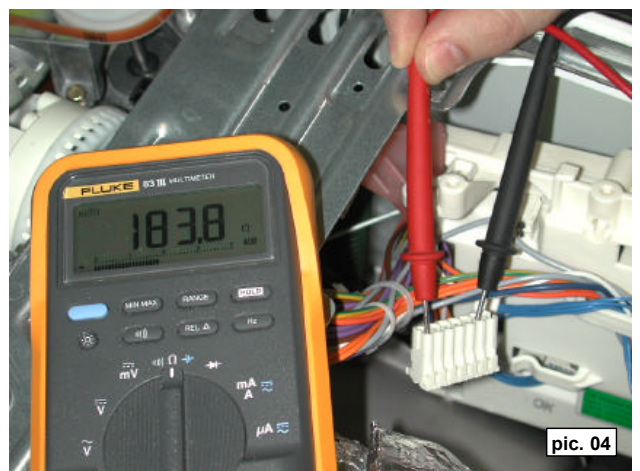
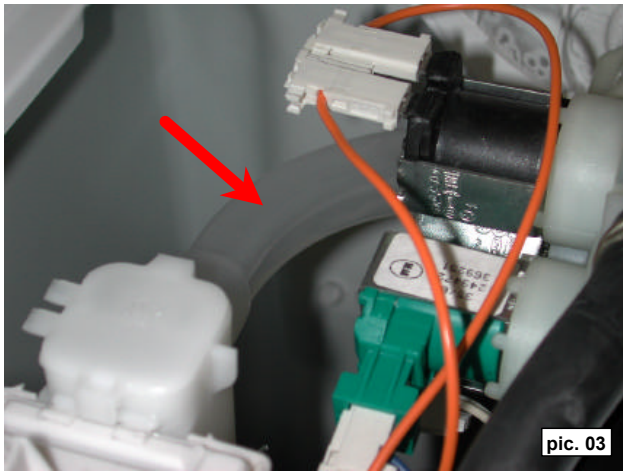
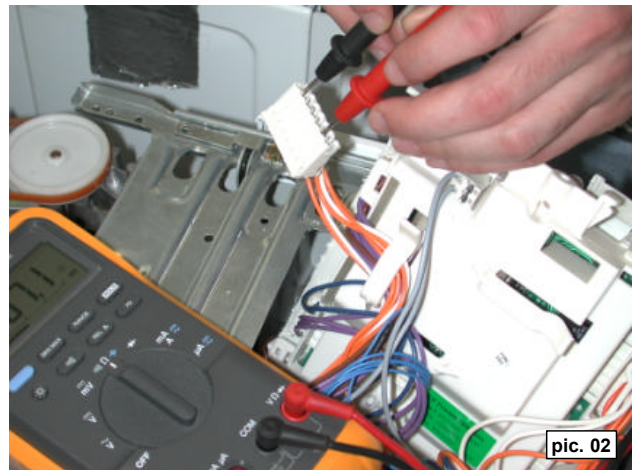
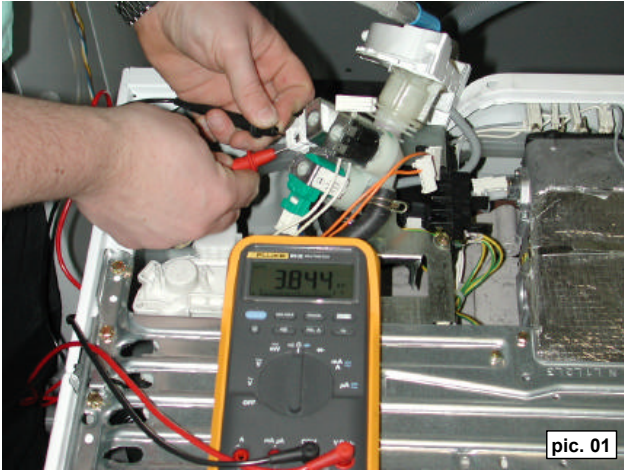
BURNING MARKS ON MAIN ELECTRONIC BOARD

REAR

1. Analogic pressure switch area
2. NTC sensor (washing) area
3. Drain pump area
4. User interface area
5. Power supply area
6. Motor area
7. Recirculation pump area
8. Heating elements area
9. Door safety interlock area
10. Water inlet valves area
11. Drying area (for washer-dryers only)



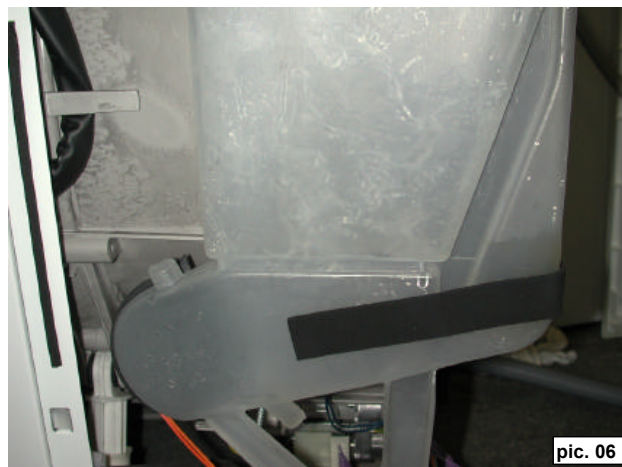
PICTURES LINKED TO FAULT FINDING



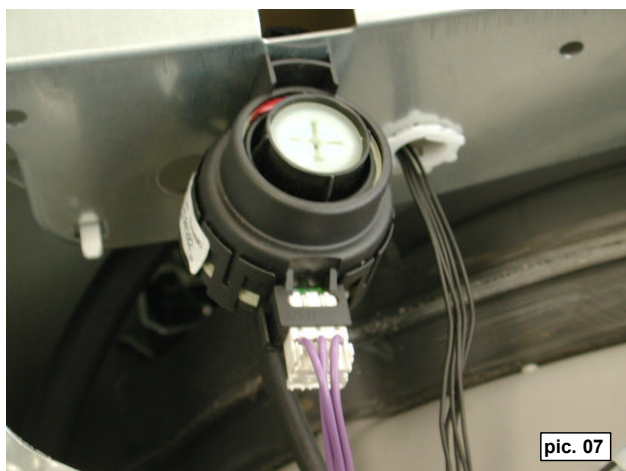
PICTURES LINKED TO FAULT FINDING



pic. 05

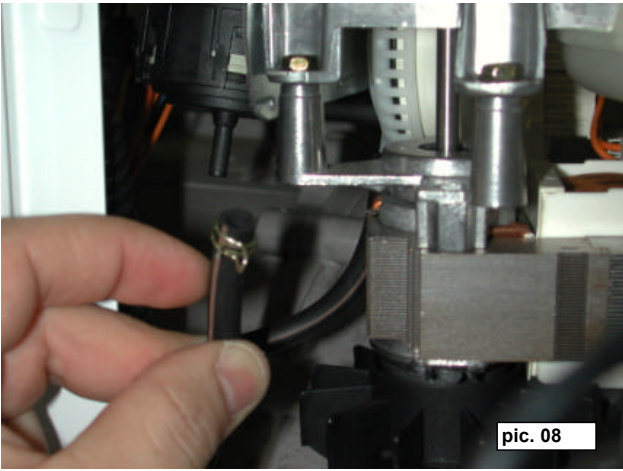


pic. 06



pic. 07

PICTURES LINKED TO FAULT FINDING

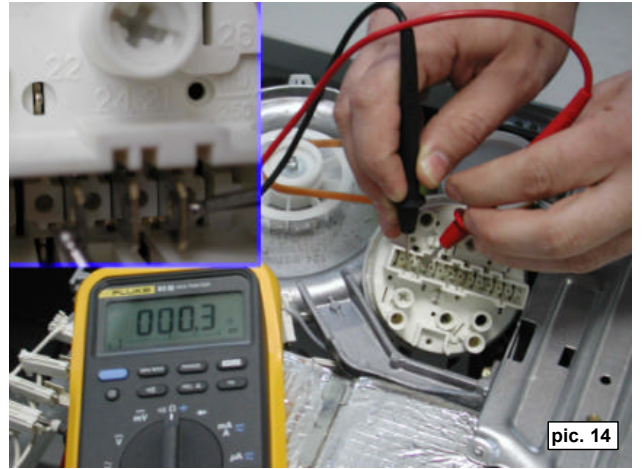
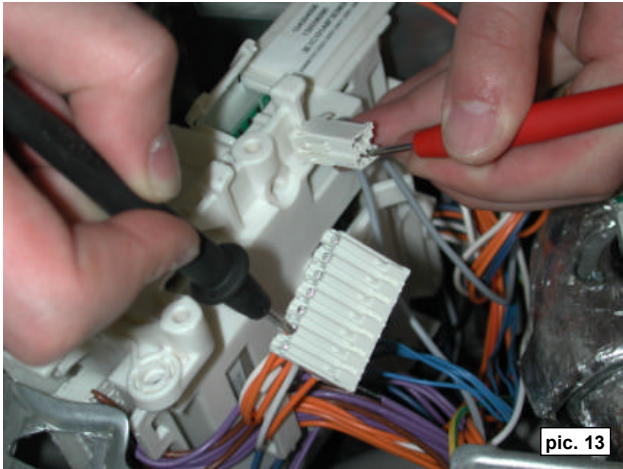
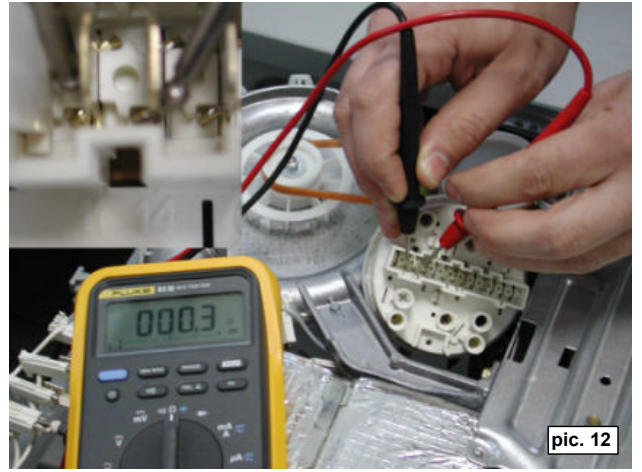
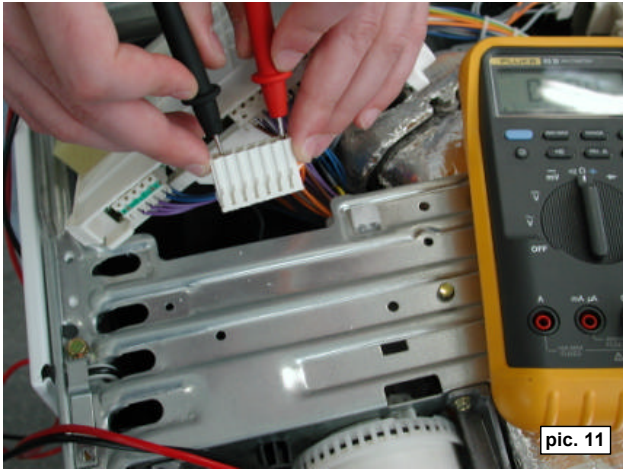


SSD-P APdV, EB, HD 01/05

14.3

599 34 71-47

PICTURES LINKED TO FAULT FINDING

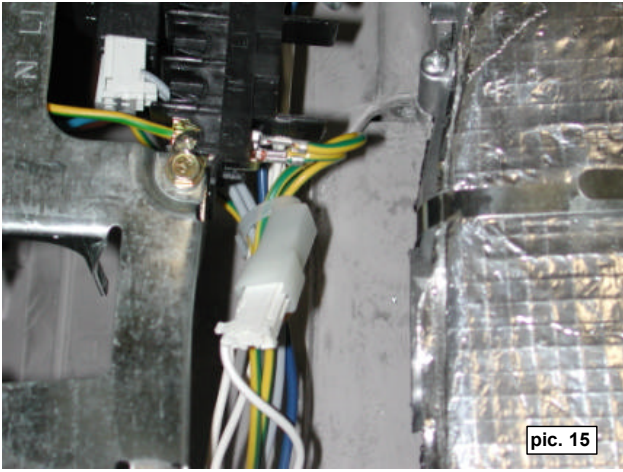


SSD-P APdV, EB, HD 01/05

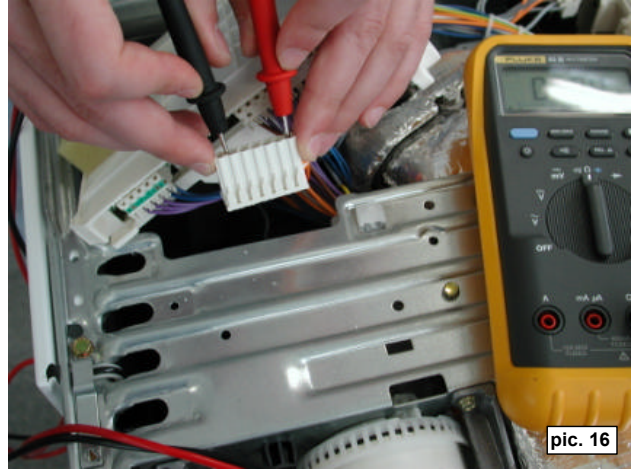
14.4

599 34 71-47

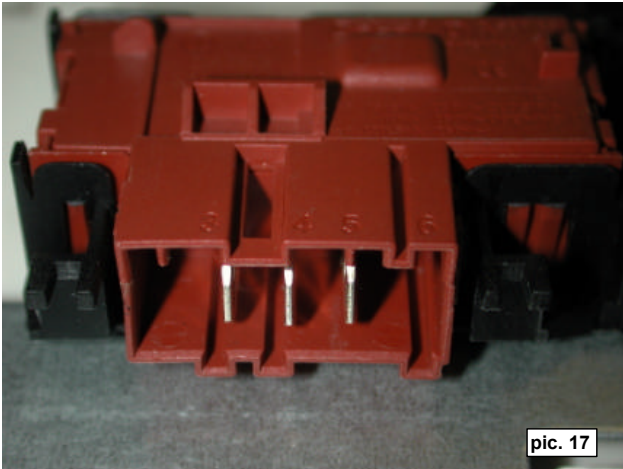
PICTURES LINKED TO FAULT FINDING



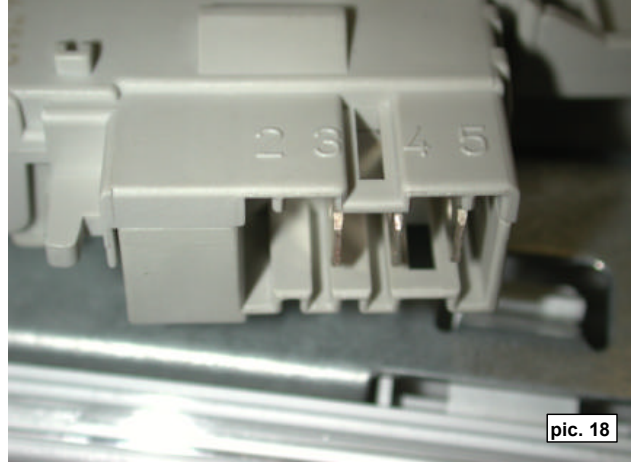
pic. 15



pic. 16

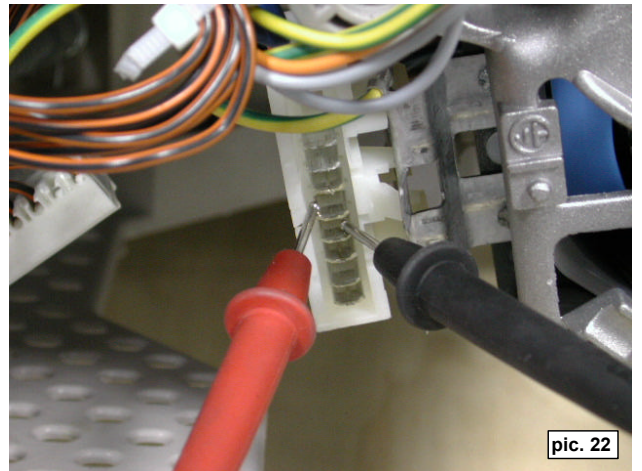
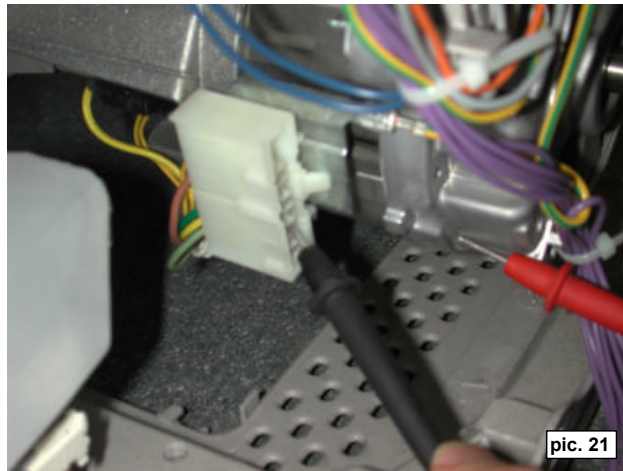
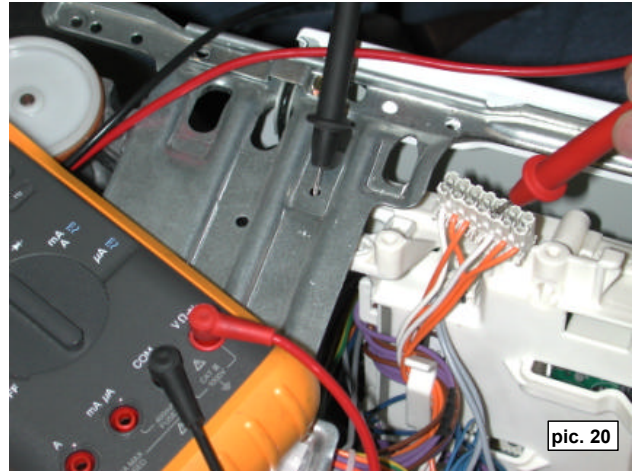
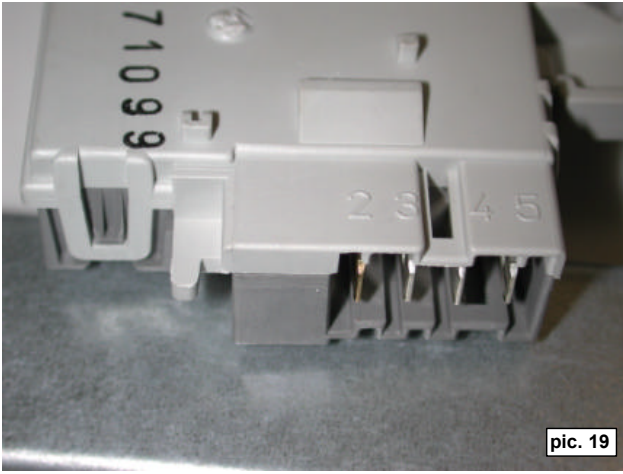


pic. 17



pic. 18

PICTURES LINKED TO FAULT FINDING

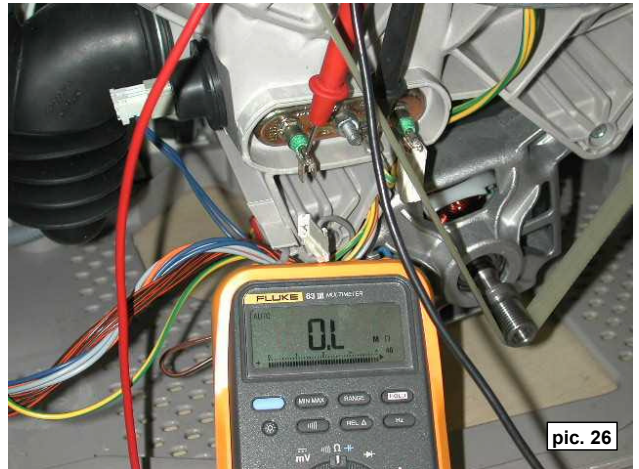
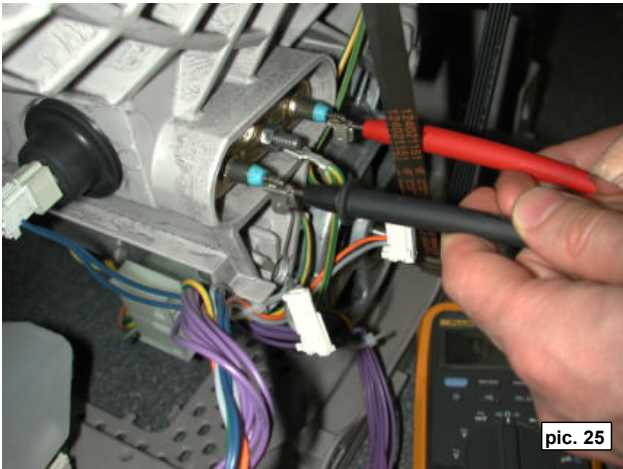
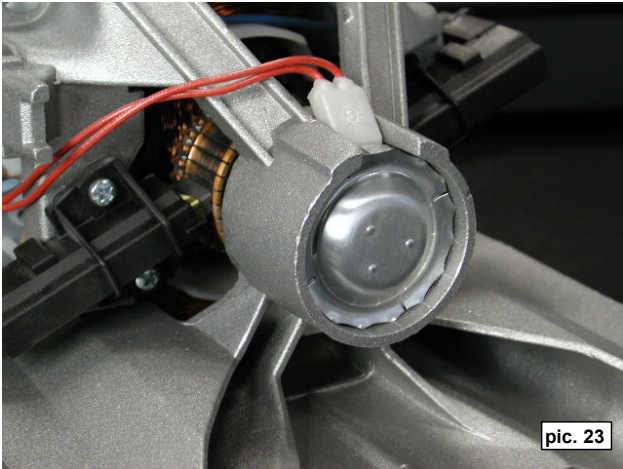


SSD-P APdV, EB, HD 01/05

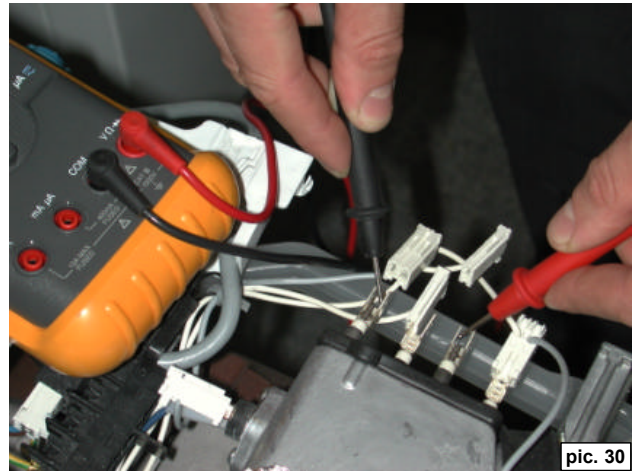
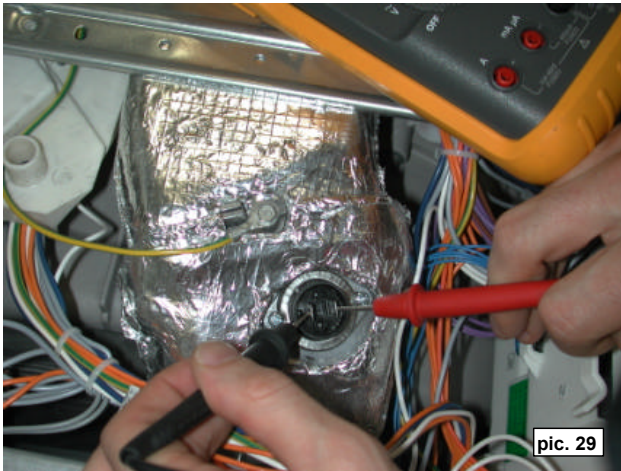
14.6

599 34 71-47

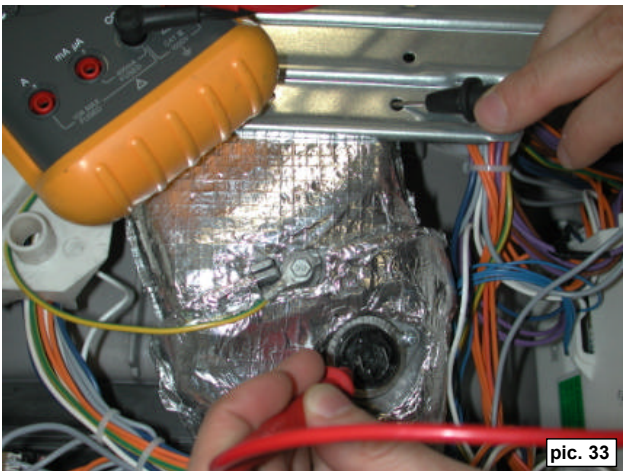
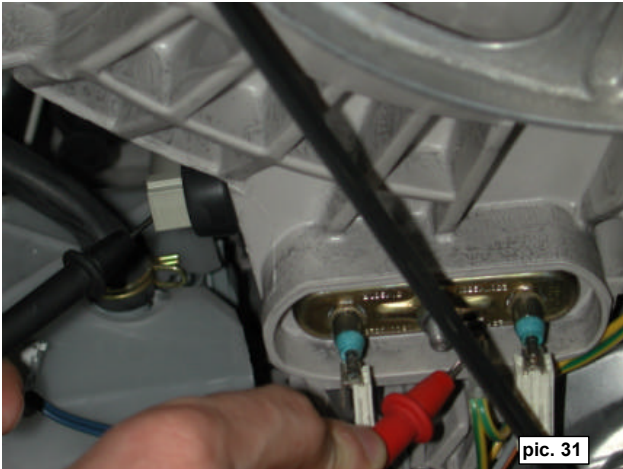
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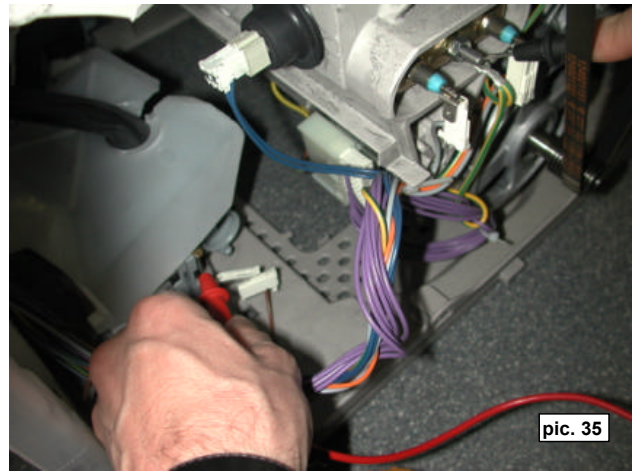
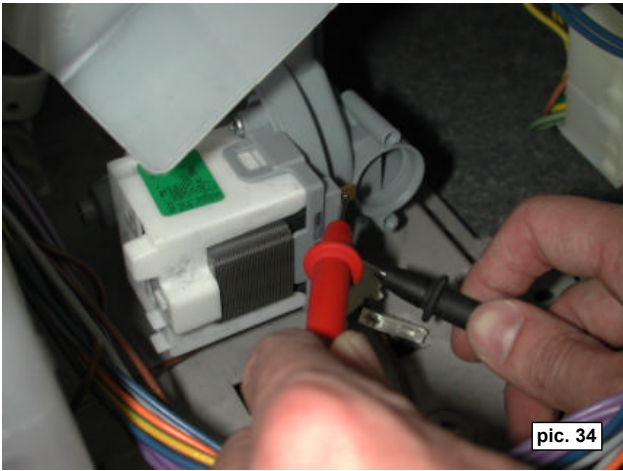
PICTURES LINKED TO FAULT FINDING



PICTURES LINKED TO FAULT FINDING



PICTURES LINKED TO FAULT FINDING



NOTES

Two columns of horizontal dashed lines for taking notes.